



Tritan BP Faux Siding – 25 Year Limited Warranty:

Effective Date: 8/1/2020

Tritan BP products are made from high quality materials and our panels are known for their quality, reliability and easy of installation. We stand behind our products with a 25-Year Limited Warranty. Rest assured that Tritan BP has highly trained customer support staff is here to help you from start to finish of your project. Our goal is to provide each and every customer with the award-winning service they deserve.

We are confident that not only will you love the panels on day one, but for decades to come.

Our customer support team is here to help provide any guidance you may need from start to finish. Contact us today at 866-771-2345 or sales@tritanbp.com. Our goal to ensure every customer is confident and ready to transform their project with beautiful results.

Tritan BP hereby warrants its products and parts to be free of manufacturer defects. If in the unlikely event manufacturing defect is found, Tritan BP must be notified within 30 days of purchase. Tritan BP has the right to inspect the product to determine if a manufacturing defect has occurred. When and if Tritan BP has determined that a product is defective, it will replace the product(s) or a credit may be offered instead of replacement at the discretion of Tritan BP. Tritan BP total liability is limited to the cost of the defective product only.

Tritan BP shall have no liability to any person, firm or corporation whatsoever for incidental or consequential damages such as but not limited to labor, finishing cost, parts damaged by freight carriers, freight charges, installation, lost profits, lost sales, or the like.

Products are under limited warranty for a period of 25 years from date of purchase. However, like all products that are outdoors, some fading can and will occur over time. Tritan BP does not warranty against normal sun fading.

Damages resulting from accidents or the use of products not approved by Tritan BP will void the warranty. Products are designed to be decorative and not structural.



This warranty expressly excludes the following:

- Damage from Shipping
- Improper Use
- Harmful Chemicals
- Falling objects
- Flood
- Power Washing
- Normal Color fading
- Animals
- Damage from improper installation
- Abuse / Vandalism
- Mold & Mildew
- Foreign objects
- Distorting and warping from excess heat
- Abrasive cleaning tools and chemicals such as, but not limited to: Bleach, Ammonia based products Chlorine and etc.
- Fire
- Lighting, Hurricane, Tornado, windstorm, earthquake, hail, or other acts of god
- Applying non-written approved topical paints, finishes and coats

Warranty Registration:

Though not required to be completed, we strongly suggest completing the warranty registration page on www.tritanbp.com or completing the provided warranty card provided with your order.



The effective date for the warranty begins on the original purchase date.

Warranty Coverage Timetable:		
	Tritan BP Coverage	Purchaser's Responsibility
0-2 Years	100%	0%
2 years and 1 Day to 3 Years	95%	5%
3 Years 1 Day to 4 Years	85%	15%
4 Years 1 Day to 5 Years	80%	20%
6 Years 1 Day to 7 Years	70%	30%
7 years 1 Day to 10 Years	50%	50%
10 Years 1 Day to 15 Years	40%	60%
15 Years 1 Day to 20 Years	20%	80%
20 Years 1 Day to 25 Years	10%	90%

How To Submit a Warranty Claim:

You must submit a warranty claim within a reasonable period of time of finding the defect. Email our warranty department at sales@tritanbp.com the following information or you may mail the following to Tritan BP ATTN: Warranty 1332 W McNab Rd, Fort Lauderdale, FL. 33309. Failure to provide the following will void the warranty claim: date issue was discovered, copy of the dated invoice or receipt of purchase, photo and description of issue.

Purchaser and or register of product warranty, you agree that all legal disputes are to be filed in Broward County, Florida.