

## **Caring for Quartz Countertops**

### **GENERAL USAGE ADVICE**

To maintain the look of your Quartz countertops, we recommend routine cleaning and maintenance. Clean up spills immediately with mild soap and warm water and a soft cloth.

While Quartz material is heat resistant, it is not heat proof. Do not expose to direct heat from hair styling products or any direct transfer of heat as this may cause damage. The use of a trivet is always recommended.

Quartz is a durable material though, too much force with sharp or heavy objects can lead to scratches or chipping. Avoid exposure to, and impact with, sharp or heavy objects, especially around the edges.

Avoid exposure to harsh chemicals such as bleach, chlorine, products with a pH greater than 10, acid, oxidizers, paint strippers, water-repellants, polishes, cleaning products with a mineral content, or acetone.

### **ROUTINE CLEANING**

Wipe clean with a soft cloth or sponge dipped in a mild soap and water solution. Only use cleaning products that are made specifically for Quartz countertops. Only use bleach-free disinfectant wipes and always rinse with a sponge or wet towel afterwards.

To remove stuck on dirt or material, use a putty knife to gently scrape off.

### **REMOVING TOUGH STAINS**

For greasy stains, use a warm, soapy solution, cleaner or bleach-free degreaser product.

For stubborn stains, use an adhesive remover, like Goo Gone and a wet cloth to rub away the stain. Isopropyl Rubbing Alcohol applied with a wet cloth can also be used to clean any tough stain that soap and water cannot remove.

### **LIMESCALE AND HARDWATER STAINS**

Use cleaning vinegar and a damp sponge. If the stain persists, you can use a limescale remover that has been diluted with water. Never leave it on for more than 2 minutes. Repeat the process if necessary. Rinse with plenty of water and dry with paper.

### **SILICONE & PUTTY STAINS**

We recommend you remove the stains as soon as they appear. Apply a silicone remover. Then, with a knife held horizontally, scrub with a sponge. Afterwards, rinse with plenty of water then thoroughly wipe dry with a clean towel.

## **Caring for Wood Vanities and Mirrors**

Our wood vanities are protected with moisture and UV resistant finishes. Routine care is required to maintain the performance of the finish.

Regularly dust the surface using a soft cloth or duster.

To clean the surface, use warm water with a mild dish soap. Do not soak the wood but gently wipe using a soft cloth. Once clean, wipe off any residual moisture with a damp cloth.

Avoid the use of harsh chemical, abrasive cleaners and scouring pads as they can remove the finish, leaving your items exposed to the elements, resulting in potential damage to the wood.

For long-term protection, we recommend applying a furniture quality, soft paste wax. Apply as directed on the label. Wait five minutes and buff lightly with a soft (shoe) brush or cloth. Wait another 30 to 60 minutes and buff/brush again with a bit more vigor. You will see a beautiful shine return to the finish that will last for many months.

## **Caring for Metal Console Sinks and Mirrors**

Regularly dust the surface using a soft cloth or duster.

To clean the surface, use warm water with a mild dish soap. Do not soak the wood but gently wipe using a soft cloth. Once clean, wipe off any residual moisture with a damp cloth.

## **Caring for Mineral Composite Surfaces and Products**

Our mineral composite basins are exceptionally durable and heat and impact resistant and antibacterial thanks to the Nanocoat surface. The surface is resistant to products like hair dye, lipstick, nail polish, acids bleaching agents.

For general cleaning, wipe with a soft cloth and soapy water or commercial bathroom cleaning products.

Avoid using abrasive cleansers and cleaning products.

Avoid exposure to, and impact with, sharp or heavy objects.