

What Is Covered?

The warranty only covers defects in material or workmanship.

How long Coverage lasts?

Every single product is backed by a 12-months Warranty and a 30-day return policy from the date of purchase. Special circumstances will be listed clearly in the listing.

How you can get the service?

Dear customer, please contact us if you are not satisfied with a product before applying for return or refund. A prompt exchange should be issued within 30 days of delivery in original packaging and with proof of purchase from us. For technical support and warranty service, please contact SKYSHALO team: 855-385-1880 (Los Angeles 8:00am-5:00pm). All feedback will be responded to within 12-24 hours.

What we will do to solve the problem?

During the warranty period, warranty products will be replaced, returned, or refunded at the request of the customer. If there is a lack of spare parts, we will also provide them for free.

What is not covered?

Failure due to misuse or abuse are not covered by this warranty. Also, we are not responsible for any incidental or consequential damages.