Hardwood Reflections

Warranty Information

Congratulations on purchasing a Kitchen Butcher Block Countertop, the best valued butcher block product on the market today! With the proper treatment it will look great for years to come.

The European Ash is a slow growth, closed grain hardwood harvested in areas of Eastern and Northern Europe. It is a durable hardwood with similar looks and physical qualities to Oak. EU Ash is known for its ease of sanding, finishing, and clean look with a consistent color. Wood is a product of nature and will display characteristics that are unique to each piece.

Warranty:

- This product comes with a 90 day limited warranty.
- It can be exchanged or refunded if the product has delaminating staves, joint separation, or any other damages because of faulty fabrication.
- The product warranty will not cover product damage due to improper storing, handling, alteration, or installation.
- Any damage due to transportation must be reported immediately. If upon receipt the
 packaging appears to be damaged please unpack immediately and check for potential
 damage.
- The butcher block must be sealed or finished on all surfaces within 48 hours of removing shrink wrap.