



## **WARRANTY**

### **MANUFACTURER'S LIMITED WARRANTY**

Swing-N-Slide® takes great pride in the quality and durability of our products. Our Manufacturer's Limited Warranty provides confidence and demonstrates our commitment to providing quality residential playground products. If you have any questions, please call our Customer Service Department at:

1.800.888.1232

### **LIFETIME LIMITED WARRANTY**

Swing-N-Slide® warrants its thermoformed slides and climbing mountains to be free from defects in workmanship and materials, under normal use and conditions, for the lifetime of the product.

### **5/1 YEAR LIMITED WARRANTY**

Swing-N-Slide® warrants all its Complete Play Set kits to be free from defects in workmanship and materials, under normal use and conditions, for a period of 5 years on all above ground wood components and 1 year on all non-wood components (e.g., plastics, hardware, swings, tarps, ropes, etc.).

Cosmetic imperfections and natural tendencies of wood such as peeling, splintering, warping, seasonal checking or cracking, knots or knot holes, etc. are normal characteristics of all wooden play equipment and are not covered by this warranty. Checks or cracks in wood components that do not affect the intended function of the part, piece or overall swing set functionality are not covered under this warranty.

Wood rot or decay that develops because the product was installed in an area with poor drainage is not covered under this warranty. Lumber that has been damaged by wood boring bees, or conditions that develop because of faulty or improper installation of the product, are not covered by this warranty. Fading of stain, discoloration, mold, or mildew on any wood part or accessory is not covered by this warranty.

### **1 YEAR LIMITED WARRANTY**

Swing-N-Slide® warrants all non-wood components and accessories (e.g., plastics, hardware, swings, tarps, ropes, etc.), to be free from defects in workmanship and materials, under normal use and conditions, for a period of one year. Fading, discoloration, mold, or mildew on any accessory is not covered by this warranty.

Swing-N-Slide® will repair, or at its discretion, replace any part within the stated warranty period which is defective in workmanship or materials. This decision is subject to verification of the defect upon delivery of the defective part to:

Swing-N-Slide  
166 Etowah Industrial Ct  
Canton, GA 30114

Any part(s) returned to Swing-N-Slide® must have prior approved Return Authorization Number and proof of purchase, including the date of purchase.

This warranty is valid only if the product includes proof of purchase (including the date of purchase), is used for the purpose for which it was designed and is installed at a residential, single-family dwelling. This warranty is void if the product is put to commercial or institutional use. This warranty does not cover (a) products which have been damaged by acts of Nature, negligence, misuse, or accident, or which have been modified or repaired by unauthorized persons; (b) the cost of labor; or the cost of shipping the product, any part, or any replacement product or part. Swing-N-Slide will pay for the replacement product or part, but the customer must pay all shipping & labor costs.

Swing-N-Slide® DISCLAIMS ALL OTHER REPRESENTATIONS AND WARRANTIES OF ANY KIND, EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Swing-N-Slide® WILL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. This warranty is non-transferable and does not extend to the owners of the product subsequent to the original purchaser. Some states do not allow limitations on implied warranties or exclusion of incidental or consequential damages, so these restrictions may not be applicable to you. This warranty gives you specific legal rights. You may also have other rights, which vary from state to state.

This warranty also does not apply to:

- Structures not erected, maintained or inspected in conformance with Swing-N-Slide installation plans
- Structures that have had parts added or substituted not in conformance with Swing-N-Slide installation plans
- Parts that have been modified, altered or misused
- Parts that have not been used as designed or intended
- Damage due to acts of Nature, vandalism, abnormal use or abuse as determined by Swing-N-Slide®