HOME DECORATORS COLLECTION®

Installation Instructions
Vinyl SPC Flooring
For Assistance, Call: 1-800-956-8538
www.HomeDepot.com

Product Description
I4F Click 7.20 in. W x 42 in. L x 5mm T
SPC Flooring

Grade Levels
Above Grade / On Grade
Below Grade

Installation Method
Drop and Lock

CAUTION: ASBESTOS IN EXISTING FLOOR: Home Decorators Collections product does not contain asbestos. Existing installed resilient flooring and asphaltic adhesive may contain asbestos fillers or crystalline silica. Do not sand, dry sweep, dry scrape, drill, saw, bead-blast, or mechanically chip or pulverize existing resilient flooring, backing, lining felt, asphaltic "cutback" adhesive or other adhesive. See "Recommended Work Practices for Removal of Resilient Floor Coverings" (rfci.com) for detailed information and instructions on removing all resilient covering structures.

SAFETY AND HEALTH PRECAUTIONS

Power tools can be dangerous. Operate in strict accordance to manufacturer's operating instructions and safety precautions. Unsafe and improper use can cause serious injuries.
Wear appropriate personal protective equipment (PPE) which includes NIOSH or OSHA approve dust masks, safety goggles and work gloves.

PRE-INSTALLATION

OWNER/INSTALLER RESPONSIBILITY

It is the Installer/Owner responsibility to ensure that the conditions are acceptable prior to the installation of the flooring. The manufacturer declines any and all problems associated with the flooring that are related to or attributed to improper jobsite conditions. Any splits, cracks, grain raising, checking, edge fracturing, splintering, cupping, crowning/peaking, warping, twisting, expansion/contraction, telegraphing, buckling or chipping that occurs during or after the floor has been installed and as a result of abuse, misuse, improper maintenance or care, improper installation technique and improper environmental conditions are not covered under the manufacturer's warranty.

Prior to installation of any flooring, the installer must ensure that the jobsite and subfloor meet the requirements of these installation instructions. All necessary accessories, including trim, must be present at the jobsite prior to beginning installation. The manufacturer is not responsible for flooring failure resulting from unsatisfactory jobsite and/or subfloor conditions.

When purchasing flooring, we recommend adding 5%-15% to actual square footage needed for cutting allowance and to compensate for culled material. It is acceptable that up to 5% of material be outside the range of acceptance and not be considered defective.

It shall be the responsibility of the Installer to document installation date, product SKU and Lot information, subfloor moisture content, site relative humidity and site temperature. This information must be documented by the installer and a copy provided to the property owner to ensure product warranty coverage.

Failure to follow any and all of Home Decorators Collection recommended installation guidelines will void warranty coverage.

CONCRETE SUBFLOOR REQUIREMENTS

Concrete subfloors must:

□ Have minimum rated strength of 3000 psi.

□ Be level to within 1/8 in. in a 6 ft. span or 3/16 in. in a 10 ft. span; no bumps or low spots. High spots can be removed by grinding; depressions can be filled with patching compound formulated for use in floor installation.

□ Be clean; no construction debris, soil, mud and any other objects on or adhering to the floor; if necessary, scrape and sweep away before the installation; no protrusions of nails, debris, metals should remain.

□ New concrete slab must cure for at least 60 days. It must have a minimum 10 mil polyethylene sheet between the ground and the concrete.

□ Be free from moisture related conditions which can damage the installed flooring.

CONCRETE MOISTURE

Test all concrete subfloors for moisture content and document the results. Visual checks are not reliable.Perform tests at locations around exterior doorways, near walls containing plumbing, near foundation walls and in the center of the room. Minimum sample size is 3 samples per 1000 sq. ft. of area and one test for every additional 1000 sq. ft. thereafter.Moisture content should meet one of the following criteria:

□ 4.5% when tested using Tramex Concrete Moisture Encounter.
□ Less than 3 pounds per 1000 sq. ft. per 24 hours when using Calcium Chloride test (ASTM F 1869).
□ 75% when using Relative Humidity Testing (ASTM F-2170).

NOTE: Concrete moisture content may be acceptable the time of the test. These tests do not guarantee a perpetual "dry" concrete slab. The concrete slab moisture content can vary at other times of the year. We are not responsible for moisture-related damage to installed flooring.

