

SHEET VINYL LIMITED WARRANTY

Mohawk warrants fiberglass cushion sheet vinyl flooring for defects in material and/or workmanship that relate to manufacturing defects, contraction & expansion, curl-crack-rip-tear-gouge, moisture, mold and mildew, household stains and wear subject to the terms of this limited warranty and during the stated period of the warranty:

Sheet Vinyl Flooring Limited Warranty Periods

PRODUCT	THICKNESS	WEARLAYER	RESIDENTIAL WARRANTY	LIGHT COMMERCIAL WARRANTY
Mohawk 65mil Sheet Vinyl	1.65 mm	0.25 mm	10 Year Limited	N/A
Mohawk 75mil Sheet Vinyl	1.90 mm	0.20 mm	10 Year Limited	N/A

LIMITED RESIDENTIAL WARRANTIES

Manufacturing Defects Warranty Ensures that during the period of the warranty, your floor will be free from manufacturing defects.

Contraction & Expansion Resistant Warranty Ensures that your floor will resist contraction and expansion, excluding areas of extreme localized temperature variations.

Curl-Crack-Rip-Tear-Gouge Resistant Warranty Ensures that your floor will resist curling, cracks, rips, tears or gouges from normal household use* and proper maintenance.

Cold Crack Warranty Ensures that your floor will not cold crack when properly stored, tensioned and installed according to the recommended Mohawk Sheet Vinyl installation procedures.

Waterproof Warranty Ensures that during the period of the warranty, the flooring will be 100% waterproof and the structural integrity of the floor will not be significantly diminished by exposure to water.

Mold & Mildew Resistant Warranty Ensures that your floor will resist the effects of mold, mildew and/or alkaline substances[†].

Household Stain Resistant Warranty Ensures that your floor will resist permanent stains from common household products, excluding permanent marker, permanent dyes & finishing stains.

Wear Resistance Warranty Ensures that your floor will resist wearing through the wear layer under normal household conditions and proper maintenance.

- * Normal household use is defined as common daily activities in the home, excluding pet damage such as chewing, digging, clawing, etc.
- † A floor discolored due to mold or mildew growth will be replaced only one time. If the replacement floor fails in the same manner, the site conditions may not be acceptable for the installation of sheet vinyl.
- [‡]Wearing through is defined as complete loss of the wear layer so that the printed pattern or design is altered. Gloss reduction is not considered wear and is not covered by this warranty.

OBLIGATIONS OF OWNER

Owner must submit notice of all claims under these warranties to the retailer within the specified warranty period. Claims must be submitted in writing.

GENERAL TERMS AND EXCLUSIONS

Mohawk Sheet Vinyl Flooring is warranted as indicated above in continuous climate controlled interior environments. The following general terms and conditions apply. If you have questions regarding the warranty information, please contact your retailer.

- 1. These warranties apply to Mohawk Sheet Vinyl Flooring when installed and maintained in accordance with our most recent installation and maintenance procedures. For the most up-to-date procedures, please visit www.mohawkflooring.com. The original owner agrees to provide proof of compliance with recommended installation and maintenance procedures when a claim is filed.
- 2. These warranties apply only to the original owner and the first installation of the product and are non-transferable. The "original owner" is the person stated as the buyer on the purchase document(s). This warranty applies only to first quality Mohawk Sheet Vinyl Flooring purchases.
- 3. These warranties do not cover damage caused by a failure to follow the Mohawk Installation Guide, including a failure to install over approved substrates and underlayments using recommended adhesives and seam bonds/sealers.
- 4. Mohawk will, at its option, repair or replace product not meeting the above listed warranties. When replacement of the flooring is made, only new material from the current product range at the time of the claim will be supplied by the retailer. There will be no other form of compensation. Mohawk's responsibility under this warranty only applies to hidden defects that were not visible before or during the installation of the Mohawk Sheet Vinyl Floor. Material installed with visible defects is considered accepted by the owner.



- 5. These warranties do not apply to Mohawk Sheet Vinyl Flooring that has been subject to abnormal use or conditions or abused in any way.

 "Abnormal use or conditions" includes but is not limited to damage from plumbing or appliance leaks, storm, or flood; damage from smoke, fire, or other casualty events; damage caused by negligence or improper alterations of the original manufactured product. "Abuse" is any use of the flooring that is unreasonable considering the normal and expected uses of Mohawk Sheet Vinyl Flooring in a residential environment. The feet of furniture must always be covered with appropriate protective material. Chairs, sofas, or furniture with casters must be fitted with soft rubber wheels and placed on an adequate protective mat or be placed in protective caster cups.
- 6. Walk-off mats must be placed at all exterior entrances to protect Mohawk Sheet Vinyl Flooring from soil, grit, deicers, asphalt sealers, and other contaminants capable of damaging Mohawk Sheet Vinyl Flooring. Suitable walk-off mats should contain both soft and firm fibers to facilitate removal of wet or solid contaminants from shoe soles. An extra set of walk-off mats should be available for each entrance so the mats can be replaced and cleaned weekly during routine maintenance, or more often depending upon site and weather conditions.
 - This routine will prevent walk-off mats from becoming the source of tracked-on contaminants. Walk-off mats should be large enough to allow adequate soil removal.
- 7. These warranties do not apply to damage from exposure to extreme heat or sunlight exposure, dryness, or stains as a result of chemical or industrial products (other than recommended cleaning products). Window coverings should be used during periods of intense sunlight to avoid intense heating of flooring product.
- 8. These warranties exclude damage caused by hydrostatic pressure (water or moisture under the floor that is transmitted to the surface through exerted pressure) or other conditions related to water or moisture originating below the floor.
- 9. Material must be checked carefully for defects before and during installation and under sufficient lighting. Products with visible defects must not be installed under any circumstances. The retailer must be informed in writing of such defects within 15 days. After this time has elapsed, no further claims will be accepted. Color and gloss issues resulting from material added to an existing installation at a later date and non-warranty related repairs are excluded from coverage.
- 10. EXCEPT THOSE STATED IN THIS WARRANTY, MANUFACTURER MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED. EXCEPT WHERE PROHIBITED BY LAW, ALL OTHER WARRANTIES INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE—ARE EXPRESSLY DISCLAIMER AND THEREBY EXCLUDED. NO WARRANTIES, EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, EXTEND BEYOND THOSE EXPRESSLY SET FORTH IN THIS WARRANTY BROCHURE. CONSEQUENTIAL, SPECIAL, AND INDIRECT DAMAGES ARE EXPRESSLY EXCLUDED AND DISCLAIMED. Please note that some states do not allow for the exclusion of consequential damages, in which case, the foregoing may not apply to you. To the extent allowed by law, Manufacturer's entire liability and the exclusive remedy is contained in this warranty. Manufacturer's total and complete liability under this warranty is limited to the actual cost of repair or replacement of only the affected area of the product measured to the nearest wall, doorway, or entrance. Manufacturer reserves the right to correct any defect prior to the carpet being removed, replaced or any settlement being offered. No person, party, or entity is authorized to modify or extend the Warranty without express permission of Manufacturer. The limited warranty gives you specific legal rights and contains the entire scope of Manufacturer's responsibilities, and you may also have other rights which vary from state to state.

Manufacturer does not recommend the use of casters on any flooring without appropriate chair pads.