



Warranty Information

Terms of One-Year Limited Warranty

Astro Pneumatic Tool Co. warrants our products to the original user against defective material or workmanship for a period of 1 year from the date of first use. Astro reserves the right to determine whether the product failed because of defective material, workmanship, or other causes, and to charge back for missing parts. Astro Pneumatic Tool Co., at its discretion, will repair products covered under this warranty free of charge. The original user is to return the product (with the exceptions listed below) with the distributor's name, address, adequate proof of date of purchase or a copy of warranty card, and a short note explaining the problem. Failures caused by accident, alteration, or misuse are not covered by this warranty.

Astro Pneumatic Tool Co. or its authorized service representatives must perform all warranty repairs. Any repair to the product by unauthorized service representatives voids with warranty. The rights under this warranty are limited to the original user may not be transferred to subsequent owners.

This warranty is in lieu of all other warranties, expressed or implied, including warranties of merchantability and fitness for a particular purpose. Some states do not allow the exclusion of limitations of incidental or consequential damages, therefore, the above limitations may not apply to you.

Warranty Exceptions

Defective Air Tools/Hydraulics: Should be sent freight prepaid to our CA warehouse for inspection. We will then determine if the tool is to be repaired or replaced. Astro will cover return shipping on warranty items only. If you know the part you need to repair your tool, please go to the breakdown page and find the corresponding part number. Fax or email a proof of purchase & we will send out the replacement part at no charge.

Sets & Kits: If only one item is defective, only that item will be replaced, not the entire set. If only a part of a tool is defective, (i.e. gasket screw, etc) only that part will be replaced. Please go to breakdown page to find the corresponding part number. Note: Thin wall sockets are not covered under warranty but can be purchased individually.

Ball Joint C-Frame: Please fax or email proof of purchase & note 2-digit code on side of clamp. If there is no code, item is either out of warranty or not an Astro product.

Hose Clamp Plier: Lifetime warranty on handles only. Cable, lever, & other consumables can be purchased separately.

Battery Pack: Battery will need to be sent in for repair/replacement to our CA warehouse. If an accessory is defective, please fax or email proof of purchase & we will replace the component.