LIGHT WEIGHT CONCRETE

Light weight concrete is concrete with a rated strength that is less than 3000 psi. Perform a quick check by drawing a nail across the top; if it leaves an indentation, it is probably light concrete.For glue-down applications, the concrete must possess shear strength greater than the glue. If concrete rated psi is unknown, contact the adhesive manufacturer for guidance.

WOOD SUBFLOOR REQUIREMENTS

The subfloor must be clean; no presence of construction debris, soil, mud and any other objects on or adhering to the floor; no protrusions of nails, debris, or metals should remain. If necessary, scrape and sweep the subfloor before the installation.The subfloor must be structurally sound and stable; no movements or squeaks; no loose panels or loose nails; no signs of ply de-lamination or other damages. Repair all shortcomings before installation.The subfloor must be flat; no visible bumps or low spots; the subfloor should be flat to within 1/8 in. in 6 ft. span or 3/16 in. in 10 ft.. Test for moisture using a reliable moisture meter. Perform tests at locations around exterior doorways, near foundation walls, near walls containing plumbing lines and in the center of the room. Measure 20 locations per 1000 sq. ft.. Moisture content of the subfloor should be less than 12%. Moisture content difference between the subfloor and flooring should be 2% or less.

PLYWOOD OR ORIENTED STRAND BOARD (OSB) SPECIFICATIONS

On truss/joist spacing of 16 in. (406 mm) O/C or less, the industry standard for single-panel subflooring is a minimum 5/8 in. (19/32 in., 15.1 mm) CD Exposure 1 plywood subfloor panels (CD Exposure 1) or 23/32 in. OSB Exposure 1 subfloor panels, 4 ft. x 8 ft. sheets. Expansion gap between panels should be 1/8 in. (3 mm). If panels are not tongued and grooved and there is not sufficient spacing or is inadequate, cut in the required spacing with a circular saw. Do not cut in expansion space on tongue and groove panels.

PARTICLE BOARD OR FIBER BOARD

Only for floating installation.

EXISTING FLOORS

Installation over existing floor requires the installer to consider potential issues related to moisture damage, adhesive failure and fastener failure. Contact the adhesive and fastener manufacturers respectively for their specific instructions, recommendations and requirements.

Acceptable floor coverings include: Solid wood, linoleum (1 layer only), terrazzo, ceramic, and stone tile. Tiled floors with grout lines will require a cementitious leveling compound to fill any grout lines, voids, or cracks.

Unacceptable floor coverings include: Carpet (any type), cushioned-back vinyl, laminates, and free-floating floors.

JOB SITE CONDITION

Prior to installation, the installer must ensure that at the time of installation, the job site conditions including subfloor/substrate, ambient temperature and relative humidity, and all impacting variables will not negatively affect the floor. The manufacturer will decline responsibility for damages associated with improper installation or poor site conditions.

RECOMMENDED INSTALLATION AREA

This product is not suitable for any outside use, sunrooms/solariums, showers, saunas, seasonal porches, camping trailers, boats, RV's or rooms that have a potential of flooding. Do not install in rooms or homes that are not temperature controlled.

Exposure to long term direct sunlight can cause damage to your floor. Failure to properly shade or UV tint windows can discolor, fade, or buckle vinyl planks. Use window treatments or UV tinting on windows. Vinyl planks are not intended for use on stairs or vertical surfaces. Do not glue, nail, screw or fasten to substrate. Install cabinetry, island and peninsula counters, vanities, tubs, and showers first. Then install vinyl planks around them.

INSPECT THE FLOORING

Inspect material for color, finish, milling, texture and grade. Set aside pieces that may not be acceptable once installed. A maximum of four boxes may be opened for inspection prior to installation. The floors have been thoroughly inspected during the manufacturing process, but it is the responsibility of the installer/homeowner to do final inspection and cull-out boards that are not acceptable before installation.

