FAQs



PROTECT YOUR INVESTMENT

How far back from the edge of the sink should the faucet hole be drilled?

The distance depends on the type of faucet used with the sink. Typically 1-3-inches is ideal.


NBPF-115ORB Lou Bar Faucet

Do your faucets have a lifetime warranty?

Yes, all of our faucets carry a Limited Lifetime Warranty.

Are replacement parts available?

Yes, they sure are. We carry replacement parts for all of our faucets. Parts are available free of charge when covered under warranty.

Where should the faucet hole be placed?

The placement of the faucet is a matter of preference, most faucets, however, are centered to the sink's drain. Also make sure there is clearance between the back-splash and the faucet's handle.

THANK YOU

We would like to take this opportunity to thank you for choosing Novatto. We hope you are truly satisfied with our product(s) and enjoy it for years to come. As a small business, we learn the most from you, the customer. Please visit the link to the right, leave us a review with some high resolution pictures and you could win a $25 Amazon or Visa gift card.

It's easy as...

- **Go to novatto.com**
- **Navigate to your product's page & scroll about 1/2 down**
- **On the right, find the white button that says, *"Write a review"* & click**
- **Review, submit... enjoy!**

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