

ELLOALLO LLC

Manufacturer's Limited Warranty

We thank you for your purchase. If you are not satisfied with your purchase or have an issue with our product, please kindly let us know. Our full returns policy is outlined below. Carefully read over our terms before contacting us. If you have questions, our customer service team can be reached at: elloalshop@gmail.com

ELLO&ALLO warrants that all Shower are free from defect in workmanship and/or materials for a period of 1 year from the date of purchase and lifetime technical support. This warranty extends to the original purchaser only and is non-transferable.

This warranty does not cover, and ELLO&ALLO will not pay for any conditions, malfunctions or damages resulting from

- (1) normal wear and tear, improper installation (whether performed by a contractor, a service company or the consumer), improper maintenance, misuse, abuse, negligence, accident or alteration;
- (2) the use of abrasive, caustic or "no-rinse" cleaning agents;
- (3) the use of the product in any manner contrary to the product instruction;
- (4) any condition in the home such as excessive water pressure or corrosion.

Should any Shower be determined by ELLO&ALLO to be defective in normal residential use, at the option of ELLO&ALLO such product shall either be replaced or repaired and returned to the customer free of defects. The consumer shall give notice of any defects to ELLO&ALLO within thirty days of discovery of such defect.

ELLO&ALLO is not responsible for any labor charges, removal charges, installation or other consequential costs. In no event shall the liability of ELLO&ALLO exceed the purchase price of the Shower.

Some states/provinces do not allow limitations of how long an implied warranty lasts or the exclusion or limitation of such damages, so these limitations and exclusions may not apply to you. This warranty gives the consumer specific legal rights. You may also have other rights that vary by state/province.

Follow manufacturers recommended installation. Use caution with children under ten years of age. Do not use Shower as a support device. Do not use harsh chemicals or abrasives when cleaning. Turn water supply off when servicing your Shower. Proof of purchase (original sales receipt) must be provided to ELLO&ALLO with all warranty claims.