Jardina

OUTDOOR FURNITURE WARRANTY

Customer Service Guarantee

We greatly value our customers support and confidence in our products. Simply put, we are consumers just like you. Our rule is to treat others as you would like to be treated. This is our promise to you before, during and after your purchase. We're here to help. So, if you have any questions please email our Customer Service at *aftersaledirect@gmail.com*. We will get you taken care of as soon as possible.

Warranty

One-year frame, weave and fabric limited warranty. The warranty does not cover damage due to exposure to the outdoors, accident, misuse, abuse, negligence, commercial use or improper operation or maintenance.

Frames

Steel furniture is warranted for a period of one year beginning from the original purchase date against defects in manufacturing and workmanship. NOTE: This warranty excludes corrosion, fading, and rust on any steel product

Wicker

Wicker weave will be warranted against separation or breaking for a period of one year beginning from the original purchase date. The replacement shall be on the individual part or item, not on the complete setting. Fading or discolorations resulting from exposure to the elements, chemicals or from spills are not covered. This warranty does not apply to any damage caused to the product as a result of commercial use.

Fabrics

The fabrics will be warranted against separation at the seams for a period of one year beginning from the original purchase date. The replacement shall be on the individual part or item, not on the complete setting. Fading or discolorations resulting from exposure to the elements, chemicals or from spills are not covered. This warranty does not apply to any damage caused to the product as a result of commercial use. Foam are excluded from this warranty.