

**E-MAIL Orders:**  
[customerservice@plumberex.com](mailto:customerservice@plumberex.com)  
**FAX Orders:**  
**(760) 343-7366**

## Terms and Conditions of Sales

### Terms

2% 10, net 30. A penalty of 1.5% will be added on all past due invoices. Prices shown in this price list supersede all previous editions and are subject to change without notice. Plumberex Specialty Products, Inc. has a minimum purchase basis of 1 case quantity net per order.

### New Freight Policy

Full freight allowed on \$800.00 applies only towards Net Pricing of "March 15, 2020 Published Plumberex Distributor Price Sheet" Only. All Plumberex Specialty products may be combined for best discount. All Full Freight allowed shipments are to be shipped to one single destination. Plumberex Specialty Products, Inc. reserves the right to change its freight policy at any time without notice.

### Return Goods Policy

No returned items will be accepted after a 90 day period. We will accept returned merchandise only with an approved and pre-issued Plumberex Specialty Products, Inc. RGA number. A 25% handling fee will be charged on all returned materials. Return materials need to be in full carton lots. No Credit for cut or damaged goods. Returns must be received in original packaging. All Specialty Items listed on Page 4 have a "No Return Policy".

### Sent Purchase Orders

**Email Orders to:** [customerservice@plumberex.com](mailto:customerservice@plumberex.com) or **FAX Orders to:** (760) 343-7366

### Claims

Claims for any shipment shortage must be immediately noted and filed with Plumberex Specialty Products, Inc., Customer Service Department within 10 days of receipt of goods.

### Limited Warranty

Plumberex Specialty Products, Inc., warrants all of its products from manufactured defects for one year from the date of purchase. If any product is found to be defective, we will replace it with a satisfactory product. (Disclaimer: Plumberex Specialty Products, Inc., refuses to take any responsibility for products that are not installed properly, as per manufacturer's installation instructions. No claims will be allowed for labor or any other expenses involved in repairing or replacing defective goods.)

### Disclaimer

Plumberex Specialty Products, Inc., Reserves the right to make product changes at any time without notice.



**S**ince 1986, Plumberex Specialty Products, Inc continues to be the Pioneer Company in the Building and Plumbing Industry to research, develop and patent accessible and aesthetic, pre-fit, under-lav and under-sink products to insulate exposed piping under plumbing fixtures. Thanks to our Customers, Plumberex has now become the #1 Manufacturer and Provider of accessible pipe insulators that achieve compliance for ADA, ADAAG, ANSI, IBC, UPC/IAPMO PS 94-2012 Standard, ASME A112.18.9, ASTM C1822 and meet new 2015 IPC 403.3, UPC 421.2 Plumbing Codes.