BLENDING OF CARTONS

To achieve a uniform appearance across the entire floor, we require that you open and work from a minimum of four cartons at a time and lay out the flooring ahead of time. Be sure to mix the planks for the best aesthetic appearance. Make certain the room is well lit to ensure color is consistent and that any visual defects can be seen and removed prior to installation. "Racking the Floor" is essential to achieve a random appearance. Start by cutting several boards in random lengths, differing the lengths by at least six inches. As you continue working across the floor remember to maintain a six-inch minimum space between the end joints. Randomly install different lengths to avoid a patterned appearance. Never waste materials; the end cuts from starter rows should be used at the opposite side of the room to complete rows or may be used to start the next row.

UNDERCUT DOOR CASINGS

Undercut all door casings 1/16" higher than the thickness of the flooring being installed. To do this, use a scrap piece of flooring as a guide. Lay it on the substrate and cut the casing with a handsaw or use a power jamb saw set at the correct height. Failure to undercut casings will result in automatic void in warranty coverage.

COORDINATING TRANSITION MOLDINGS

Always have all necessary transition moldings on site prior to beginning installation. Make sure all transitions and moldings have been coordinated with planks that have similar color and graining. Set them aside for use when a transitioning is necessary. The Vendor cannot be held liable for color variations that may exist between flooring and coordinating trim accessories under any circumstances.

UNDERLAYMENT

This flooring includes a pre-attached sound-mitigating pad. Do not use any additional sound suppression underlayment or padding, as doing so will void the HDC Solid Core Limited Warranty.

We require any installation of this floor that is installed in the floating method to use a T-Molding once the installation has gone more than 35 feet in any single direction. Installations of the flooring beyond this distance must use a T-Molding to release stress from the floor and allow the floating installation to properly expand and contract. T-moldings are also required in narrow flooring areas 36" or less in width; floor areas interrupted by wall sections extending out of the wall, including cabinets; floor areas which are not rectangular; wall openings-with or without a door; L shaped rooms or otherwise not rectangular rooms will require T-moldings to split into rectangular sections. Failure to use appropriate T-moldings will void warranty coverage.

FLOOR PROTECTION DURING CONSTRUCTION

Always protect the surface of the installed flooring during construction. Cover the floor with quality rosin paper or other paper that will allow the floor to breathe and secure it to the baseboards; never tape directly to flooring. Do not use plastic or polyethylene sheeting to cover the floor. The flooring must be cleaned and completely free of any and all debris to minimize damage.

If you have any questions regarding installation of flooring not addressed in our guidelines, please contact our technical department.

STORAGE AND CONDITIONS

Do not store flooring in uncontrolled environmental conditions. For example, garages and exterior patios are not acceptable areas to store flooring. Handle and unload flooring with care and store within the environmentally controlled site in which it is expected to perform. Flooring stored on a concrete slab should be elevated at least four in. to allow air circulation under cartons.

EXISTING HOME

An existing home should have a consistent room temperature of 60°F-80°F and relative humidity (RH) of 35%-55%. Continual deviation from these conditions will affect the dimensions of flooring. When using a heater during winter months, humidity may be much lower than the acceptable range. A humidifier is recommended to prevent excess shrinkage in flooring due to low humidity levels. During the warmer months, maintain humidity levels using an air conditioner, dehumidifier, or by turning on your heating system periodically.

NEW CONSTRUCTION OR REMODEL

All work involving water, such as pouring basement concrete floors, drywall and plasterwork, plumbing, etc. must be completed well in advance of the floor delivery. Ensure that the building is enclosed. Where building codes allow, permanent heating and/or air conditioning systems should be operating at least five days preceding installation and should be maintained during and after installation. If it is not possible for the permanent heating and/or air conditioning system to be operating before, during and after installation, a temporary heating and/or dehumidification system that simulates normal living (occupied) conditions can enable the installation to proceed until the permanent heating and/or air conditioning system is fully operational. Your job site should have a consistent temperature of 60°F-80°F and relative humidity (RH) of 35%-55% which should be maintained continuously thereafter.

BASEMENTS AND CRAWL SPACES

Concrete slab or ground must be dry. The ground in the crawl spaces must be completely covered using 6 mil black polyethylene. Crawl space clearance between the earth and underside of joists should be no less than 18 in. and the perimeter vent area should be equal to 1.5% of the total square footage of the crawl space or as mandated by code.

