

WARRANTY

YARD FORCE TWO YEAR LIMITED WARRANTY

Product Warranty

Please keep your original purchase receipt in a safe place as proof of purchase. Warranty coverage for this product must be verified by the original purchase receipt. The warranty period begins on the day that the product was purchased from an authorized retailer of Yard Force products. Warranty coverage only applies to the original purchaser and is not transferable. Warranty coverage is only provided on products purchased and used in the USA and Puerto Rico from authorized Yard Force retailers. Products purchased or used outside of the USA and Puerto Rico are not covered by this warranty.

(2) Two-Year Warranty – Engine

The YF21-FTT has a 2-Year Limited Warranty from the date of purchase against manufacturer defects for residential use only. Commercial use voids the warranty. This warranty does not cover accidental damage, unreasonable use, normal wear and tear, neglect or non-compliance with the Operating, Safety and Maintenance Instructions. All service, outside of normal maintenance as described in this manual, must be done by an authorized service technician. Any unauthorized service or changes to the original configuration of this product will void the warranty. All parts and accessories used on and with this product must be manufacturer/or and authorized by Merotec Inc.

(90) Ninety-Day Warranty – Accessories

The accessories included with the YF21-FTT; like the blade, and other similar parts are warranted against manufacturer defects for residential use only for a period of 90 days from date of purchase.

Warranty does not cover loss of use or other consequential damages arising from any of the above, nor does it cover repairs made or attempted by unauthorized persons. This warranty is void if the product is used for commercial, rental or industrial purposes. Certain parts, attachments and accessories are subject to normal wear and tear and are excluded from the warranty.

Service and Warranty Claims Process

Contact the Yard Force Support Center toll-free at **(866) 902-9690 Monday-Friday between 8:30 AM and 5:00 PM** Eastern Time for service and warranty support. Yard Force USA Service Support agents can help you troubleshoot problems over the phone to get you back up and running as quickly as possible. In the situation where service or warranty inspection is needed, please follow these steps:

1. Contact Yard Force USA at **(866) 902-9690 or support@merotecusa.com Monday-Friday between 8:30 AM and 5:00 PM Eastern Time.**
2. Send in proof-of-purchase and serial number (if applicable) to confirm warranty coverage.
3. If service or a warranty evaluation is requested, Yard Force USA will provide an RGA number that should be used in all communications with Yard Force USA and if necessary a list of local authorized service centers to bring your tiller to for evaluation and repair.
4. All shipments to Yard Force USA must have an RGA number. Any shipment received that does not have an RGA number clearly marked on the outside of the box will be refused.
5. All shipments must be sent pre-paid, Yard Force USA does not pay for any shipping costs for service or warranty evaluation. Yard Force USA is not responsible for any packages that are lost by carrier. We recommend that shipments are made by a carrier that provides tracking and delivery information.

For more information or to ask questions, please call toll-free **(866) 902-9690 or support@merotecusa.com Monday-Friday between 8:30 AM and 5:00 PM Eastern Time.**

SAVE THESE INSTRUCTIONS

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EMISSION CONTROL SYSTEM WARRANTY

Your Warranty Rights and Obligations

The United States Environmental Protection Agency (US EPA) and Merotec Inc. are pleased to explain the exhaust and evaporative emissions control system warranty on your 2020-2021 model year small off-road engine. Merotec Inc. must warrant the emissions control system on your small off-road engine for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your small off-road engine or equipment leading to the failure of the emissions control system.

Your emissions control system may include parts such as the carburetor or fuel-injection system, the ignition system, catalytic converter, fuel tanks, fuel lines (for liquid fuel and fuel vapors), fuel caps, valves, canisters, filters, clamps and other associated components. Also included may be hoses, belts, connectors, and other emission-related assemblies.

Where a warrantable condition exists, Merotec Inc. will repair your small off-road engine at no cost to you including diagnosis, parts and labor.

Manufacturer's Warranty Coverage:

The exhaust and evaporative emissions control system on your small off-road engine is warranted for two years. If any emissions-related part on your small off-road engine is defective, the part will be repaired or replaced by Merotec Inc.

Owner's Warranty Responsibility

As the small off-road engine owner, you are responsible for the performance of the required maintenance listed in your owner's manual. Merotec Inc. recommends that you retain all receipts covering maintenance on your small off-road engine, but Merotec Inc. cannot deny warranty coverage solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

As the small off-road engine owner, you should however be aware that Merotec Inc. may deny your warranty coverage if your small off-road engine or a part has failed due to abuse, neglect, or improper maintenance or unapproved modifications.

You are responsible for presenting your small off-road engine to a Merotec Inc. distribution center or service center as soon as the problem exists. The warranty repairs shall be completed in a reasonable amount of time, not to exceed 30 days.

If you have any questions regarding your warranty rights and responsibilities, please contact the Merotec Inc. Support Center at (866) 902-9690 or write to support@merotecusa.com.

