

# TROUBLESHOOTING

<b>PROBLEM</b>	<b>POSSIBLE CAUSE</b>	<b>SOLUTION</b>
Pressure washer does not start when trigger is depressed	<p>Power cord not connected to power source</p> <p>The on/off switch is in the off position (O)</p> <p>GFCI is tripped</p> <p>House/shop circuit breaker is tripped</p> <p>Water pressure in hose</p>	<p>Connect the power cord to a live 120V AC, 60 Hz AC receptacle.</p> <p>Put the on/off switch in the on position (I).</p> <p>Press reset button on the GFCI plug.</p> <p>Reset house/shop breaker. Make sure pressure washer is connected to an individual branch circuit only. If using an extension cord, make sure it is heavy enough to carry the current of the pressure washer.</p> <p>Squeeze trigger to relieve water pressure.</p>
Pump doesn't produce pressure	<p>Inadequate water supply</p> <p>Trigger handle leaks</p> <p>Nozzle is clogged</p> <p>Pump is faulty</p> <p>Air in line</p> <p>Water inlet filter is clogged or dirty</p>	<p>Provide adequate water flow.</p> <p>Check connections and / or replace trigger handle.</p> <p>Clean nozzle.</p> <p>Contact authorized service center.</p> <p>Squeeze trigger on trigger handle to remove air from line.</p> <p>Remove the water inlet filter, rinse with warm water, then replace in unit.</p>
Machine doesn't reach high pressure	<p>Diameter of garden hose is too small</p> <p>Water supply is restricted</p> <p>Not enough inlet water</p> <p>Hose is leaking</p> <p>Kink in hose</p>	<p>Replace with 3/4 in. garden hose.</p> <p>Check garden hose for kinks, leaks, and blockages.</p> <p>Open water source full force.</p> <p>Replace hose.</p> <p>Eliminate kinks in hose.</p>
No detergent	<p>Soap tank is empty</p> <p>Water supply is inadequate or clogged</p> <p>Wrong nozzle is attached</p>	<p>Add additional detergent to tank.</p> <p>Check garden hose for kinks, leaks and blockages.</p> <p>Attach blue or black soap nozzle.</p>
Wand leaks	<p>O-ring needs replacing</p>	<p>Replace o-ring. If this does not correct the problem, contact your authorized service center to purchase a new wand.</p>

If problem persists after trying the above solutions, contact customer service or an authorized service center for assistance.