MOISTURE BARRIER AND MOISTURE RETARDER

CONCRETE SUBFLOOR

For floating installation, use 6 mil polyethylene film or other means with equivalent permeability. Overlap the edge seams and tape it together. Extend moisture barrier up to the wall about 1 in. high.

WOOD SUBFLOOR

Use asphalt-saturated kraft paper or #15 or #30 felt that meets ASTM Standard D4869 or UU-B-790, Grade D. Overlap along the edge seams 2 in.- 4 in. wide. This retards moisture movement from below. Extend the moisture retarder to about 1 in. from the walls. Secure to the subfloor as necessary.

SOUND CONTROL UNDERLAYMENT

Check with the sound control manufacturer for application guidelines. Generally, the less compressive underlayment is preferred.

EXPANSION GAP

An expansion space of 1/4 in. must be left around the perimeter of the room and at all vertical obstructions. More or less spacing may be needed depending on the geographical region, interior climate, and or time of the year. Your SPC flooring WILL move/shrink/expand. This is a normal occurrence of flooring products.

TRANSITION MOLDING

Floating installation, transition T-molding is required in the following cases: floor spanning greater than 35 ft. in length or width; floor areas interrupted by wall sections extending out of the wall; floor areas which are not rectangular; wall openings-with or without doors; L shaped rooms or otherwise not rectangular rooms requires T-molding to split it into rectangular sections.

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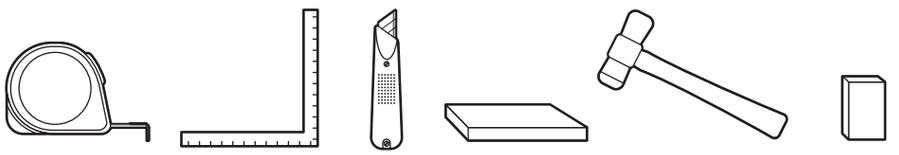
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SPC Flooring

Grade Levels
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Drop and Lock

GENERAL INSTALLATION TOOLS

- □ Tape Measure
- □ Square/Straight Edge
- □ Utility Knife
- □ Profiled Tapping Block
- □ Soft Faced Hammer
- □ 1/4 in. Spacers



PREPARING FOR INSTALLATION

SPC flooring should be one of the last items installed for any new construction or remodel project. All Home Decorators Collection products must be installed per the manufacturer's guidelines. For any questions or specifications not specifically outlined herein, please contact Home Decorators Collection Technical department.

- □ All "wet" work – i.e. – paint, drywall, concrete, masonry, plumbing must be complete and dry prior to the delivery of SPC flooring
- □ Gutters and downspouts should be in place and the exterior grade complete to allow for proper drainage of water away from the building's exterior perimeter.
- □ HVAC should be on, operational and maintained between 60 – 80 degrees with a relative humidity of 35%- 55% range a minimum of 5 days prior to delivery, during and after installation of the flooring.
- □ If HVAC is not possible at time of installation the environmental conditions must be at or near normal living conditions between 60 – 80 degrees and at the average yearly relative humidity for the area.
- □ We recommend using a Hydrometer to monitor interior climate and the use of a humidifier/dehumidifier may be required.
- □ Test wood sub floors for moisture content using moisture meter recommended for wood flooring, such as Lignomat SDM or comparable. Take readings of the subfloor – minimum of 20 readings per 1000 sq. ft. and average the results. In most regions, a "dry" subfloor that is ready to work on has a moisture content of 8% or less.
- □ Test the concrete subfloors moisture content by calcium chloride testing or by using an appropriate moisture meter. The moisture content for concrete subfloors registered after a calcium chloride test should not be greater than 3 pounds per 1000 square feet of area. If it exceeds these limits, DO NOT install the flooring. Before moisture testing begins, the slab must be cured for a minimum of 30 days. The moisture vapor emission rate for concrete subfloors must not exceed 75% RH using ASTM 2170 or 3 pounds per 1000sqft per 24 hours using Calcium Chloride test ASTM 1869. If using a moisture meter, please refer to the recommended guidelines set forth for by that moisture meters' manufacturer.
- □ Basements and crawl spaces must be dry. Use of a 6-mil black polyethylene is required to cover 100% of the crawl space earth. Crawl space clearance from ground to underside of joist to be no less than 18" and perimeter vent spacing should be equal to 1.5% of the total square footage of the crawl space area to provide cross ventilation in accordance with local regulations.
- □ For best results, installation must be performed on a stable, flat, dry and dust-free clean surface. Subfloor flatness tolerance is 1/4 in. over 10 ft and should not slope more than 1 in. per 6 ft.
- □ Acclimation: Acclimation is not required. Product is intended for interior installations only and in temperature controlled homes and rooms. Do not install over carpet, foam underlayment, saunas, seasonal porches, camping trailers, boats, or RV's.

