



## **The VersaTube Product Pledge**

What exactly is a Product Pledge? It's quite simple . . . the Pledge is our way of showing that we're proud of our products and the level of quality that they represent. Your building will go through an extensive inspection process prior to leaving our plant, but if any component should not meet your expectations, we'll be glad to replace the part at no charge within 30 days of purchase.

The only criteria that must be met is that you bought the building from The Home Depot, the damage wasn't caused by customer modifications or mishandling, and that the building was erected within 4 months of purchase/delivery. This section of the Pledge applies to any of the materials supplied with our building kits for one year from the date of purchase.

The second part of the VersaTube Product Pledge provides a 20-year structural warranty on all framing components of our buildings from the date of purchase. Of course, the defect can't be caused by customer modifications or negligence, an unanticipated Act of God or nature, an accident, or any type of internal or external impact. Improper assembly or installation may also void the warranty.

The customer is responsible for performing standard building maintenance and inspections on a regular basis. We reserve the right to repair or replace any part that might not meet expectations.

VersaTube is proud to put our name on the buildings we manufacture for our customers and stand behind their quality with our industry-leading Product Pledge.