

Warranty Policy

Dear valued customers,

Thanks for your orders, below is the warranty policy in detail for your reference:

Warranty Coverage & Period:

Covering defects in materials or manufacturing. The warranty period is 90 days from the date of purchase. Please retain your proof of purchase as your warranty certificate.

Warranty Services:

During the warranty period, if the product exhibits defects in materials or manufacturing under normal use, you may choose one of the following services:

Repair: We will provide free repair services for defective products.

Replacement: If the product cannot be repaired, we will replace it with the same product of equivalent value.

Refund: If the product cannot be repaired or the customer does not accept a replacement we would like to provide a full refund based on the purchase price.

Warranty Claim Process:

Please feel free to contact our customer service team via chengtai_mirror@163.com providing proof of purchase and a description of the specific issue and your request. Our customer service team will contact you within ONE business day to address your claim.

Thanks for your understanding very much.