



## *Our Warranty and Return Policy*

All of our rain barrels come with a 30-day warranty against defects. This includes holes, gouges, cracked lids and barrels, missing spigots, and any other significant damage to barrel making it unusable. We charge a \$50 return / restocking fee for all other reasons. We ask all customers who are seeking a return to send us pictures as the first step to either determine if it is a return that is worthy of a Full Refund or if the \$50 Return Fee will apply.

If the spigot is missing the first step is to use a spigot repair kit we send out free of charge. This is available to all customers as a courtesy. If the spigot issue isn't resolved we will send a replacement rain barrel free of charge, no need to send back the other damaged barrel usually we allow you to keep it and re-purpose or recycle it!

If you have parts missing from your order we will send them out free of charge.

Our return policy for all of our other products is basically the same, 30 days if it doesn't function as described, we'll take it back no questions ask. All other issues send to us via the email below.

Send all questions about returns to: [Sales@mirainbarrel.com](mailto:Sales@mirainbarrel.com)

A mirainbarrel team member will reach out with a response to your return claim within 24-48 hours.