

Limited Warranty Information

Thank you for choosing an Alpine product! We aim to please with our wide range of products including Fountains, Birdbaths, Statuary, Pond Supplies & More. All of our products are constructed from the highest quality materials. In the event that we have not achieved our usual standard of excellence, we will repair or replace, at our discretion within the warranty period. A valid proof of purchase with the purchase date clearly indicated must be provided. Photos of defective merchandise will also be required to help distinguish the actual cause of the defect. Please read below for a detailed description of warranty coverage.

- **Water Damage**

Alpine products are not manufactured to withstand extreme temperatures. Improper storage that allows water to freeze within a product may cause damage. This is considered negligence and will not be covered under this warranty. The use of "hard water" and/or caustic cleaners can affect the painted or other finishes. Failure to keep the unit clean and use of such additives/cleaners will also void the warranty. Please note: for fountains, it is normal for some splashing to occur and protecting the immediate surfaces is not the responsibility of Alpine Corporation

- **Paint & Color (Retention and/or Loss)**

The use of water will cause natural erosion to the color. This area can be touched up using standard paint. The paint is designed protect the entire finish against breakdown of color. As with any product, all finishes with time will gradually fade and discolor. The warranty will only cover against severe or complete fading within the first year from date of purchase with the above exclusion.

- **Procedure/Service**

Should a warranty/claim be needed, you should contact the retailer from whom you purchased the product. If that not an option, you can contact Alpine Corporation at www.alpine4u.com. When contacting Alpine Corporation, you must be prepared to show proof of purchase, provide photographs and any other information needed to validate your claim. This may be necessary to distinguish between a partial or complete replacement of a defective product. The warranty does not cover any items with multiple parts; the warranty will ONLY cover the individual component of the unit/item that may be defective. Replacement parts can be made available to a consumer through the original selling party, or an approved parts retailer. If this is not an option, contact our customer service department.

- **Not Covered Under Warranty**

The limited warranty will NOT cover cases of damages due to

1. Damages caused in Transit
2. Inadequate care and/or neglect
3. Environmental and/or natural elements
4. Immersion in water, unless specified
5. Improper Installation/Storage and/or Maintenance

This warranty is void if the product has been damaged by accident, misuse, negligence, improper installation and/or modifications have occurred. This includes any and/or all defects arising out of freezing water damage, hard water damage, failure to keep the unit clean and free of harmful additives such as bleach, chlorine, etc.... which affects the paint and/or parts. This warranty also does not cover any additional charges or installation, removal, disposal and/or shipping costs or consequential damage associated with any warranty claim



TEC 102 Fountain w/ Light

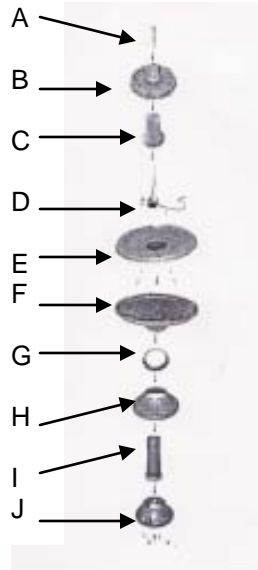


Assembling & Using Your Product

Unpack all components carefully. Please check to ensure all parts have been removed from the packaging. Decide on a suitable location to begin assembling.

Components:

- A. 1 – Pump Tube
- B. 1 – Top Tier
- C. 1 – Light Cover
- D. 1 – Submersible Pump with Light
- E. 1 – Basin Cover
- F. 1 – Basin
- G. 1 – Decorative Leg Stand Ring
- H. 1 – Base Cover
- I. 1 – Leg Stand
- J. 1 – Base
- K. 8 – Screws



Assembling: Refer to diagram during assembly.

- **STEP 1:** Connect the Base (Part J) with the Leg Stand (Part I) using the Screws (Part K) to tighten in place. Place the Base Cover (Part H) over the Leg Stand and finally on top of the Base (Part J). See Diagram above.
- **STEP 2:** Place Decorative Leg Stand Ring (Part G) in the middle of the Leg Stand (Part I). See Diagram above.
- **STEP 3:** Connect the Basin (Part F) to the top of the Leg Stand (Part I). Tighten in place using the Screws (Part K). Then place the Basin Cover (Part E) on top of the Basin (Part F) correctly. See Diagram above.
- **STEP 4:** Connect the Light Cover (Part C) to the Top Tier (Part B). Insert the Pump Tube (Part A) into the Top Tier (Part B) with the Bronze end sitting on top of the Top Tier. Connect the end of the Pump Tube (Part A) to the Submersible Pump (Part D). Place the light in the fitting located on the Basin Cover (Part E). Place the Submersible Pump into the Basin and place the Basin Cover on top of the Basin. Be sure the pump setting is on low. See Diagram above.
- **STEP 5:** Connect the electrical cord of the pump to the transformer. Plug the transformer cord into an electrical outlet.
- Gently pour water into the Basin (Part F) and your fountain is ready for use!

Trouble Shooting & Caution

If you have any questions and/or problems, please contact the retail store you purchased this fountain.

- **If your pump fails to run**
 - Check the circuit breaker or try a different outlet to make sure the pump is receiving electrical power.
 - Check the pump discharge and tubing for any kinks and/or obstructions
 - Any buildup obstructing the water flow can be flushed with a garden hose
 - Check the rotor by removing the front cover & plate to access the impellor area. Turn the rotor and make sure that the rotor is not jammed or broken
- **If your pump “spews”**
 - Check the water level to make sure the pump is completely submerged and there is enough water in the basin to operate your fountain. Not having enough water will cause your pump to spew
- **If your pump is making abnormal loud noises**
 - Disconnect the pump from the electrical power supply and remove the front cover & plate
 - **Carefully grip the impellor and gently pull the impellor/rotor assembly out of the pump housing**
 - **Rinse the impellor/rotor assembly and clean the cavity with clean water. If breakage or damage is found, contact your local retailer for parts**



- **Caution**
 - **Always unplug the pump from the electrical outlet before cleaning & handling**
 - **Uses with clean water only, do not place the fountain and/or parts in any other liquid.**
 - **Periodically change water & clean the pump to keep free from micro-organisms**
 - **Disconnect and store the unit in a dry place if not in use for an extended period of time**
 - **Do not operate with water above 90°F or 30°C**
 - **Do not lift, carry or pull the pump by the power cord**
 - **Do not exceed the maximum voltage & wattage on transformer or pump**
 - **NEVER LET THE PUMP RUN DRY**