

Frequently asked questions



Mower does not dock properly and sometimes misses Base Station's contacts

The entrance to the Base Station is not flat. Fill some ground to flatten the lawn around the Base Station to allow smooth entrance. Make sure the Perimeter Wire is straight and centered all the way under the Base Station.

Mud, dirt or leaves got stuck to the Front Wheel. This raises the front of the mower and causes it to miss the charging contacts of the Base Station. Clean the Front Wheel and make sure it rotates freely on its axis.

The Base Station is placed on a sloped area: Move the Base Station to a relatively level ground.



Poor quality mowing

The blades may be dull. Switch off the Safety Switch and try swapping between blades or replacing them. Use heavy gloves when inspecting blades.

The grass may be wet. For the best cut, operate the mower when the grass is dry. It is recommended not to mow in the early morning hours.



Patchy and uneven mowing

Minimize Inactive Time to allow the mower to complete Mowing Cycle quicker. If it is the fast growing season - reduce the time between mowing cycles via the **Mowing Frequency** setting. Increase the allocated mowing time via the **Mowing Hours** setting to compensate for the lawn's shape complexity.



Mower does not depart from base for a long time

Press and hold the UP for 1 second while the mower is in the Base Station. The non-depart reason code will be displayed for 3 seconds. Refer to our online Help Center for a detailed description of non-depart codes.