NOTE: ALWAYS CHECK MOISTURE LEVELS BEFORE INSTALLING

SUBFLOOR PREPARATION

- □ The subfloor needs to be structurally sound.
- □ The sub-floor should be free of any surface defect. If it is not, fill gaps with a Portland-based leveling cement (for concrete floors only) or sand/grind down any uneven areas. For wood floors, use a wood leveling patch or skim coat as needed.
- □ The sub-floor must be level and flat to 3/16 in. (5 mm) per 10 ft. radius or 1/8 in. (3.2 mm) per 6 ft. radius.
- □ Any gaps in the sub-floor should not exceed 3/16 in. (5 mm).
- □ Use flooring screws into floor joists if necessary to minimize squeaks in subfloor.
- □ The surface must be clean and free of any contaminants such as wax, paint, grease, dust, oil, nails, staples, old adhesive, etc. and thoroughly swept and free of all debris.
- □ For concrete installation, ensure that the concrete is not low-density (below 3000 psi) or gypsum based.
- □ Plywood must be CDX-rated at least 3/4 in. thick. OSB must be 3/4 in., PS2 rated, and installed sealed-side down. We required wood substrates as previously described to be affixed directly to joists and a max of 16 in. on center.
- □ Moisture content should not exceed 12%.

INSTALLATION

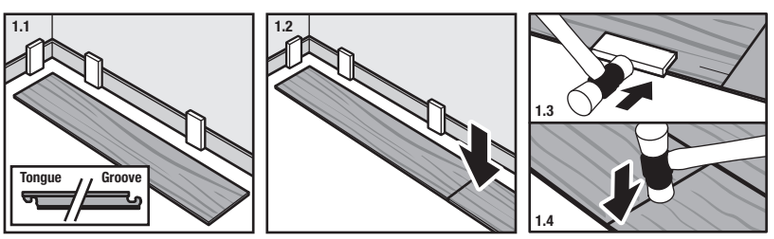
STEP ONE: INSTALLING THE FIRST ROW

1.1 Start the installation in the left-hand corner of the room, with the tongue facing the wall working from left to right. Leave an expansion gap of 1/4 in. (6.35 mm) around room perimeter and vertical objects.

1.2 Interlock the next plank at the end joint of the first plank by inserting the tongue into the groove of the adjoining planks.

1.3. Square the joints by tapping the long edge with the profiled tapping block and soft-faced hammer. Lightly tap down on top of the plank at the short joint with the soft-faced hammer. Continue this method to finish the first row.

1.4 Cut the last piece of the row to fit, and allow for the 1/4 in. (6.35 mm) gap (if you have not already done so).



STEP TWO: INSTALLING THE SECOND ROW

2.1. Cut the first plank of the second row to two-thirds its length or make sure there will be at least an 8 in. (20.32 cm) stagger between end joints. Angle the long tongue edge of the plank into the long groove edge of the first plank. Drop and lock the end joints together.

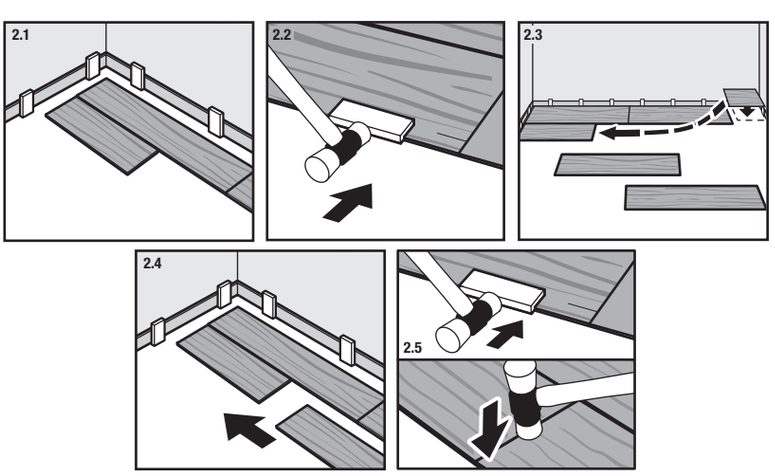
2.2 Make sure there are no gaps and, if necessary, tap along the long groove edge using the soft-faced hammer and profiled tapping block to ensure a tight fit.

