



## Product Warranty

### 5-YEAR LIMITED WARRANTY STATEMENT

Ardisam, Inc. (Ardisam) warrants this product under a five-year limited warranty to be free from defects in the material or workmanship or both for a period not exceeding 60 consecutive months from the date of original purchase by the first retail consumer or first commercial end user. This warranty does not apply to the engine mounted on the product. "Consumer use", means personal recreational use by a retail consumer. "Commercial use", or "commercial application", means all other uses, including use for commercial, income producing, or rental purposes. Once a product has experienced commercial use, it shall thereafter be considered as a commercial use product for the purpose of this warranty. This warranty applies to the original owner who provides a proof of purchase. This warranty is not transferable. The warranty period begins on the date of purchase by the first retail consumer or commercial end user and continues for the 60-month consecutive period thereafter. Any unit used in a commercial application is covered for a period of 90 days after purchase by the first commercial end user. For the warranty to be valid, the product must be registered online within 30 days of purchase, or the warranty card must be filled out and received by Ardisam within 30 days of purchase. Ardisam shall not be obligated for transportation charges that result from repair or replacement under the terms of this warranty. Transportation charges are the sole responsibility of the purchaser.

This warranty excludes parts that are worn or damaged due to normal wear such as blades, bearings, belts, tines, debris deflector chain, wheels, tires, tri-hammers, j-hammers, chipper knives, seals, bushings, clutches, pulleys, trimmer line, debris shield, line cutter, grips, shafts, springs and cables. This warranty excludes routine maintenance items such as batteries, filter elements, O-rings, seals, lubricants, tune-ups, rotating parts, accessory parts such as tiller furrowers, edger kits, dethatcher kits, manual canister, battery box, nylon collection bag, collection bag mounts, augers, extensions, shocktops, nylon parts bags and height adjustment heads. These warranties shall not cover damage caused by improper storage and maintenance including but not limited to use of unauthorized parts, failure to perform periodic maintenance as specified in product manual, or repairs performed at unauthorized service centers. These warranties apply only to products which have not been subjected to negligent use, abuse, misuse, alteration or overload which includes but is not limited to running the product dry (without oil), or below minimum oil levels, running engine without proper fuel (straight gasoline or mixed gas), damage to tow bar caused by over cornering, using the equipment for a purpose other than that for which it was designed and manufactured, continued use of product after sudden change in vibration, using the equipment in violation of local codes, ordinances and good trade practices, improper installation, operating the equipment above recommended maximums as stated in the accompanying product and/or engine manuals.

This warranty does not cover events beyond the control of Ardisam such as accident, acts of God, lightning, and vandalism. This limited warranty applies only to defects in the material or workmanship. There is no other express warranty. Implied warranties, including those of merchantability and fitness for a particular purpose, are limited to one year from purchase, or to the extent permitted by law. All other implied warranties are excluded. Liability for incidental or consequential damages are excluded to the extent exclusion is permitted by law. Ardisam does not assume and does not authorize any other person to assume for Ardisam, any liability in connection with the sale of Ardisam products. To be at "No Charge," warranty work must be sent directly to and performed by Ardisam or an Ardisam Authorized Warranty Service Facility. To obtain warranty service and/or replacement instructions, contact the Ardisam Customer Service Department at 1-800-345-6007. If you choose to ship your product to Ardisam for warranty repair, you must first have prior approval from Ardisam by calling the Ardisam Customer Service Department for a return material authorization number (RMA#). Under these circumstances, all items must be shipped prepaid. Ardisam will, in its discretion, at no charge, repair or replace any defective part to which this warranty applies. Ardisam retains the right to change models, specifications, and price without notice. Ardisam shall not be obligated to ship any repair or replacement product to any location outside of the United States of America or Canada. Some states and countries do not allow the limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state and country to country.

This warranty applies to all products **purchased on or after 03/15/2017**. Customers that purchase a unit prior to this date should refer to the original Owner's Manual provided with the product. For additional questions or concerns, please contact our Customer Service Department.