Arietta FAQs

Q: Who is Arietta?

A: Arietta designer range hoods are manufactured by Elica, the world's largest maker of ventilation equipment. Elica is headquartered in Fabriano, Italy.

Q: What hood sizes are available?

A: Arietta wall-mount models are available in 30" and 36" widths. There is also one 36" wide Island model available.

Q: What colors are available?

A: Dekor Glass models have a glass canopy and stainless steel duct cover. All other models are available in stainless steel.

Q: How far above the cooking surface should I install my hood?

A: Arietta hoods should be installed a minimum of 24" above an electric cooking surface, or 30" above a gas surface.

Q: Can I install an Arietta hood above a professional or commercial range or cooktop?

A: Arietta hoods are designed for use above standard cooking surfaces. Do not install above a pro-style range or cooktop.

Q: How many fan speeds?

A: All Arietta hoods have 3-speed fans.

Q: How many CFMs?

A: Maximum fan speed is 400 CFM.

Q: What size ducting do I need?

A: Arietta hoods require 8" round ducting or the equivalent.

Q: Do I need a re-circulating kit?

A: Optional re-circulating kits are available for purchase if outside venting is not an option.

Q: What if my ceiling is over 8' tall?

A: Optional telescopic duct cover extensions can be purchased for ceiling heights 8 to 10 feet.

Q: What is the Filter Saturation Alarm?

A: After 30 hours of use the display will show "Grease Filter" if the fan is active. This means the grease filter needs cleaning.

Q: What is the Heat Sensor and how does it work?

A: If excessive heat is detected, the fan will automatically turn on or up to compensate.

Q: What type of surface lighting is available?

A: Wall-mount models feature 40-watt high-intensity lighting. The Island model features 20-watt halogen lights.

Q: How do I clean the grease filter?

A: Grease filters are dishwasher safe.

Q: Can I trim the duct cover to fit my ceiling?

A: Yes, but if mounting brackets are removed the duct cover won't mount securely to the wall. Do not trim off the duct cover vents if you're using the optional re-circulating kit as they provide required make-up air.

Q: Why is there a small gap between my ceiling and the top of the duct cover?

A: The duct cover sits down inside the hood assembly which leaves a small gap between the ceiling and the duct cover. This is normal. If desired, use wood trim matching your cabinets to hide this small gap. Another alternative is to install the optional duct cover extension.

Q: What number do I call for parts and service?

A: For Arietta parts and service call 1-888-732-8018.

Q: How can I obtain an Owner's Manual and Installation Instructions?

A: The Owner's Manual contains installation instructions and is available for download from homedepot.com.

Q: What is the warranty?

A: Dekor Glass wall-mount models feature a 6 months parts and labor warranty. All other models have a one-year parts and labor warranty. Please refer to the Owner's Manual for complete warranty information.

Q: Where can I find troubleshooting information?

A: Please refer to the Owner's Manual for troubleshooting information. Owner's Manuals are available for download from homedepot.com.

Q: What are the electrical requirements?

A: Arietta hoods require 120 volt, 15-20 Amp service.