

Frequently Asked Questions

Question	Answer
Can this fan be flush mounted?	<input type="checkbox"/> Yes.
Can this fan be mounted on a sloped, angled, or vaulted ceiling?	<input type="checkbox"/> Yes, this fan can be mounted on a sloped or angled ceiling, installation will require the purchase of an extension downrod and on a vaulted ceiling (steep angle) you will need to purchase a Westinghouse "Cathedral ceiling fan canopy kit" (it can be purchased from www.homedepot.com)
What size downrod can I use with this fan?	<input type="checkbox"/> Most fans are compatible with a 48" downrod without the need to extend the wiring. The most important thing is that the downrod is 3/4" (.75") in diameter
Is this fan compatible with a universal remote control?	<input type="checkbox"/> You may use a universal remote with most indoor fans, provided there is mounting room in the canopy cover. Hugger fans are not compatible, also any fan such as the Home Decorators Collection Altura fans that have a switch cup receiver instead of a receiver fitted in the canopy cover.
Is the light kit dimmable?	<input type="checkbox"/> All light kits are capable of being dimmed, provided that the bulbs are changed to incandescent bulbs, and the remote control receiver has a dimming feature built in. NEVER use a dimmer switch with a ceiling fan.
Do I have to use the light kit that came with my ceiling fan?	<input type="checkbox"/> You do not have to use the light kit that came with your ceiling fan. In some cases the switch cup cover is shipped as part of the light kit, in order to use the switch cup without the light kit you will need to remove the switch cup from the light kit and install it with the available screws. Some fans are shipped with a small plug to cover the hole in the switch cup, most are not shipped with this plug. If you are not using the light kit, make sure that of the wires intended to power the light kit are properly terminated with plastic wire connectors and electrical tape.
Hugger Fans - Can I use an extension downrod with this fan?	<input type="checkbox"/> Hugger fans are NOT compatible with extension downrods.
Hugger Fans - Are universal remotes compatible with these fans?	<input type="checkbox"/> We do not recommend using a remote with a hugger fan as there is no bracket to hold the receiver.
Can I use a different light kit with the fan?	<input type="checkbox"/> Many ceiling fans are compatible with universal light kits, however it is important to purchase a light kit that meets your fans specifications. If you are hanging a fan outdoors, you need to purchase a light kit intended for outdoor use.
Is this fan compatible with a light kit?	<input type="checkbox"/> Many ceiling fans are compatible with universal light kits, however it is important to purchase a light kit that meets your fans specifications. If you are hanging a fan outdoors, you need to purchase a light kit intended for outdoor use.
Can I change my CFL or incandescent light bulbs to LED light bulbs with my remote control fan?	<input type="checkbox"/> Due to differences in manufacturing processes of LED light bulbs, they are not currently interchangeable with CFL or incandescent light bulbs in ceiling fans with remote controls.
Can I change the plastic blades that come with my outdoor fan to another model's wood blades?	<input type="checkbox"/> No, plastic blades are more weather resistant when compared to real wood or MDF blades. When blades for an indoor fan are used outdoors, the moisture in the air will greatly affect their performance, the blades will swell and in most cases crack or break causing the fan to be unusable.
Can I use a dimmer switch to control my fan?	<input type="checkbox"/> NO, you should NEVER use a dimmer switch to control a ceiling fan. It will cause premature wear on the capacitors and the motor. It will also cause the fan to make noise, as the motor was intended to have a 120v AC power source at all times.
Can I use a dimmer switch or a solid state speed control with my DC motor fan.	<input type="checkbox"/> NO, you should NEVER use a dimmer switch or speed control with a DC motor ceiling fan.
I changed the light bulbs in my ceiling fan light kit, and now none of the lights work.	<input type="checkbox"/> Ceiling fans are required by law to have a light limiter built in to prevent over lamping (180 watt maximum combined power draw). Refer to your ceiling fan owners manual for details about the maximum wattage bulb that you can put in your fan and not over lamp.