

# Aquor Water Systems Limited Lifetime Warranty

We stand behind every product we sell, and support our customers even further. If you ever have an issue, please contact us by phone at (800)458-1749 or email at [contact@aquorwatersystems.com](mailto:contact@aquorwatersystems.com) and we will make it right.

All Aquor products are guaranteed against defective design, workmanship, assembly, or materials for a *limited lifetime* for all stainless steel components, and 5 (*five*) years for all polymer components, from the date of purchase. We will replace, free of charge, any product proven defective that has been properly installed, properly maintained, and used in accordance with recommended instructions. We cannot be responsible for any labor charges or any loss, injury, or damages whatsoever, including incidental or consequential damages. The implied warranty is limited solely to the replacement of the defective goods. This warranty is in lieu of other warranties, express, implied in fact or implied by law.

## WHAT IS COVERED

- Purchases from [aquorwatersystems.com](http://aquorwatersystems.com) and authorized retailers (including Home Depot) are eligible for warranty.
- All Aquor Water Systems products are warranted from any defects in design, workmanship, assembly or material.
- Aquor Water Systems will provide return shipping for warranted product(s) or part(s).
- Aquor Water Systems will cover the cost of shipping replacement product(s) or part(s) to the customer.
- Aquor Water Systems will cover the cost of shipping repaired product(s) or part(s) to the customer.

## WHAT IS NOT COVERED

- This warranty does not cover product damage caused by the owner modifying or altering the product(s).
- This warranty does not cover product damage caused by installation or use not compliant with manufacturer's recommended specifications.
- This warranty does not cover the cost of labor involved with the installation of product(s) or part(s).
- This warranty does not cover loss during shipment to customer.
- This warranty does not cover used or second hand products or parts offered by 3rd party sellers.

## WHAT IS THE WARRANTY COVERAGE PERIOD

- All stainless steel products and parts have a limited lifetime warranty from any defects in design, workmanship, assembly or material.
- All polymer products and parts have a 5 year limited warranty from any defects in design, workmanship, assembly, or material from the date of purchase.

# Aquor Water Systems Limited Lifetime Warranty

## WHO IS COVERED

- Aquor Water Systems's warranty policy covers both domestic and international customers.
- Products purchased from [aquorwatersystems.com](https://www.aquorwatersystems.com) and authorized retailers are eligible for warranty.

## HOW TO OBTAIN SERVICES

- First, customers must submit a warranty registration form in order to receive warranty coverage benefits for Aquor Water Systems products. Register your product [here](https://www.aquorwatersystems.com/pages/warranty-registration). (<https://www.aquorwatersystems.com/pages/warranty-registration>)
- To obtain warranty benefits, please submit a warranty claim form directly to Aquor Water Systems via this [Warranty Claim Form Link](https://form.jotform.com/222335338125046). (<https://form.jotform.com/222335338125046>)

## WHAT AQUOR WATER SYSTEMS WILL DO

Aquor Water Systems will replace the damaged product(s) or part(s).

## NO OTHER EXPRESS WARRANTY APPLIES

This warranty is an exclusive warranty. No employees, third parties, or other persons are authorized to alter this warranty or offer a different warranty on behalf of Aquor Water Systems.

Register your product warranty [here](https://www.aquorwatersystems.com/pages/warranty-registration).

(<https://www.aquorwatersystems.com/pages/warranty-registration>)