

RESILIENT SPC - 10 YEAR COMMERCIAL LIMITED WARRANTY

Shaw Industries, Inc. ("the Company") warrants its resilient SPC products under this Limited Commercial Warranty when used in the proper fit for use indoor light commercial applications with light to moderate foot traffic.

The warranty belongs to you, the original end-use purchaser, and begins when you purchase the resilient and extends for the limited warranty period stated above. The basis of any warranty related claim is the original "Company" invoice or authorized "Company" dealer.

The resilient must be installed in accordance with the Company's installation guidelines and specifications. The product must be maintained in accordance with the Company's maintenance (resilient care) recommendations and such maintenance (resilient care) continues throughout the duration of the original installation. Damage resulting from a failure to follow installation and cleaning/maintenance guidelines will not be covered under this warranty.

Installation guidelines, specifications, and resilient care recommendations can be obtained from your dealer. For additional information, please see the bottom of this page.

Shaw products are not warranted against squeaking, popping or crackling. Some squeaking, popping, or crackling is possible when installed using floated methods.

WHAT THE WARRANTY COVERS

Manufacturing Defects – The Company warrants that the resilient product will be free from manufacturing defects, including milling, assembly, dimension, and delamination, during the period of this warranty.

Wear - The vinyl layer of the floor plank is warranted not to wear through under light commercial use during the period of this warranty. Gloss reduction, scratches and dents in the finish are not considered surface wear and are not covered under the warranty. Vinyl wear through is defined as light to moderate foot traffic will not wear through wear layer and expose the core material.

Top Down Moisture – The Company warrants that for the stated warranty period, the structural integrity of the floor plank or tile will not be significantly diminished by exposure to water. While moisture will not affect the floor's integrity, it is probable that, when excessive moisture accumulates in buildings or on building materials, mold (and/or) mildew growth can occur (particularly if the moisture problem remains undiscovered or unaddressed). Damage caused by mold and/or mildew growth, excessive moisture, hydrostatic pressure, floods, and standing water from leaky pipes is excluded from this warranty. This warranty does not cover: damage to surrounding structure, walls, subfloor, fixtures, furniture, underlayment, moldings, trims, subfloor heating elements, or anything not on the floor plank or tile; damage resulting from mold and mildew growth due to prolonged exposure to moisture; or flooring installed outdoors.

WHAT CONDITIONS APPLY

For jobsite and floor preparation conditions, see product specific installation guidelines.

Any moisture related testing (i.e. relative humidity, pH, and calcium chloride) is not the responsibility of the Company and all issues related to moisture, including any resilient related issues, are excluded from this warranty.



WARRANTY

Chair floor protectors are recommended to inhibit premature wear of the surface of the resilient. Replacement resilient will come from current running-line products comparable to the warranted product.

Your warranty does not cover the following: damage caused by improper installation and/or maintenance; differences in color between products and samples or photographs; problems arising from excessive moisture, alkali or water pressure from the sub floor; indentation from improper loading including heavy static loads, high heels, spiked shoes, rolling loads, chairs or other furniture not using floor protectors; discoloration, including but not limited to U.V. light and heat sources; surface scratches, changes in shading, texture and/or gloss during use; damage caused by chemically reactive material, dye, mold, stains, spillage, burns, gouges, scratches, indentations, floods, accidents, abuse or any harsh scouring pads while buffing; and/or damage due to thermal heat sources.

WHAT IF YOU NEED WARRANTY SERVICE

You, the original purchaser, will contact your authorized Company Dealer and/or Sales Representative for warranty or claim service. Please provide a valid proof of purchase and a detailed description of the issue, along with photographs showing the concern. Samples should be submitted for testing when available.

Dealers/Shaw Sales Representatives will file a claim via www.ShawOnline.com and submit the information you provided. A Shaw claims representative will thoroughly evaluate your claim.

Claims contact information: Shaw Industries Financial Services, PO Box 2128, Dalton, GA 30722 - 1-800-257-7429.

WHAT WE WILL DO

Within One Year: Claims on defects of this product as covered by this warranty that are reported in writing within one year of purchase, Shaw will arrange a credit based on the original purchase of the product or replace the product. Reasonable labor costs are included.

Between Year One–Five: Claims on defects of this product, as covered by this warranty, that are reported in writing after one year but within five years of purchase, Shaw will arrange a credit based on the original purchase of the product or replace the product. Shaw will pay 50% of reasonable labor costs.

Between Year Five–Ten: Claims on defects of this product, as covered by this warranty, that are reported in writing after five years but within ten years of purchase, Shaw will arrange a credit based on the original purchase of the product or replace the product. Labor costs are not included.

NOTE: The warranty is not transferable. It extends only to the original end use purchaser. Shaw Industries Inc. does not grant to any person or entity the authority to create for it any obligation or liability in connection with this product. Shaw Industries Inc. shall not be liable to the consumer or any other person or entity for any incidental, special or consequential damages, arising out of breach of this limited warranty or any implied limited warranty (excluding merchantability).

All implied warranties, including an implied warranty of merchantability or fitness for a particular purpose, are hereby limited to the duration of this limited warranty. Some states do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to the purchaser. This warranty gives the purchaser specific legal rights, such rights may vary from State to State.