

# Ventus™ Single Handle Vessel Bathroom Faucet

KEF-15000

# Thank you for your purchase

We would like to take this opportunity to thank you for choosing Kraus. We hope that you are completely satisfied with your purchase, and enjoy it for years to come. If you have any questions, or require technical assistance, please contact us at 800.775.0703 and one of our representatives will be happy to help.

For more information about Kraus products, please visit:

### www.kraususa.com

In order to activate your warranty and get faster access to customer support, please register your new Kraus product at:

www.kraususa.com/registration

Sincerely,

Kraus USA Customer Service

#### PRIOR TO INSTALLATION

- Make sure you have all necessary parts by checking the diagram and parts list. If any part is missing of damaged, please contact Kraus Customer Service at 800-775-0703 for a replacement.
- Turn off the hot and cold water supply at the angle stops and turn on the old faucet to release any built up pressure. Remove existing faucet. Clean sink or countertop to remove any debris, plumber's putty, or silicone
- Place a bucket under angle stops. Turn on to flush any debris prior to installing new plumbing. Shut off angle stops
- Pre-drilled hole size requirement: 1-3/8" (min) 1-1/2" (max)
- Max countertop thickness: 1-3/4"

For technical assistance or replacement parts, please contact Kraus Customer Service and one of our representatives will be happy to help:

Toll-Free: 800-775-0703 or Customerservice@kraususa.com

# Tools you will need:





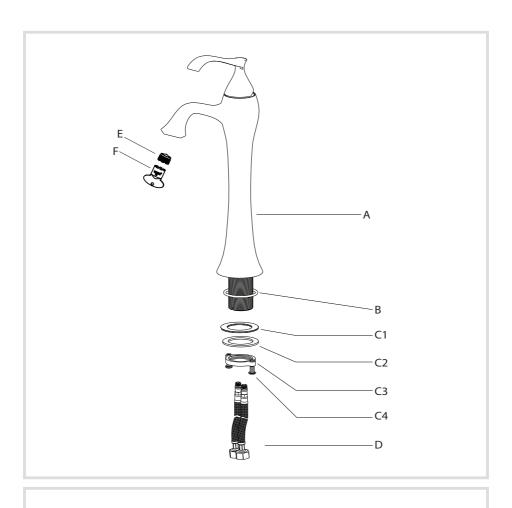




**Phillips Screwdriver** 

**Safety Goggles** 

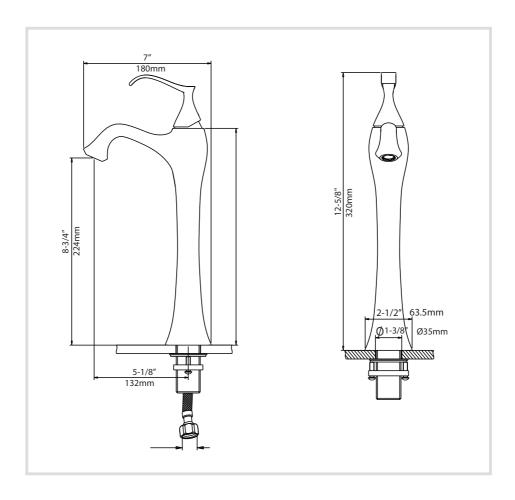
# **Diagram and Parts List**



- A. Faucet Body
- B. Base O-Ring
- C. Mounting Hardware Assembly
  - C1. Rubber O-Washer
  - C2. Metal O-Washer
  - C3. Mounting Nut
  - C4. Mounting Screws

- D. Waterlines
- E. Aerator
- F. Aerator Key

# **Faucet Dimensions**



# Step 1: Remove mounting hardware and install waterlines



Remove mounting hardware assembly (C)

Step 2: Install faucet



Install waterlines (D)

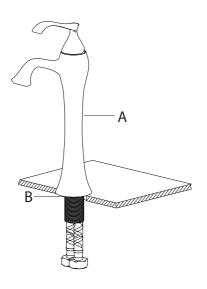
• Hot Side: Left

• Cold Side: Right

Installer Tip: HAND TIGHTEN

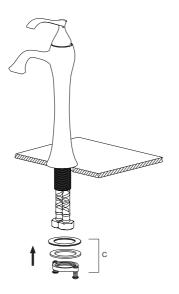
ONLY

# **Step 3: Secure faucet**



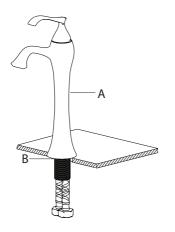
Place faucet body (A) through 1-3/8" hole in countertop or sink with base o-ring (B) attached

