



We warrant our products to be free from manufacturing defects under normal use and service for a period of time limited to 3 years from the date of purchase.

This warranty covers 100% of all Bio Bidet parts and Bio Bidet labor costs associated with the product.

Our obligation to you under this warranty is limited to parts, repair, or replacement, at our option, of defective products or parts, provided the products were properly installed and used in accordance with the instructions. We reserve the right to make inspections in order to determine the cause of any defects. We will not charge for labor or parts in connection with warranty repairs or replacement performed by our technicians. We are not responsible for the cost of removal, return, 3rd party repair services, and/or re-installation of products.

This warranty does not apply to:

1. Damage or loss from a fire, earthquake, flood, etc.
2. Damage or loss resulting from any unreasonable use, abuse, negligence, or improper maintenance.
3. Damage or loss from improper installation, removal, repair, or modification.
4. Damage or loss resulting from sediment or other matters contained in your water system.

For more warranty service information, please contact Bio Bidet.

Only the original purchaser may submit a claim under this warranty.

This warranty is our only warranty covering your product. Repair or replacement as provided under this warranty shall be the exclusive remedy available to you. We shall not be responsible for the loss of the product or other incidental or consequential damage or expenses you may incur, or for labor or other costs due to installation, removal, third party repairs, or other expenses not previously stated. Except to the extent prohibited by applicable, any implied warranties, including that of merchantability or fitness for use, are expressly limited to the duration of this warranty.

Please keep your purchase record to validate your warranty.

The following information may be necessary for various services:
Purchaser Name, Address, Telephone Number, Product Model, Purchaser Date.

Support agents are available Mon-Fri, 9:00 AM - 5:00 PM CST