

Warranty

Hooseng products are manufactured and tested to the highest quality standards by Hooseng Inc. ("Hooseng").

Hooseng extends this warranty to the original purchaser for personal household use of all the products in its original location. The warranty is non-transferable.

Hooseng warrants the structure and finish of the product to be free from defects in material and workmanship under normal usage for the lifetime of the product. The warranty commences from the initial date of purchase by the owner or trade professional, from an authorized Hooseng dealer, through the lifetime of the original owner or end-user.

The free warranty period of this product is 30 days. During this period, if the customer receives the product missing or damaged parts, we can send the customer replacement parts.

Any product reported to the authorized dealer or to Hooseng as being defective within the warranty period will be repaired or replaced with a product of equal value at the option of Hooseng. This warranty extends to the original owner or end-user, and is not transferable to a subsequent owner.

Restrictions

This warranty does not cover antediluvian, discontinued, or display products, whether such items are purchased at discount outlets, unauthorized dealers, and/or sold on clearance.

This warranty does not cover instances of negligence, misuse, abuse, improper installation, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials, misapplication, damages caused by improper maintenance, alteration of the product, or failure to follow care or installation instructions enclosed with your product. Avoid using abrasive cleaners such as powders, bleach, ammonia, alcohol, or chlorine. Avoid using abrasive pads, steel wool, or wire brushes, as these will damage and wear down the finish.

This warranty does not apply to Products that have not been installed or operated in accordance with instructions supplied by Hooseng and all applicable rules, regulations, and legislation pertaining to such installations.

This warranty does not cover labor charges or costs of removal and reinstallation of said product. This warranty does not allow recovery of incidental or consequential damages, such as loss of use, delay, property damage, or other consequential damages, and Hooseng accepts no liability for such damages.

This warranty does not cover Marine or Outdoor Installation.

This warranty does not cover any free gifts included with purchase.

Except as otherwise provided above, Hooseng makes no warranties, expressed or implied, including warranties of merchantability and fitness for a particular purpose, or compliance with any code.