

I Warranty and Service

We offers a limited 1-year warranty ("warranty period") on all of our products purchased new and unused from us with an original proof of purchase and where a defect has arisen, wholly or substantially, as a result of faulty manufacture, parts, or workmanship during the warranty period. The warranty does not apply where damage is caused by other factors, including without limitation:

- (a) normal wear and tear;
- (b) abuse, mishandling, accident, or failure to follow operating instructions;
- (c) exposure to liquid or infiltration of foreign particles;
- (d) servicing or modifications of the product other than by our company;

Our warranty covers all costs related to restoring the proven defective product through repair or replacement of any defective part and necessary labor so that it conforms to its original specifications. A replacement product may be provided instead of repairing a defective product. Our sole obligation under this warranty is limited to such repair or replacement. A receipt indicating the purchase date is required for any claim, so please keep all receipts in a safe place. Although greatly appreciated, the product registration is not required to activate any warranty, and product registration does not eliminate the need for the original proof of purchase. The warranty will be voided if repairs are performed by a non-authorized third party and/or if spare parts other than those provided by the Company are used. You may also arrange for service after the warranty expires, at an additional cost. These are our general terms for warranty service, but we always urge our customers to reach out to us with any issue, regardless of warranty terms. If you have an issue with our products, please contact us (after-sales-services@hotmail.com), and we will do our best to resolve it for you.