IMPORTANT: Do not tap the short end into place if the long end is not properly engaged, as doing so can cause damage to the tongue and groove.

2.3 **When starting a new row, you can use the cut piece from the previous row, as long as it is more than 8 in. (20.32 cm) and the stagger between seams is still greater than 8 in. (20.32 cm).**

2.4 Attach the second plank by connecting the long side to the first row and sliding it up to the short end of the fist plank. Check that the long joints of the planks are properly engaged and then press the short joint into place with your fingers.

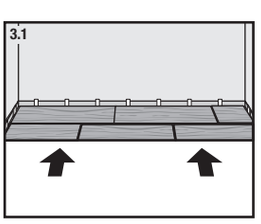
2.5 Continue to square the joints by tapping the long edge with the profiled tapping block and soft-faced hammer. Then, lightly tap down on the top of the plank at the short joint with the soft-faced hammer. Continue installing the remainder of the row in this fashion.



STEP THREE: CONTINUING THE INSTALLATION

3.1 After installing the last piece of the second row, slide the entire assembly against the spacers of the starting wall, maintaining the required 1/4 in. (6.35 mm) expansion gap.

3.2 Install remaining rows, one row after the other, and maintain the required 8 in. (20.32 cm) stagger throughout the install. Tap and square each plank.



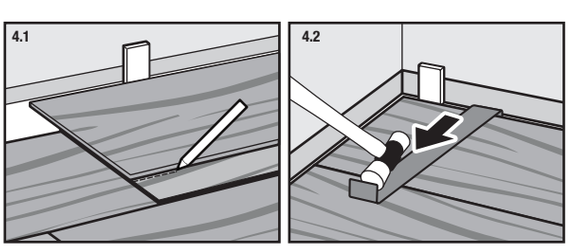
STEP FOUR: INSTALLING THE LAST ROW

Most often the entire length of the last row will need to be cut so that it is narrow enough to fit the remaining space.

4.1 Cut the first plank of the last row to length (if necessary, to follow stagger pattern). Place directly on top of the previously installed row. Then, take another plank and place it against the wall on top of the plank to be cut for width. Mark the plank (length-wise) and cut to size. Remember to allow for the 1/4 in. (6 mm) expansion gap against fixed objects.

4.2 Install the plank with the cut side always facing the wall. Use a pull bar to lock the long edges together. Do not use the pull bar on the short edges.

4.3 Continue to cut and install the remainder of the planks in the last row.

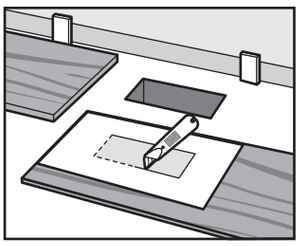


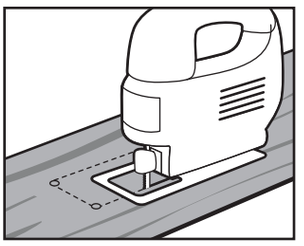
INSTALLATION (continued)

FITTING AROUND IRREGULARLY SHAPED OBJECTS

- □ Make a template to fit around pipes or irregular shaped objects. Place the pattern upon the plank and trace.
- □ Cut along the trace lines using a utility knife or jig saw, and lay plank.
- □ Alternatively, a hole saw can be used when cutting planks that are to fit around pipes.

NOTE: Be sure to leave a minimum of 1/4 in. (6 mm) expansion space around all fixed objects, cabinetry, and metal door jambs.





