

Warranty clause

When you need normal consultation, please contact us, and provide a warranty card or electronic order number, we will provide services free of charge; reflect the failure, tell the accurate fault phenomenon, we will serve you as soon as possible.

We offer a one-year warranty for our products. The warranty period is calculated from the date of purchase.

During the warranty period, we will replace the parts or the whole product according to the situation. The accessories of products, such as accessories, packaging, etc. are not covered by the warranty.

To apply for warranty, the product mainframe must be submitted to the designated maintenance point together with the certificates that can prove the purchase date (e.g. purchase certificate, invoice or network electronic order number, etc.).

The above warranty does not include the following:

- (1) Any damage caused by improper use (e.g. incorrect use of current, voltage, insertion of products into inappropriate sockets or man-made damage, etc.).
- (2) Faults caused by natural disasters.
- (3) Troubles caused by repairs by non-company maintenance personnel.
- (4) The product aging and wear caused by normal use, but it has little effect on the use function of the product.
- (5) The warranty service will be terminated immediately after the product has been repaired by unauthorized personnel or used parts not originally manufactured.
- (6) Other non-product problems and faults caused by external factors.

Within the scope of the law, the right of final interpretation of the above clauses belongs to our company.

Product warranty card

Product Model		Date of purchase	
Customer Name		Contact address	
Contact Number		Distributor name	
Maintenance records			
Maintenance Date	Troubleshooting	Location of maintenance	Result of maintenance
Please keep the warranty card properly in order to enjoy after-sales service.			