

WARRANTY POLICY

All purchased products come with a ****3-month warranty****. In the event of manufacturing defects, customers may request a ****full refund**.

REFUNDS COVERED BY THE STORE

- Orders that were never shipped
- Products with quality defects (relevant photos or videos must be provided as proof)
- Products with severe quality damage caused by shipping issues

WARRANTY EXCLUSIONS



Unauthorized Repair or Modification :

This warranty will be rendered void if the product has been repaired or altered any non-authorized party.



Misuse or Negligence :

Damage resulting from misuse, negligence, accidents, or natural disasters is not covered under this warranty.



Normal Wear and Tear :

Gradual deterioration of the product's appearance (e.g., aging, fading) from regular use is excluded from warranty coverage.

For any inquiries or support, please contact us via email at

 **tessa.morland@outlook.com**

WE WILL RESPOND TO AND RESOLVE YOUR ISSUE PROMPTLY.