DEFECTS WARRANTY COVERAGE

Adopted by the EPA, Merotec Inc. warrants to the ultimate purchaser and each subsequent purchaser that the small off-road engine (SORE)(1) has been designed, built and equipped so as to conform with all applicable regulations; and (2) is free from defects in materials and workmanship that cause the failure of a warranted part to conform with those regulations as may be applicable to the terms and conditions stated below.

- (a) The warranty period begins on the date the engine is delivered to an ultimate purchaser or first placed into service. The warranty period is two years.
- (b) Subject to certain conditions and exclusions as stated below, the warranty on emissions related parts is as follows:
 - (1) Any warranted part that is not scheduled for replacement as required maintenance in your Owner's Manual is warranted for the warranty period stated above. If the part fails during the period of warranty coverage, the part will be repaired or replaced by Merotec Inc. according to Subsection (4)

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below. Any such part repaired or replaced under warranty will be warranted for the remainder of the periods.

- (2) Any warranted part that is scheduled only for regular inspection in your owner's manual is warranted for the warranty period stated above. Any such part repaired or replaced under warranty will be warranted for the remaining warranty period.
- (3) Any warranted part that is scheduled for replacement as required maintenance in your owner's manual is warranted for the period of time before the first scheduled replacement date for that part. If the part fails before the first scheduled replacement, the part will be repaired or replaced by Merotec Inc. according to Subsection (4) below. Any such part repaired or replaced under warranty will be warranted for the remainder of the period prior to the first scheduled replacement point for the part.
- (4) Repair or replacement of any warranted part under the warranty provisions herein must be performed at a warranty station at no charge to the owner.
- (5) Notwithstanding the provisions herein, warranty services or repair will be provided at all of our distribution centers that are franchised to service the subject engines.
- (6) The engine owner must not be charged for diagnostic labor that leads to the determination that a warranted part is in fact defective, provided that such diagnostic work is performed at a warranty station.
- (7) Merotec Inc. is liable for damages to other engine components proximately caused by a failure under warranty of any warranted part.
- (8) Throughout the engine warranty period stated above, Merotec Inc. Will maintain a supply of warranted part sufficient to meet the expected demand for such parts.
- (9) Any replacement may be used in the performance of any warranty maintenance or repairs and must be provided without charge to the owner. Such use will not reduce the warranty obligations of Merotec Inc.
- (10) Add-on or modified parts that are not exempted by the EPA may not be used. The use of any non-exempted add-on or modified parts by the ultimate purchaser will be grounds for disallowing a warranty claims. Merotec Inc. will not be liable to warrant failures of warranted parts caused by the use of a non-exempted add-on or modified part.
- (11) The manufacturer issuing the warranty shall provide any documents that describe that manufacturer's warranty procedures or policies within five working days of request by EPA.

EMISSION WARRANTY PARTS LIST

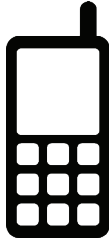
- (1) Fuel Metering System:
 - a. Gasoline carburetor assembly and its internal components;
 - b. Carburetor gaskets;
 - c. Fuel lines (for liquid fuel and fuel vapors);
 - d. Clamps;
 - e. Fuel tank;
 - f. Fuel line fittings;
 - g. Pressure regulator(if equipped);
 - h. Mixer assembly and its internal components (if equipped).
- (2) Air induction system including:
 - a. Intake pipe/manifold;
 - b. Air deaner.
- (3) Ignition system including:
 - a. Spark plug;
 - b. Ignition oil.

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- (4) Catalytic muffler assembly including:
 - a. Muffler gasket;
 - b. Exhaust manifold;
 - c. Catalytic converter.
- (5) Crankcase breather assembly including:
 - a. Breather connection tube.
- (6) Fuel tank evaporative emissions control system including:
 - a. Purge valves;
 - b. Fuel cap;
 - c. Fuel tank;
 - d. Fuel lines (for liquid fuel and fuel vapors).
- (7) Miscellaneous items used in above systems including:
 - a. Switches;
 - b. Hoses, belts connectors and assemblies.
- (8) Air injection system
 - a. Pulse valve.

Please Note:

For this warranty, Merotec Inc. shall warrant the Evaporative and Exhaust combined emission control system on your products.



1-866-902-9690



support@merotecusa.com

Need Help?

**Please do not return the product to the place of purchase yet.
We're here to help and take care of all your needs.**

Contact our Customer Care Center in Atlanta, GA for help with:

- **Product assembly or use**
- **Missing or damaged parts**
- **Troubleshooting**

**You can also visit our website to download
owner's manuals and get additional product information.
Visit www.YardForceUSA.com, or call our
toll free hotline: 1-866-902-9690 M-F 8:30am – 5:00pm ET**

Merotec Inc.
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3/2021