



The Home Depot - Sudio Design, *a brand by* Sterling Rivers Inc.

One Year Limited Warranty - Bathroom Vanities

Sterling Rivers Inc. offers the following limited warranty on each of its Sudio vanity products (the “Product”) and the components thereof. This warranty extends only to the original owner or end-user for personal household use.

Sterling Rivers warrants the product to be free from defects in workmanship and materials under normal use and service for a period of one (1) year from the initial date of purchase. A product with shipping damage must not be installed for validity of claim and must be either refused to the shipper at shipment receipt, or reported to the authorized dealer and/or Sterling Rivers within 30 days of receipt of product delivery, unless otherwise specified and warranted by the authorized dealer. Visual defects of a Sterling Rivers product must be reported to Sterling Rivers or the authorized dealer by the original purchaser, prior to installation, within 30 days of the initial date of delivery. Sterling Rivers does not replace or repair a product resulting from damages occurring after delivery.

Sterling Rivers warrants that, when installed in accordance with the recognized plumbing industry standards and with the instructions set forth in Sterling Rivers’ installation manual, the vanities are free of manufacturing defects for a period of one (1) year from the date of purchase. Subject to the warranty service provision below, any product reported to the authorized dealer or to Sterling Rivers as being defective within the warranty period will be repaired, or replaced with the same or a product of equal value (if the original product is no longer available) at the discretion of Sterling Rivers. Sterling Rivers is not responsible for any inspection, installation, removal, labor or any other additional costs associated.

This warranty extends to the original owner or end-user and is not transferable to a subsequent owner. Neither the distributor, authorized Sterling Rivers dealer, nor any other person has been authorized to make any affirmation, representation, or warranty other than those contained in this warranty. Any affirmation, representation, or warranty other than those contained in this warranty shall not be enforceable against Sterling Rivers or any other person. Sterling Rivers reserves the right to modify this

warranty at any time, with it being understood that such modifications will not alter the warranty conditions applicable at the time of sale of the product(s) in question.

This warranty is voided if the product has been moved from its initial place of installation, or disassembled. This warranty does not cover products exposed to improper use, installation or conditions, or abuse in any way. "Improper use or conditions" includes, but is not limited to, damage from mishandling or misuse, damage from excessive heat, exposure to UV light, physical or chemical abuse, acid etching/build up, staining or damage from improper care/cleaning products and maintenance or damage from chipping, cracking, impact damage or breaking due to customer abuse, normal wear and tear such as, but not limited to, acts of nature, stains, scratches/chips, water damaged and/or burns.

In rare situations, a bathroom vanity sink may include a 'patch' located and viewed only from underneath the sink, within the vanity cabinet. This is a standard and acceptable manufacturing practice used to provide additional strengthening, and is not considered a visual or manufacturing defect.

Color and Pattern Variations in stone are a natural occurrence. Natural occurring stone characteristics such as variations in grain, color, mineral streaks are not considered as a defect.

All wood naturally ages, darkens, changes color or mellows over time due primarily to exposure to light. While this color change is imperceptible from day to day, it may be significant over a longer period due to the amount of light the wood is exposed to. On warranty replacement doors or drawers, we will aim to, but cannot guarantee an exact color match. In addition, imperfections such as checks (small surface splits), pitch pockets (small dark holes), color variations or darker mineral streaks are natural and are not considered defects and are expected in natural wood products.

To obtain further warranty information or to make a claim, please email info@sterlingrivers.com or call 416-274-8828 during our business hours (Monday to Friday, 9:30AM to 5:30PM EST, excluding 'Canadian' holidays). The original purchase receipt must be provided to Sterling Rivers Inc. for all warranty claims. Sterling Rivers reserves the right to designate a representative to inspect the vanity for analysis.