



### SERENITY™ BY CASTLE™ PRODUCT WARRANTY: LIMITED ONE-YEAR WARRANTY

Ardisam Inc., a manufacturing company, warrants this Castle Pellet stove to be free from defects in the material and workmanship for a period of one year. During that one-year period, Ardisam Inc. will, at their discretion, furnish parts to correct any defect caused by faulty material or workmanship. For other warranty repairs, please read the one-year warranty listed below.

All electrical components, such as but not limited to blowers, wiring, vacuum switches, speed controls, control boxes, switches, pilot assemblies, thermostats and igniters, are covered under this one-year warranty. All warranty replacement of parts is the owner's responsibility.

The manufacturer makes no written or implied performance warranty, having no control of fuel type, installation or daily operation and maintenance. Specifically there is no warranty on the paint, glass, burn pot, fire brick, seals or gaskets.

All cost of removal, shipment to and from the dealer or manufacturer, any loss during shipment and reinstallation and any other losses due to the stove being removed shall be the owner's responsibility.

*THIS WARRANTY IS LIMITED TO DEFECTIVE PARTS AND DOES NOT COVER DAMAGE TO PARTS CAUSED BY IMPROPER INSTALLATION, IMPROPER MAINTENANCE OR THE LACK OF, AND IMPROPER USE OR OVER FIRING. REPAIR AND/OR REPLACEMENT IS AT THE DISCRETION OF ARDISAM, INC. AND EXCLUDES ANY INCIDENTAL AND CONSEQUENTIAL DAMAGES CONNECTED THEREWITH.*

This warranty is not transferable and supersedes all other warranties either expressed or implied and all other obligations to liabilities on our part. Ardisam Inc. does not assume, and does not authorize any other person to assume for us, any liability in connection with the sale of our products. The warranty applies only to products which have not been subjected to negligent use, misuse, alteration, or accident. This guarantee is void unless the warranty card is properly filled out and returned to Ardisam Inc. Cumberland, WI, within 30 days of purchase. To obtain warranty service and/or replacement instructions, contact the customer service department at 800-345-6007 Monday through Friday from 8 a.m. to 5 p.m. or visit [www.castlepelletstoves.com](http://www.castlepelletstoves.com). If you choose to ship your product to Ardisam™ for warranty repair, you must first have prior approval from Ardisam™ by calling our customer service department at 800-345-6007 for a return material authorization number (RMA#). Under these circumstances, all items must be shipped pre-paid. Ardisam™ will at no charge, repair or replace, at their discretion, any defective part which falls under the conditions stated above. Ardisam™ retains the right to change models, specifications and price without notice. Ardisam shall not be obligated to ship any repair or replacement product to any location outside of the United States of America or Canada. Some states and countries do not allow the limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state and country to country.



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