

Warranty Statement

- ***Standard Warranty:*** That each compressor unit is free from defects in material, workmanship, and parts for 1 year from the date of delivery. This Standard Warranty includes 1 year of warranty labor from an authorized technician. Manufacturer is not responsible for downtime during warranty service. If downtime is necessary, it is at the owner's discretion, obligation, and expense, to have a redundant compressor.
- **Parts shipped for warranty repairs shall only include ground freight charges for the first 90 days of the warranty period, thereafter owner is responsible for all freight charges of parts shipped for warranty.** Any and all express shipping charges of warranty parts would be at the owner's expense. Standard technical assistance is provided at no charge during and after the standard warranty period.

****Standard warranty has no obligation to maintain warranty status, warranty will expire one year from date of delivery. Please see available options below to extend your warranty.***

- ***Extended Warranty:*** Manufacturer will extend your standard 1-year warranty to full 5 years when you opt to register for the extended warranty plan that includes using our **SMART OIL™** and following all routine maintenance set forth. Parts shipped for warranty repairs shall only include ground freight charges for the first 90 days of the warranty period, thereafter owner is responsible for all freight charges of parts shipped for warranty. Any and all express shipping charges of warranty parts would be at the owner's expense. Standard technical assistance is provided at no charge during and after the standard warranty period.

Required maintenance schedule to maintain warranty status.

- All units are shipped with break-in oil and must be changed no less than 70 hours to insure gasket seating.
- After the 100 hours of break-in, you must change the oil.
- Thereafter Oil Should be changed every 6 months or 1000 hours whichever occurs first.
- Always maintain proper oil level in unit. If the unit runs out of oil due to neglect the warranty will be void.
- Use only manufacturer approved oils in your compressor, or your warranty is void.
- All stock orders by vendor/purchaser are required to purchase two service kits at time of purchase per unit.
- All stocking orders will have a 6-month grace period for warranty registration. After that time the unit must be registered, or warranty may be void.

*****Extended Limited Lifetime Pump Warranty*** With participation in our **SMART OIL™** extended auto ship program will extend your warranty plan to ****Limited Lifetime Warranty** on the pressure lubricated pump. All other non-wear and tear components to 10 years. **SMART OIL™** not only extends the life of your compressor pump, it also can reduce operating noise levels and can create further energy savings. Warranty repair parts under the Limited Lifetime warranty will not include any shipping charges beyond the Standard Warranty, therefore owner is responsible for all freight charges for warranty parts. This plan includes our advanced technical air support. Smart Tech Support provides you with the highest level of technical support. Smart Tech support is an interactive support team available to you at your fingertips by just downloading a free app. The app provides free remote meetings, interactive touch display, real live personal to assist.

Limited Lifetime Warranty is not prorated and has no hour limits.

**Limited Lifetime Warranty, non-prorated, no hour limits. In the case the product has been discontinued at any point the Limited lifetime Pump warranty will last five years past the discontinued date. Warrantor has discretion to substitute parts with current model for the five-year duration.

****In order to maintain Limited Lifetime Warranty status, the owner must adhere to and purchase the required maintenance items as scheduled below utilizing our Smart Whisper Blue Auto Ship program:***

Required maintenance schedule to maintain warranty status.

- All units are shipped with break-in oil and must be changed no less than 70 hours to insure gasket seating.
 - After the 100 hours of break-in, you must change the oil.
 - Thereafter Oil Should be changed every 6 months or 1000 hours whichever occurs first using only our Smart Whisper Blue Oil
 - Always maintain proper oil level in unit. If the unit runs out of oil due to neglect the warranty will be void.
 - Use only Smart Whisper Blue Oil and filters purchased from original manufacturer in your compressor, or your warranty will be voided.
 - Must be an active member of auto ship program.
 - All stock orders by vendor/purchaser are required to purchase two service kits at time of purchase per unit.
 - All stocking orders will have a 6-month grace period for warranty registration. After that time, the unit must be registered, or warranty may be void.
- **Warranty shall not apply, and manufacturer shall not be responsible nor liable for:**
 - Routine service such as oil changes, filter replacements, gasket tightening to correct oil seepage or drive belt tightening and valve cleaning and are not covered under warranty.
 - Consequential damages such as but not limited to cost of loss of business, product damage, or down time.
 - Acts of nature, over abuse, malicious destruction, improper maintenance, undersized equipment
 - In the case the product has been discontinued at any point the *Limited lifetime warranty will last five years past the discontinue date. Manufacturer has discretion to substitute parts with current model for the five-year duration.
 - Deviation from operating instructions or specifications
 - Labor charges for repairs or maintenance made by person(s) other than an authorized, approved service technician or any labor after the 1-year Standard Warranty expires.
 - Normal wear and tear parts included but not limited to valves (intake/suction, check, blowdown, thermo, pop off, unloader), and ball valves. Belts, shaft seals, load/unloader solenoids, sensors (temperature or pressure), Electrical contractors and relays, and any parts with a routine maintenance schedule

Warranty shall be voided under the following conditions: Exposing electrical components to rain or water or installing the unit in a hostile environment such as acid vapors or any caustic or abrasive matter that may be ingested into the pump or installing the unit in an enclosed area where lack of cooling ventilation is present, such as in boiler or equipment rooms where the ambient air exceeds 100F.

Further exclusions include failure to fully and completely follow the guidelines set forth in the manual. Of specific note is environments where fine dust is common, such as granite, marble or concrete plants, the compressor **MUST** be installed in a separate area with its own dedicated ventilation. **FAILURE TO PROVIDE THIS DUST FREE OPERATING AREA VOIDS THE WARRANTY.**

Parts used for warranty purposes must be supplied by original manufacturer. Warranty work should be performed only by an approved technician. If any maintenance (other than routine maintenance) is performed by a non-approved Technician, written pre-approval must be obtained from manufacturer, to prevent voiding this warranty. Failure to fully comply with this warranty and fully comply with the manual instructions will void this warranty.

The oil purchase and maintenance program are effective as of Jan.2020