



# ADORN® Care & Maintenance

## General Care & Maintenance Guide

We want you to enjoy your ADORN Stone for many years. Please follow our general care and maintenance guide to learn how to best care for your mortarless stone siding. If a unique situation occurs that is not outlined here, please contact us with questions.

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### HANDLING & STORAGE

ADORN Mortarless Stone Veneer should be transported and stored in its original shipping package until ready to use. Once the panels are removed from the original box, please transport and store with the top aluminum flange facing up.

### CLEANING

During the installation process, construction dust can accumulate on the panels. This can be removed with clean water and a nylon bristle brush.

Exterior spaces will experience harsh weather conditions at times. Be sure to inspect your ADORN Stone periodically for buildup of dirt or debris. Sometimes, this buildup may require more than water. In this case, you may use a mild detergent or a granulated general detergent and a soft, nylon bristle brush. After using a detergent, you must rinse the area completely. DO NOT allow soapy water or detergent to dry on ADORN Stone.

### SALT & DE-ICING CHEMICALS

All concrete and masonry materials are vulnerable to damage by salt and de-icing chemicals. We do not recommend using salt or any de-icing chemicals on our product.

## OIL & GREASE

For installations in areas where oil or grease splatter may occur (such as a kitchen backsplash or behind a cooktop), we recommend that ADORN Stone be sealed with a water based product such as Silane or Siloxane. These sealants will typically last four years until needing to be reapplied. Follow any application, care and cleaning recommendations issued by the sealant manufacturer.

## PANEL REPAIR/REPLACEMENT

Using an oscillating saw or utility knife, carefully cut the attaching flange at the top of the panel that needs to be replaced taking care to avoid damaging the weather resistant barriers behind the panels. Repair any damage to the weather resistant barrier and if needed, add an additional piece making sure to overlap to allow for proper water drainage. Remove the attaching flange from the new panel and glue it into place with a quality construction adhesive such as PL Premium. As with any project, use gloves along with the proper eye and ear protection.

## IMPORTANT:

**Cleaning with the wrong chemicals or materials may remove color or impact the durability of your ADORN Stone.**

**We DO NOT recommend these practices:**

- Using harsh chemicals
- Using metal-bristled brushes
- Using high pressure sprayers
- Acid washing

## LIMITED LIFETIME WARRANTY

ADORN® Stone Veneer siding products are under warranty for a limited lifetime from the date of purchase when installed in conformance to local building codes and manufacturer's instructions. NCP will replace any material deemed defective at no charge. This warranty is limited to the original purchaser and may not be transferred. This warranty does not cover damage resulting from the following: settling of building or other wall movement; discoloration due to airborne contaminants; contact with chemicals or paint; staining or oxidation; use of a non-breathable sealer. This warranty covers only manufacturing defects in stone veneer siding products manufactured by NCP Industries. NCP is not responsible for labor costs incurred in removal and replacement of defective products. Important Notice: In order to make a claim under this warranty, the owner must return the defective stone veneer siding to the dealer who sold the product. Any implied warranties of merchantability and/or fitness for a particular purpose are limited in duration as stated above. The exclusive remedy under this warranty is replacement of the defective stone veneer siding. NCP

Industries shall not be liable for incidental or consequential damage arising from any breach of warranty.

