UOLFIN LIGHTING LIMITED WARRANTY

Warranty:

The product sold by Uolfin Lighting is under a 2-year limited warranty. The manufacturer warrants this product to be free from defects in material and workmanship for a period of two (2) years from the date of purchase.

What does this limited warranty cover:

1. Product is found missing/ defective when receiving.
2. Any defects in material or workmanship under normal use during the period.
3. For customers who require the additional part(s) or the defective products are not under warranty, Uolfin Lighting provides a purchase channel. Customers could contact customer support at [support@uolfinhome.com].

What will we do to solve the problems:

1. Replacement service. We will replace, defective part(s) or product with the same or similar part(s) or product through third party mail-in service at no charge within the stated 2-year warranty period.
2. Seamless service. Professional customer support response to the customer's requests within 24h. (From Monday to Friday, that's usually between 9:00 am - 6:00 pm. It might take a little longer on weekends.)

What does this limited warranty not cover:

1. Expendable parts including but not limited to light bulbs.
2. Damage that has resulted from abuse, misuse, modification, alteration, neglect, or mishandling.
3. Any losses, labor, injuries to persons/property or costs.

What do customers have to do:

1. Keep the original proof of purchase. Either paper or digital versions are acceptable.
2. Contact customer support for replacement at [support@uolfinhome.com].

Additional explains:

1. Delivery to all of the United States except the following three regions (Guam; Puerto Rico; Virgin Islands).
2. Refund is not available, the manufacturer's only obligation, and your exclusive remedy, is the repair or replacement of the product at the manufacturer's discretion, provided that the product has not been damaged through misuse, abuse, accident, modification, alteration, neglect, or mishandling.