CARE AND MAINTENANCE

With today's advances in vinyl flooring stains and finishes, cleaning vinyl has never been easier. There are other steps you can take to minimize maintenance and maintain the beauty of your vinyl floors. Regular maintenance requires little more than sweeping with a soft bristle broom if your floor includes a beveled edge that could collect debris.

- □ Clean your floors periodically with a professional vinyl floor cleanser. Home Decorators Collection recommends a P/H Neutral vinyl cleanser.
- □ For moderately soiled areas, use a mild solution of isopropyl (rubbing) alcohol and distilled water. Dilute the mixture by mixing one-part alcohol and 2 parts distilled water. For tougher spots, use a higher concentration of isopropyl alcohol and distilled water.
- □ Avoid using any cleaning agents containing wax, oil or polish. Left over residue will form a dull film.
- □ Always spot test in an inconspicuous area.
- □ Do not use any wood care floor cleaning products on vinyl floors. Self-polishing acrylic waxes can cause the surface to become slippery and appear dull quickly.
- □ Do not use vinegar as a cleaning solution, its acidic properties will harm the finish.
- □ Use area rugs both inside and outside doorways to help prevent grit, dirt and other debris from being tracked onto your floor. Please use a breathable rug pad underneath all throw rugs to prevent scratching.
- □ Place an area rug in front of the kitchen sink
- □ Do not wet-mop the floor. Standing water can dull the finish, damage the floor and leave a discoloring residue.
- □ Do not use a steam mop of any kind. Damages associated with steam mop use will void warranty coverage.
- □ Wipe up spills immediately.
- □ Protect your floor with floor protectors that are made of non-staining felt under the legs of furniture to help prevent scuffing and scratching; Larger pads may be required on bigger objects. Scratching due to insufficient protection are not covered under by the warranty.
- □ Avoid walking on your vinyl floors with cleats, sports shoes and high heels.
- □ A 125-pound woman walking in high heels has an impact of 2,000 pounds per square inch. An exposed heel nail can exert up to 8,000 pounds per square inch. This kind of impact can dent any floor surface.
- □ When moving heavy furniture, do not slide it on the flooring. It is best to pick up the furniture completely to protect the floor from damage.

PREVENTATIVE MAINTENANCE

- □ Protect your floor when using a dolly to move furniture or appliances. Protective sheets and/or plywood may be needed. Never slide or roll heavy furniture or appliances across the floor.
- □ Use flat floor protectors (nylon or felt) on all furniture legs. Periodically clean protectors to remove grit that may become embedded and cause scratching.
- □ Minimize abrasive material and dirt by placing mats on both sides of exterior doors and by using area rugs in high-traffic areas.
- □ Use protective mats beneath rolling chairs and keep furniture casters clean.
- □ Use NON-RUBBER backed mats that are labeled "colorfast" by the manufacturer. Non-staining, vinyl-backed mats or woven rugs should be used at all entrances to avoid discoloration from asphalt driveways and to prevent dirt and grit from being tracked onto your floor. Rubber and latex-backed mats use a chemical (antioxidant) to keep the backing from becoming brittle; it is this chemical that can permanently stain your floor.
- □ We recommend the use of a hard surface (non-studded), non-rubber chair mat to protect your floor from office chairs with casters. Light, rolling furniture should be outfitted with broad-surface, non-staining casters that have been engineered for hard surface floors. Such casters should be a minimum of 1 in. (2.5 cm) wide and at least 2 in. (5.1 cm) in diameter.
- □ Keep pets' nails trimmed.
- □ Remove shoes with cleats, spikes or exceptionally pointy heels before walking on the floor.

FLOOR REPAIRS

- □ Very light and small surface scratches can be repaired with a staining "touch up" pen of the appropriate color or by using an almond stick. Please refer to manufacturer's recommendations on proper application.
- □ Slightly deeper scratches can be repaired by means of colored putty, acrylic and/or stains. Fill the scratches with the putty, level with putty knife and use terry cloth towel to wipe off excess.
- □ Very deep scratches or gouges may require the replacement of planks.

WARRANTY

Our flooring products provide manufacturer's warranty coverage as outlined below:

- □ Lifetime Residential Finish and Structural Warranty
- □ Limited 5-Year Light Commercial Finish Warranty

Failure to follow Pre-Installation and Installation guidelines will void the manufacturer's warranty. Please review our warranty coverage information for specific terms and conditions.