Step 4: Connect waterlines to main valve



Attach mounting hardware assembly (C) and secure

### Step 5: Install Drain

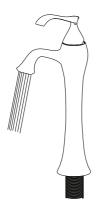


Attach waterlines (D) to angle stops and tighten until snug. Turn on angle stops and check for leaks.

(DO NOT TURN FAUCET ON)

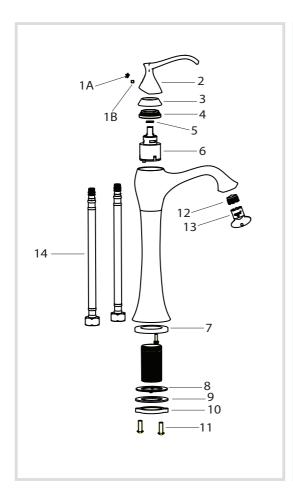
**Installer Tip:** Make sure grid washer is installed at the end of waterlines prior to installing

Step6: Flush faucet



Turn faucet on for one minute to check flow

# Replacement Part List - KEF-15000



- 1. A. Cap
  - B. Set Screw
- 2. Handle Cap
- 3. Cartridge Cover
- 4. Locking Nut
- 5. O-Ring
- 6. Cartridge
- 7. Base O-Ring
- 8. Rubber O-Washer
- 9. Metal O-Washer
- 10. Mounting Nut
- 11. Mounting Screws
- 12. Aerator
- 13. Aerator Key
- 14. Waterlines

# **Trouble - Shooting**

If you have followed the instructions carefully and your faucet still does not work properly, take the following corrective steps:

PROBLEM	CAUSE	ACTION
Leakage under the handle	Locking nut (4) has come loose	Remove cap (1a). Loosen set screw (1b) with hex wrench. Remove metal handle (2). Unscrew cartridge cover (3) (by hand only). Tighten locking nut (4) with an adjustable wrench
Aerator drips or has inconsistent water flow pattern	Aerator (12) is dirty or not seated properly	Unscrew aerator (12) with aerator key (13) and clean out debris
Water will not shut off completely	Cartridge (6) may need to be adjusted or replaced	Remove cap (1a). Loosen set screw (1b) with hex wrench. Remove metal handle (2). Unscrew cartridge cover (3) (by hand only). Unscrew the locking nut (4) with an adjustable wrench. Remove ceramic disc cartridge (6). Check for cracks

### **Codes/Standards Applicable:**



#### **HELP LINE**

Our customer service hours are Monday – Friday, 9am – 8pm EST. Be sure to visit our website at www.kraususa.com

### If you are a homeowner please contact a Kraus Customer Service Representative at:

Kraus USA, Inc.
12 Harbor Park Drive
Port Washington, NY 11050
Toll-free 800-775-0703
Customerservice@kraususa.com

### If you are a plumbing contractor or trade professional please contact a Kraus Pro Representative at:

Kraus USA, Inc. 12 Harbor Park Drive Port Washington, NY 11050 516-801-8955 Proservice@kraususa.com

### If you are an Authorized Partner please contact a Partner Support Representative at:

Kraus USA, Inc.
12 Harbor Park Drive
Port Washington, NY 11050
516-801-8954
Partnersupport@kraususa.com

### In requesting warranty service, please be ready to provide:

- 1. Proof of purchase.
- 2. A description of the problem.

# **Care & Maintenance**

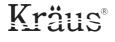
\*To keep the product clean & shining, follow the steps below:

- 1. Rinse with clean water & dry with a soft cloth
- 2. Do not clean with soaps, acid, polish, abrasives, or harsh cleaners
- 3. Do not use cloth with a coarse surface
- 4. Unscrew the aerator and clean when necessary

\*This installation manual is subject to change without further notice.

### Download the Kraus Care & Maintenance Guide at:

http://www.kraususa.com/maintenance



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