

# NATURAL CONCRETE HARDSCAPES LIMITED WARRANTY



natural concrete  
HARDSCAPES

## EFFLORESCENCE

A WHITISH, POWDER-LIKE DEPOSIT THAT SOMETIMES APPEARS ON CONCRETE PRODUCTS, IN NO WAY AFFECTS THE STRUCTURAL INTEGRITY OF THE FIRE PIT OR BLOCKS AND WILL WASH AND WEAR OFF OVER TIME. THE USE OF CONCRETE SETTING BEDS MAY ALSO INCREASE THE POSSIBLE OCCURRENCE OF EFFLORESCENCE. BECAUSE THIS IS A NATURAL OCCURRENCE, NATURAL CONCRETE HARDSCAPES ACCEPTS NO RESPONSIBILITY OR LIABILITY FOR THIS CONDITION. OUR PRODUCTS ARE MADE FROM NATURAL, ENVIRONMENTALLY-FRIENDLY MATERIAL, AND THEREFORE, VARIATIONS IN COLOR MAY OCCUR.

## EXCESSIVE HEAT

CAN CAUSE CONCRETE BLOCKS TO CRACK OR BLACKEN IN COLOR. NATURAL CONCRETE HARDSCAPES ACCEPTS NO RESPONSIBILITY OR LIABILITY FOR BLOCKS THAT HAVE CRACKED OR TURNED COLOR DUE TO EXCESSIVE HEAT OR FLAME EXPOSURE. THIS WARRANTY DOES NOT COVER THE NATURAL DETERIORATION OF THE STEEL RING INSERT OR COOKING GRATE, FOR THE FIRE PIT, DUE TO WEATHERING AND/OR HEAT EXPOSURE.

## IMPORTANT NOTICE

IN ORDER TO MAKE A CLAIM UNDER THIS WARRANTY, THE OWNER MUST RETURN THE DEFECTIVE FIRE PIT BLOCK, WALL BLOCK, OR CORNER BLOCK TO THE DEALER WHO SOLD THE PRODUCT. ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION AS STATED ABOVE, THE EXCLUSIVE REMEDY UNDER THIS WARRANTY IS REPLACEMENT OF A DEFECTIVE FIRE PIT BLOCK, WALL BLOCK, OR CORNER BLOCK. NATURAL CONCRETE HARDSCAPES SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGE ARISING FROM ANY BREACH OF WARRANTY.

## WARRANTY INFORMATION

- NATURAL CONCRETE HARDSCAPES WARRANTS TO THE OWNER THAT SHOULD A FIRE PIT BLOCK, WALL BLOCK, OR CORNER BLOCK PRODUCT, INSTALLED ACCORDING TO OUR INSTALLATION GUIDELINES, PROVE DEFECTIVE FOR UP TO ONE YEAR AFTER PURCHASE IT WILL BE REPLACED WITHOUT COST.
- THIS WARRANTY IS TRANSFERABLE WITH A VALID PROOF OF PURCHASE.
- NATURAL CONCRETE HARDSCAPES IS NOT RESPONSIBLE FOR LABOR COSTS INCURRED IN REMOVAL AND REPLACEMENT OF DEFECTIVE PRODUCTS.

## IMPORTANT NOTICE:

### IN ORDER TO MAKE A CLAIM UNDER THIS WARRANTY,

- THE OWNER MUST RETURN THE DEFECTIVE PRODUCT TO THE DEALER WHO SOLD THE PRODUCT. ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION AS STATED ABOVE.
- THE EXCLUSIVE REMEDY UNDER THIS WARRANTY IS THE REPLACEMENT OF THE DEFECTIVE BLOCK.
- NCP INDUSTRIES SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGE ARISING FROM ANY BREACH OF WARRANTY.

## FOR CLAIM ASSISTANCE CONTACT:

NCP INDUSTRIES  
PO BOX 636 | NORFOLK, NE 68701  
888.379.2210 | NCPINDUSTRIES.COM