PRODUCTS & COVERAGE

Manufacturer warrants that the flooring will be free from defects and, under normal use and maintenance, will not wear, fade or stain resulting in loss of original color or pattern and the structural will not be materially damaged by prolonged water exposure. This Limited Warranty only applies provided the flooring covered by this warranty is installed and maintained according to the installation instructions provided by the manufacturer.

PRE-INSTALLATION

Manufacturer warrants that its flooring is free of visual defects. You and/or your installer should carefully inspect each piece before installation. Any pieces that appear to have defects should be culled out and not installed. Manufacturer will not be responsible for any claim for flooring installed with visual defects. Installation constitutes acceptance.

INSTALLATION

This Limited Warranty covers flooring product only, provided that such flooring is installed according to the manufacturers written installation instructions. These Instructions are revised periodically, and floors must be installed according to the current Instructions at the time of installation. Please check homedepot.com for the most up to date installation instructions.

REPLACEMENT/REPAIRS

Manufacturer reserves the right to repair any flooring and/or replace affected areas at our discretion. If repairs or replacement of any flooring are the result of a warranty claim, you will be required to clear, at your own expense, any items placed over the affected areas subsequent to the original installation. In the event that the manufacturer does repair or replace any flooring covered under this limited warranty, this limited warranty shall remain in effect with respect to such flooring for a period limited to the remaining eligible duration of the original limited warranty.

TERMS FOR WARRANTY

If a manufacturing related defect covered by the limited warranty is found within the elapsed warranty period and reported to the manufacturer, then the manufacturer shall supply new flooring material of similar color, pattern and quality to replace the defective area.

If you have questions about coverage related to your flooring product, please contact our warranty department at 1-800-956-8538. As the manufacturer, we reserve the right to inspect any flooring, request samples, secure photographs or any other information that may be required to ascertain the nature of any claim under this Limited Warranty Coverage.

LIMITATIONS/EXCLUSIONS

The following are not covered by this Limited Warranty:

- □ Dissatisfaction or damage due to improper installation or maintenance, including use of improper cleaning solutions or finishes, unevenness or irregularities. Refer to the manufacturer's installation guide for specific details.
- □ Damage caused by natural disasters, fire, burns, misuse, flooding, spills, scratches, abrasive scouring pads, scuffing, staining, construction, installation or other abuse.
- □ Any damage created by vacuum cleaner beater bars, indentations or damage caused by spiked heeled shoes, improper rolling loads, caster wheels, chairs or other furniture without proper floor protectors and cuts from sharp objects including cutlery.
- □ Changes in color or sheen from exposure to sunlight or due to use of rubber-backed mats.
- □ Installation in exterior applications.
- □ Loss of gloss or sheen.
- □ Minor shading, color or texture differences between samples and/or printed color photography, illustrations and delivered product.
- □ Flooring sold designated as "Closeout", "Discontinued", "Discounted", "Clearance" or similar description.
- □ This flooring cannot prevent problems associated with or caused by flooding, excessive moisture or alkalinities in the subfloor or conditions arising from hydrostatic pressure. The flooring should not be used to seal an existing floor from moisture. The use of a moisture barrier/retarder is required.
- □ Only installation techniques described in the manufacturers written installation guidelines are warranted. The manufacturer does not warrant installations involving custom cutting, such as 45-degree mitered corners or serpentine edges.
- □ Warranty coverage excludes losses due to time, inconvenience, incidental expenses (such as telephone calls, labor and/or materials) incurred in the removal or re-installation of the affected material, and any other incidental or consequential damages.

Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so that the above limitations and exclusions may not apply. Your Limited Warranty gives you specific legal rights, and you may have other legal rights, which vary from state to state and province to province. This Limited Warranty is in lieu of any other warranties, expressed or implied. Please keep your receipt or obtain it from The Home Depot®. manufacturer requires a valid proof of purchase in the form of sales receipt, invoice, or statement, which shows the date, product and location purchased.

WARRANTY OWNER

This Limited Warranty applies only to the original purchaser and the original installation site and is not transferable and, with respect to the residential warranty applies only to a resident homeowner.