

Warranty Service

Vitalismo guarantees to the original purchaser that this product is free from significant defects in materials or workmanship for one year from the date of purchase. This warranty is subject to the following limitations:

1. The warranty is valid only when the product is used under normal conditions and does not cover damage caused by misuse and abuse, including but not limited to damage from excessive exposure to sunlight or humid environments, and damage from rough cleaning during routine care, or any other reason beyond defects in materials and workmanship. If Vitalismo determines the product is defective, the warranty only covers the repair or replacement of the defective product.
2. Vitalismo will make the final warranty decision, which may require inspection and/or photographs of the product to clearly display the defect.
3. The warranty for any repaired or replaced equipment is only valid from the original purchase date. All warranty claims must be accompanied by the original purchase receipt or order details.

If you need our support, please email us at  **treesupport@126.com**.