kobiworksFrequently Asked Questions

1.) How much depth is required on the base or sill of the shower to install?

It varies depending on the series that KOBIWORKS offers, from our best selling Catalyst model will require a minimum **3 1/4"** and our second best seller Radiance model will require **2 5/8"** to install.

2.) What happens if my shower is smaller than the size shown?

KOBIWORKS' series allows up to **4"** accommodation from the maximum allowed size. However in doing so, there will be extra overlap between panels and decreasing the walk-in width.

3.) Can it be installed left- or right-handed?

Yes, our series are available to swap between left and right openings. Just make sure to follow the correct steps in the instruction manual prior to installation.

4.) Can it be installed on acrylic, marble or tile?

It can be to somewhat of an extent, for instance on acrylic appliances if there is no strong backing behind the wall then it would not be suffice to handle the shower door, on the other hand if there is extra support then it will be able to handle the shower door.

5.) Is it soft-closing?

KOBIWORKS offers various types of shower doors, if you are looking for one that has "soft-closing" we offer the Catalyst-Plus model and Radiance-Plus models

6.) What should I do if I'm missing some parts?

If the purchase and product is within the warranty period, you are free to contact us via: **cs@kobiworks.com**, please make sure to include pictures and details that may help speed up this process.

7.) What are the advantages in going frameless?

Frameless sliding shower doors are a type of shower enclosure that lacks the metal framing around the glass. This offers a clean, modern look that can make a bathroom feel more spacious and luxurious.

8.) What Are the Advantages of Frameless Sliding Shower Doors?

- · Aesthetic Appeal: They offer a sleek and minimalist design.
- Easy to Clean: Without frames, there are fewer places for water and soap scum to accumulate.
- Illusion of Space: They can make a bathroom appear larger since there are no visual barriers.
- Customization: They can be customized to fit various shower sizes and shapes.

9.) Are Frameless Sliding Shower Doors More Expensive?

Yes, frameless sliding shower doors can be more expensive than framed options. The cost difference is due to the thicker glass required for stability and the precision engineering needed for the hardware.

10.) How Thick Is the Glass for Frameless Sliding Shower Doors?

The glass thickness for frameless sliding shower doors typically ranges from 1/4 inch (6mm) to 3/8 inch (10mm). Thicker glass provides better stability and often used in frameless units and thinner glass used in framed units.

11.) How Do I Maintain Frameless Sliding Shower Doors?

Regular cleaning with a suitable glass cleaner and a soft cloth can help prevent water spots and soap scum buildup. Avoid abrasive cleaners that can scratch the glass. Squeegeeing the glass after each use can also prolong its clarity and cleanliness.

12.) Are Frameless Sliding Shower Doors Safe?

Yes, when installed correctly. The glass used is tempered, which means it's engineered for safety and can withstand normal use. If it does break, it shatters into small, blunt pieces to reduce the risk of injury.