

# Commercial Food Mixer FAQ

## Trouble shooting:

Trouble	Probable cause	Remedy
The mixing shaft doesn't rotate after switch on	Electric connectors are loose	Check the electric circuit, tighten those loose connectors
Oil leakage	Oil seals are worn out	Replace those oil seals
The raising handle is too tight	Guide ways are corroded	Clean and oil the guide ways
	The lead screw, bevel gear and hand wheel shaft etc is dry	Oil them
Temperature rise of motor is too high, below speed	Lack of voltage	Check the supply voltage
	Over load	Less load
	The working speed selected is too high or agitator is not suitable	Select a suitable speed and agitator
The noise of the gearbox is serious, its temperature is too high	Lubrication is insufficient	Add or replace the oil
The agitator knocks with the bowl	The agitator or the bowl is deformed	Repair or replace deformed part
Unable to open the machine	Cover opened, bowl lifted down or emergency stop button opened	Close the safety cover, bowl lift up, release the emergency stop button

## **Maintenance:**

After use each time, an carefully the bowl agitators etc, make sure to keep the machine clear.

Lubricate the bowl slide ways occasionally by applying a small amount of oil or grease with the tip of linger.

## **NOTE:**

The above problems are only common machine failure problems, parts damage and some complex problems can contact our customer service, send an email to [Mxiclab@outlook.com](mailto:Mxiclab@outlook.com), we will reply in the fastest possible time to help solve the problem.