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10 Year Limited Warranty

*Unwrapping & Caring For
Your Mattress*

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10 YEAR LIMITED WARRANTY

Classic Brands LLC warrants your Mattress, for a period of ten (10) years from the date of purchase against defects in workmanship and materials. During this warranty period, if the product is deemed to be defective, our responsibility for the defective product is limited to repair or replacement as stated below. All transportation costs are the responsibility of the purchaser during the entire warranty period. Your mattress will be replaced or repaired, at our option, should it be found defective because of faulty workmanship or structural defects subject to specific limitations contained herein. It is understood that this does not include normal increase of softness in the foam which can occur during

normal breaking in, or in the case of visco-elastic memory foam, a lessening of the gradual recovery aspect of the foam, of which such lessening, should it occur, does not reduce the continual pressure reducing and pressure relief properties of the mattress. Substitution or use of improper foundations, platforms or other bases upon which the mattress is placed, may result in damage to the product. Should an improper base be utilized by the consumer, causing the product to default, the warranty may be voided. It is incumbent on the consumer to maintain the foundation and provide appropriate support for the mattress. We recommend the purchase of a foundation at the time of mattress purchase. This limited warranty does not include any deterioration of the foam, with an indentation of less than 1.5 inches, not associated with a sag in the foundation, box spring, platform or frame. If such a defect appears during the ten (10) years of this warranty, we will, at our option, either repair or replace the mattress at a handling cost to be paid by the purchaser. This warranty does not include handles, as handles are to be used only for adjustment purposes and are not intended to be used to lift, turn or transport the product. If a model has been discontinued we will replace it with a mattress of equal or better value at our option. The zippered cover on the mattress is warranted for two (2) years for defects in material or workmanship. This warranty is void if the product is found to have been tampered with or misused by the purchaser beyond reasonable wear, and shall not apply if the product has been physically damaged intentionally or due to accident and/or neglect; including burns, cuts, water damage, mold, stains, or is otherwise abnormally soiled or unsanitary. Do not use a heating pad or electric blanket with this mattress as it will void this warranty. It is recommended that the consumer protects the mattress with a stain resistant mattress protector.

This warranty is valid only to the original purchaser of the product as indicated on the original sales invoice and it does not extend to any subsequent owner or other transferee of the product. The law tag must not be removed from original product as this identifies

the product. The original invoice is required and is the only acceptable proof of purchase. This warranty gives you specific legal rights and you may also have other rights that vary from state to state. As with all premium sleep products certain body conformity adaptations will take place as your mattress adapts to your particular body shape and type and any peculiarities in your spinal alignment or bone structure. This is to be expected and is part of the performance of your mattress. We do not warrant our product as a remedy for any specific medical condition and do not warrant against any complications resulting from the use or inability to use this product. We do not warrant individual comfort preferences, sheet fit or height issues resulting from purchaser's bed frame size or headboard style. Should this warranty be exercised and your product replaced and/or repaired, the duration of the warranty will not be extended or restarted. WE LIMIT THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

WARRANTY CLAIMS PROCEDURE: Should a warranty claim arise, the original purchaser shall contact Classic Brands for Warranty Claim Instructions. The original purchaser shall complete the Warranty Claim Form, clearly detailing the defect, and email along with a copy of original sales receipt for the Product to claims@classicbrands.com or as otherwise directed on the Warranty Claim Form. Warranty Claim Forms that are incomplete or sent without a copy of original sales receipt will not be processed and will be returned. Upon receipt by Classic Brands of the completed Warranty Claim Form and the original sales receipt, our representative or designated agent shall make the final determination regarding repair or replacement. If this Limited Warranty is applicable, a replacement product of equal or greater value will be sent to the customer. The original purchaser will be responsible for shipping, handling and processing fees. No monetary refunds and/or credits will be issued. **Please retain this warranty and your original invoice for ten (10) years.**

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MATTRESS UNWRAPPING

Setting up your new mattress is easy. Your mattress has been machine rolled and compressed for efficient delivery to your home and will not affect its performance.

Step 1

- After removing the compressed mattress from the box place it on the bed frame where your mattress will ultimately be so you don't have to move it after it decompresses.





Step 2

Carefully remove the outer plastic cover with scissors. Exercise care and remove the plastic cover by hand.

Step 3

- Gently pull the compressed product to unroll it. At this point, you may need to flip it over so the underside of the mattress is on the bed frame.

Step 4

- Carefully trim the inner plastic cover with scissors to start the mattress decompression. Gently pull away the inner plastic cover and discard.

Tips

- Please allow 24 to 72 hours for your Mattress to regain its full shape.
- In cold temperature, at delivery, your mattress may take a bit longer to return to full sized from its compressed state.
- Once the mattress is unrolled and placed on your bed, allow it to recover naturally before making your bed.
- Leave the mattress uncovered during the first few days, allowing the air in your home to circulate around the product.

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MATTRESS CARE TIPS

Airing Out Your Mattress

- Foam mattresses typically have a mild residual scent distinct to the product when new. This is sometimes heightened when delivered during cold weather.
- Some consumers are sensitive to odor, and while we understand it might be irritating, It is in no way harmful or unhealthy. It will quickly dissipate as the mattress is used daily, allowing the open cells to expel the “processing” air and take in new air.

Mattress Cleaning

- Should you spill something on your mattress, blot the stain immediately. If the spill is large and the mattress deeply soaked, blot the excess moisture using terry towels and pressure until the area is no longer drenched.
- Never use chlorine bleach or other harsh chemicals to clean the mattress or cover. For spot cleaning, only use a water based cleaning product and never deeply drench the mattress.

Mattress Care

- Use a lightweight protective mattress pad designed to work with a foam mattresses. This will keep your mattress fresh and free from stains
- Your mattress should always be placed on a good quality foundation – an improper foundation may cause sagging. Also, if you have a queen or king sized mattress a center support is recommended.
- We DO NOT recommend use of an electric blanket or electric pad with this mattress. Prolonged usage of an electric blanket or pad, at high heat may damage the mattress and impact its ability to reduce pressure and stress properly.
- Do not remove your mattress law tag – The label serves as a means of identification should you have a warranty claim.

ARE YOU HAPPY WITH YOUR CLASSIC BRANDS PURCHASE?

We are happy you're happy.

Here are a few ways to share the love...



Spread the word to your family and friends



Leave a review on Amazon or other sites

DO YOU HAVE A QUESTION OR CONCERN? WE ARE HERE TO HELP!

Our friendly Customer Service team
will make things right...



Call us 7 days a week at **877-707-7533**



Email us at **claims@classicbrands.com**

www.classicbrands.com

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Thank you!

