

---

**EXTEND YOUR WARRANTY:  
Use Rheem® RHWSC Water Softener Cleaner  
and register at [rheemwatertreatment.com](http://rheemwatertreatment.com)**

The factory warranty for your water softener is shown below. The one year full warranty period on parts and labor can be extended to five (5) years from the date of purchase if you use Rheem® RHWSC Water Softener Cleaner on your system, and register your purchase of Rheem® RHWSC Water Softener Cleaner at [rheemwatertreatment.com](http://rheemwatertreatment.com). Use one bottle of Rheem® RHWSC Water Softener Cleaner, as directed, every four months from the date of purchase of the water softener. Purchase of no more than three (3) bottles of Rheem® RHWSC Water Softener Cleaner in a 12 month period may be applied toward compliance with this warranty. Use of any water softener additive other than Rheem® RHWSC will not provide extended warranty coverage.

**WATER SOFTENER WARRANTY - MODEL RHS32**

**Warrantor: Water Channel Partners, 1890 Woodlane Drive, Woodbury, MN 55125**

Warrantor guarantees, to the original owner, that:

**One Year Full Warranty:**

- For a period of one (1) year from the date of purchase, all parts will be free from defects in materials and workmanship and will perform their normal functions.
- For a period of one (1) year from the date of purchase, labor to repair or replace any part deemed to be defective in materials or workmanship, will be provided at no additional cost.

**Limited Warranties:**

- For a period of ten (10) years from the date of purchase, the salt storage tank and fiberglass mineral tank will not rust, corrode, leak, burst, or in any other manner, fail to perform its proper functions.
- For a period of three (3) years from the date of purchase, the electronic control board will be free of defects in materials and workmanship and will perform its normal functions.

If, during such respective period, a part proves to be defective, Warrantor will ship a replacement part, directly to your home, without charge. After the first year, labor necessary to maintain this product is not covered by the product warranty. If you have questions regarding a warranted product, need assistance with installation or troubleshooting, wish to order a part or report a warranty issue, we are just a phone call away. SIMPLY DIAL 1-800-754-7027 for assistance.

**General Provisions**

The above warranties are effective provided the water softener is operated at water pressures not exceeding 125 psi, and at water temperatures not exceeding 120°F; provided further that the water softener is not subject to abuse, misuse, alteration, neglect, freezing, accident or negligence; and provided further that the water softener is not damaged as the result of any unusual force of nature such as, but not limited to, flood, hurricane, tornado or earthquake.

Warrantor is excused if failure to perform its warranty obligations is the result of strikes, government regulation, materials shortages, or other circumstances beyond its control.

**\*THERE ARE NO WARRANTIES ON THE WATER SOFTENER BEYOND THOSE SPECIFICALLY DESCRIBED ABOVE. ALL IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED TO THE EXTENT THEY MIGHT EXTEND BEYOND THE ABOVE PERIODS. THE SOLE OBLIGATION OF WARRANTOR UNDER THESE WARRANTIES IS TO REPLACE OR REPAIR THE COMPONENT OR PART WHICH PROVES TO BE DEFECTIVE WITHIN THE SPECIFIED TIME PERIOD, AND WARRANTOR IS NOT LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. NO WARRANTOR DEALER, AGENT, REPRESENTATIVE, OR OTHER PERSON IS AUTHORIZED TO EXTEND OR EXPAND THE WARRANTIES EXPRESSLY DESCRIBED ABOVE.**

Some states do not allow limitations on how long an implied warranty lasts or exclusions or limitations of incidental or consequential damage, so the limitations and exclusions in this warranty may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state. This warranty applies to consumer-owned installations only.

Rheem®, Rheem Preferred, Rheem Preferred Plus, and Rheem Preferred Platinum logos and product names are trademarks of Rheem Manufacturing Company, and are used under license. All rights reserved.