

Limited Warranty

We offer a 90-day period to notify us of defective or damaged items. For defective or damaged items, first determine if you require a full replacement or need a few new parts. For full replacements, contact our team at sales@teamson.com. For parts request, please use our online Return & Parts Request form in your user account manager and someone will be in touch to get new parts sent to you. You may be required to prepare the following: images of the damaged item, a receipt with the original proof of purchase, the original ship to name and address of the product, and the original product up to be inspected by our quality control team so please do not throw the item away.