

SERVICE AND WARRANTY

SERVICE INFORMATION & LIMITED WARRANTY FOR HOOVER® ONEPWR PRODUCTS

If you require warranty assistance or have questions about your Hoover ONEPWR product, contact Hoover Customer Service. For service in the U.S. or Canada, dial 800-406-2005.

Costs of any shipping and/or transportation to and from any place of repair are to be paid by the owner. Identify your product by the model number and manufacturing code when requesting information or ordering replacement parts. (The model number and manufacturing code for the product appears on the top of the lid and on the back of the charger). LIMITED TWO YEAR WARRANTY (DOMESTIC USE) (LIMITED THREE YEAR BATTERY WARRANTY)

WHAT THIS LIMITED WARRANTY COVERS: This limited warranty provided by Royal Appliance Mfg. Co., doing business as TTI Floor Care North America (referred to hereafter as "Hoover") applies only to products purchased in the U.S. (including its territories and possessions), a U.S. Military Exchange, or Canada. When used and maintained in normal household use and in accordance with the Owner's Guide, your Hoover® product and battery are warranted against original defects in material and workmanship for three years from the date of original purchase (the "Warranty Period"). If Hoover determines that the issue you are experiencing is covered under the terms of the product warranty (a "covered warranty claim"), we will, at our sole discretion and free of charge (subject to the cost of shipping), either repair your product or ship you a replacement product, subject to availability. Parts and replacements may be new, refurbished, lightly used, or remanufactured, in Hoover's sole discretion. If parts and replacements are unavailable, we may, at our discretion, provide a similar product of equal or greater value, a store credit (if applicable), or a refund of the actual purchase price at the time of the original purchase, as reflected on the original sales receipt.

WHO THIS LIMITED WARRANTY COVERS: This limited warranty extends only to the original retail purchaser, with original proof of purchase from Hoover or an authorized dealer of Hoover products, in the U.S., U.S. Military Exchanges, and Canada.

HOW TO MAKE A WARRANTY CLAIM: If this product is not as warranted, contact Hoover Customer Service. Please have available the proof of purchase and model number for the warranted product.

WHAT THIS LIMITED WARRANTY DOES NOT COVER: This warranty does not cover use of the product in a commercial operation (such as maid, janitorial, and equipment rental services, or any other income-generating activity); improper maintenance of the product; the product if it has been subject to misuse, negligence, neglect, vandalism, or the use of voltages other than that on the data plate of this product. This warranty does not cover damage resulting from an act of God, accident, owner's acts or omissions, service of this product by other than Hoover or a Hoover authorized service provider (if applicable), or other acts beyond the control of Hoover. This warranty also does not cover use outside the country in which the product was initially purchased, or resale of the product by the original owner. Pick-up, delivery, transportation, and house calls are not covered by this warranty. In addition, this warranty does not cover any product that has been altered or modified; repairs made necessary by normal wear; or the use of parts or accessories which are either incompatible with the Hoover product or adversely affect its operation, performance, or durability. Normal wear items that are not covered under this warranty include, but are not limited to, belts, filters, brush rolls, blower fans, blower and vacuum tubes, and vacuum bags and straps.

Please call Hoover Customer Service at 800-406-2005, for information on how to ship this product. This warranty does not apply to products purchased outside the United States, a U.S. Military Exchange, or Canada.

OTHER IMPORTANT TERMS: This warranty is not transferable and may not be assigned; any assignment made in contravention of this prohibition is void. This warranty shall be governed and construed under the laws of the state of North Carolina. The Warranty Period will not be extended by any replacement of batteries or parts or repair performed under this warranty.

THIS WARRANTY IS THE EXCLUSIVE WARRANTY AND REMEDY, AND ALL EXPRESS AND IMPLIED WARRANTIES OTHER THAN THE LIMITED WARRANTY SET FORTH ABOVE, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXPRESSLY DISCLAIMED. IN NO EVENT WILL HOOVER BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE TO OWNER OR ANY PARTY CLAIMING THROUGH OWNER, WHETHER BASED IN CONTRACT, NEGLIGENCE, TORT, OR STRICT PRODUCTS LIABILITY OR ARISING FROM ANY CAUSE WHATSOEVER, TO THE EXTENT PERMITTED BY APPLICABLE LAW, NO WARRANTIES THAT ARISE BY OPERATION OF LAW, IF APPLICABLE, SHALL EXCEED THE DURATION OF THE LIMITED WARRANTY PROVIDED HEREIN. HOOVER'S LIABILITY FOR DAMAGES TO YOU FOR ANY COSTS WHATSOEVER ARISING OUT OF THIS STATEMENT OF LIMITED WARRANTY SHALL BE LIMITED TO THE AMOUNT PAID FOR THIS PRODUCT AT THE TIME OF ORIGINAL PURCHASE AND HOOVER SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE THIS PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, disclaimers of implied warranties, or limitations on the duration of implied warranties, so the above exclusions, disclaimers, and/or limitations may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.