

Freestanding Electric Fireplace Care & Maintenance Instructions

To ensure safe operation and extend the lifespan of your electric fireplace, please follow the maintenance guidelines below.

- **1. Routine Maintenance**

- **Clean the Exterior**

- Wipe the surface with a soft, dry, or slightly damp cloth.
- Do not use alcohol, gasoline, solvents, or abrasive cleaners, as these may damage the finish.

- **Clean the Glass Panel**

- Always unplug the unit and allow it to cool completely before cleaning.
- Use a glass cleaner or warm water with a soft cloth.
- Avoid scratching or scraping the glass surface.

- **Clean Air Inlets and Outlets**

- Check monthly for dust or lint buildup on vents.
- Use a vacuum or soft brush to remove debris and maintain good airflow.

- **Keep the Area Dry**

- Do not use the fireplace in damp or wet locations.
- Maintain at least 50 cm (20 inches) of clearance from walls, curtains, or other combustible materials.

- **2. Regular Inspection**

- **Power Cord and Plug**

- Inspect every 1–2 months for signs of wear or damage.
- If any damage is found, stop using the unit and contact customer service.

- **Lighting and Heating Elements**

- If the flame effect becomes dim or the heater output decreases, the LED light or heating element may need replacement.
- Only use original replacement parts and have them installed by qualified personnel.

- **Fan Operation**

- A low humming sound from the fan is normal.
- If unusual noise or vibration occurs, turn off the unit and contact customer support.

- **3. Safety Precautions**

- Do not plug or unplug the unit with wet hands.
- Do not cover the air outlet or place objects on top of the fireplace.
- Unplug the fireplace when not in use for long periods.
- Do not attempt to disassemble or modify the unit yourself. This may cause electric shock or fire hazards.

- **4. Seasonal Storage**

- When not in use (e.g., during summer), clean the fireplace and ensure it is completely dry.
- Store in a cool, dry, and well-ventilated place away from direct sunlight.
- Before next use, check the power cord, plug, and vents for dust or damage.