

# U.S Pride Furniture Corp.

505 S. 7<sup>TH</sup> Ave

City of Industry CA, 91746

## LIMITED WARRANTY

US Pride Furniture warrants that the US Pride Furniture goods sold comply with the description contained in this Warranty. All parts and products are warranted from the date of delivery except: parts and products used for commercial, contract, rental trade, institutional, or any other non-residential purposes; parts and products damaged resulting from Buyer's improper assembly; or parts and products that are damaged or defective due to normal wear and tear. To exercise rights under this warranty, proper documentation, i.e. photography, purchase order, and or any other pertinent information requested is required. US Pride Furniture reserves the right to repair or replace furniture within the warranty period based upon the documentation received from the retailer as support of a claim for consideration. US Pride Furniture will not replace or repair any furniture if improper maintenance, improper handling or improper use causes damage. Any product modifications by dealers, consumer, or other parties not authorized by US Pride Furniture will void the warranty. Warranty does not cover minor variations between printed images and sold furniture. This warranty does not extend to furniture that has been exchanged or replaced by the retailer as settlement of an original claim of defective merchandise.

## MECHANISM- 1 Year

Reclining mechanisms, mechanism rails and Mechanical (non-electric) mechanism release components (pull handles, direct drive releases, etc) are warranted to be free of defects in manufacturing and workmanship for ONE (1) years from the date of purchase.

## RETURNS:

To process your return, email us at [info@uspridefurniture.com](mailto:info@uspridefurniture.com) You may return most eligible items – for whatever reason – up to 30 days from the date of delivery. Please note that depending on the reason for you returning an item, you may be responsible for return shipping costs and restocking fee. Shipping is not refundable on items returned due to customer preference/change of mind. Products should be returned in their original packaging ready to resell. Outside the box, include your contact information, order number, and reason for return. We recommend you choose a shipping method that is trackable. Once we receive your package, we will credit the amount of the item to the original method of payment. An order can NOT be cancelled once it has shipped. If you decide to cancel after shipment, our standard return policy applies. (Customer pays shipping fees and re-stocking fees)

## Recommended Upholstery Care

- If necessary, clean immediately with mild soap (non-concentrated), diluted in lukewarm distilled or purified water and on a soft clean towel.
- For oil, grease, or stubborn stains: consult a professional upholstery care company.
- Do not use bleach, oily substance, or strong detergent (including laundry detergents). Use of these materials with chemicals may harm and/or discolor the upholstery.
- Exposure of leather or fabric to direct sunlight or extreme light sources may cause fading and/or damages.
- Do not use any heat lamps or hair dryers on the leather or fabric. Do not place over or near a direct heat source