



## Best Master Furniture™

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# COMPANY'S WARRANTIES

## FABRICS

The fabric warranties do not cover any damage or problems with the fabric where there is evidence of excessive soiling, improper cleaning, or chemical treatment with any protective coating by the retailer or consumer. Use of such treatments will void all warranties from the fabric mill and Best Master Furniture, Inc.

## CLAIMS PROCEDURE

Best Master Furniture, Inc. is a manufacturer and does not sell directly to the public. All warranty service is executed exclusively through BMF's retail dealer network. Do not contact BMF directly for service issues. You must work through the certified BMF retailer from whom you purchased the furniture. If a problem should arise which you feel is covered by our Limited Warranties, please contact the original retailer that you purchased the Best Master Furniture, Inc. product from. The original bill of sale and the product serial number are necessary for the fulfillment of the warranty. If necessary the retailer will contact BMF to establish service. Best Master Furniture, Inc. will authorize the retailer to handle the service issue in the most efficient and cost effective way. Costs for packaging, shipping and installation are not covered by this warranty.

## REMEDY

Under these Limited Warranties, Best Master Furniture, Inc's obligation is limited to repairing or replacing any part or parts covered through the original retail purchaser. Costs for packaging, shipping and installation are not covered by this warranty.

## **ALL PRODUCTS**

These Limited Warranties are only provided to the original retail purchaser. These Limited Warranties do not apply to any merchandise purchased "as is" or resulting from misuse or abuse, or any condition resulting from incorrect or inadequate maintenance, cleaning or care.

## **LEATHER**

The leather warranties do not cover any damage or problems with the leather due to excessive soiling, or improper cleaning methods. Any use of improper cleaning methods will void all warranties from Best Master Furniture, Inc. In addition the warranties will not cover any damage to leather resulting from sun exposure – leather will fade.

## **LIMITED WARRANTIES**

The following Limited Warranties are given to the original purchaser of Best Master Furniture, Inc. products.

## **FRAMES**

A Limited Lifetime Warranty applies to all hardwood and plywood frames that are used in Best Master Furniture product. Best Master Furniture warrants the frames to you, the original retail purchaser, to be free of defects in workmanship and materials for the lifetime of the furniture. Under this warranty Best Master Furniture, Inc's obligation is limited to repairing or replacing any part or parts covered under this warranty. Costs for packaging, shipping and installation are not covered by this warranty.

## **CUSHIONING**

A Limited Lifetime Warranty applies to all cushions and components used in the seating of all Best Master Furniture, Inc's product. All cushioning will naturally soften with use. This should be considered as normal wear and tear and not as a loss of resiliency or a manufacturing defect. This Warranty does not apply to conditions caused by physical damage, improper use or normal wear and tear after the original sale. Under this warranty Best Master Furniture, Inc's obligation is limited to repairing or replacing any part or parts covered under this warranty. Costs for packaging, shipping and installation are not covered by this warranty.

## **SLEEPER MECHANISMS**

### **SLEEPER MATTRESSES**

Best Master Furniture, Inc. warrants to you, the original retail purchaser, the sleeper mechanism for 1 year from date of purchase, to be free of defects in workmanship and materials. This Warranty does not apply to conditions caused by physical damage, improper use or normal wear and tear after the original sale. Under this warranty Best Master Furniture, Inc's obligation is limited to repairing or replacing any part or parts covered under this warranty. Costs for packaging, shipping and installation are not covered by this warranty.

### **RECLINER/MOTION MECHANISMS**

Best Master Furniture, Inc. warrants to you, the original retail purchaser, the recliner/motion mechanisms for a period of 5 years from the date of purchase, to be free of material or manufacturing defects. This Warranty does not apply to conditions caused by physical damage, improper use or normal wear and tear after the original sale. Under this warranty Best Master Furniture, Inc's obligation is limited to repairing or replacing any part or parts covered under this warranty. Costs for packaging, shipping and installation are not covered by this warranty.

### **POWER RECLINER MOTOR**

Best Master Furniture, Inc. warrants the original retail purchaser, the power recliner motor for a period of 2 years, and 1 year on all other electronic components, from the date of purchase, to be free of material or manufacturing defects. This Warranty does not apply to conditions caused by physical damage, improper use or normal wear and tear after the original sale. Under this warranty Best Master Furniture, Inc's obligation is limited to repairing or replacing any part or parts covered under this warranty. Costs for packaging, shipping and installation are not covered by this warranty.

## **CAUTION**

Do not allow children to play on this mechanized furniture or operate the mechanism. Leg rest folds down on closing so that a child could possibly be injured. Always leave in an upright and closed position. Keep hands and feet clear of mechanism. Only the occupant should operate it.

## **SPRINGS**

The metal spring systems are sinuous wire seat springs. BMF, Inc warrants the sinuous wire springs to you, the original retail purchaser, for 1 year from the date of purchase, against spring breakage caused by metal fatigue. This Warranty does not apply to conditions caused by physical damage, improper use or normal wear and tear after the original sale. Under this warranty Best Master Furniture, Inc's obligation is limited to repairing or replacing any part or parts covered under this warranty. Costs for packaging, shipping and installation are not covered by this warranty.

## **FABRICS**

Best Master Furniture, Inc. warrants to you, the original retail purchaser, for 1 year from date of purchase, all upholstery fabrics against fraying and seam slippage. This warranty is not valid when heavy soiling or abuse is evident. This warranty also does not apply if there has been a protective coating treatment after the original shipment to the retailer. Under this warranty Best Master Furniture, Inc's obligation is limited to repairing or replacing any part or parts covered under this warranty. Costs for packaging, shipping and installation are not covered by this warranty.

## **LEATHER**

Best Master Furniture, Inc. warrants to you, the original retail purchaser, for 1 year from the date of purchase, all leather products to be free of defects in workmanship and materials, seam slippage and cracking. Leather exhibits natural characteristics such as nicks, scars, variations of shades and wrinkles. These markings are to be expected and are not considered to be defective. This Warranty does not apply to conditions caused by physical damage, improper use or normal wear and tear after the original sale. Under this warranty Best Master Furniture, Inc's obligation is limited to repairing or replacing any part or parts covered under this warranty. Costs for packaging, shipping and installation are not covered by this warranty.

The promise we make to our customers is that we offer quality furniture, custom created by an experienced, well established professional, and well established furniture manufacturer. Each piece is designed to provide a combination of satisfying features of comfort as well as quality tailoring. All of our furniture is carefully manufactured from the finest materials, to provide you with lasting workmanship.