



One-Year Limited Warranty

Winston Products, LLC extends a limited warranty that this TowSmart® branded product is free of defects in materials and workmanship for a period of one (1) year from the date of retail purchase by the original consumer of the product ("Original Consumer"). This warranty does not extend to subsequent owners or users of this product. Winston Products, LLC will, at its sole option, provide one of the following remedies to whatever extent it shall deem necessary to satisfy a proper claim under the One-Year Limited Warranty:

1. Repair or facilitate the repair of any defective parts within a reasonable period of time, free of any charge of the necessary parts and labor to complete the repair and restore the product to its proper operating condition;
2. Replace the product with a direct replacement or with a similar product of equal value deemed by Winston Products, LLC to perform substantially the same function as the original product; or
3. Refund the purchase price of the product.

The consumer must be able to present the original receipt of purchase as proof of purchase and to confirm that the Original Consumer still owns the product. To make a claim under this One-Year Limited Warranty, please do one of the following:

1. Email: info@towsmart.com
2. Call: 844-295-9215

The warranty does not cover product or equipment damaged due to misuse, abuse, or accident such as:

- Deterioration from wear or exposure;
- Normal maintenance;
- Damage through accident, neglect, abuse, or misuse;
- Overloading;
- Improper installation;
- Improper or unauthorized repair or modification; or
- "Acts of God" or other contingencies beyond the control of Winston Products, LLC

Replacement of the product or refund in the manner provided above is your exclusive remedy and shall constitute fulfillment of all liabilities of Winston Products, LLC to you whether based on contract or otherwise. Winston Products, LLC shall not be liable or assume responsibility for the loss of the use of any vehicle, loss of time, rental of vehicles, loss or damage to personal property, expenses such as gasoline, telephone, lodging, or towing, or any other incidental or consequential damages incurred as a result of the use or ownership of this product. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.