

Shark®

**Navigator™
Lift-Away® Pro**

**NV358QBK
NV358QBL
NV358QPR**
Series

INSTRUCTIONS



sharkclean.com

IMPORTANT SAFETY INSTRUCTIONS FOR HOUSEHOLD USE ONLY

To reduce the risk of electric shock, this vacuum cleaner has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. DO NOT force into outlet or try to modify to fit.

⚠ WARNING:

To reduce the risk of fire, electric shock or injury:

GENERAL WARNINGS

1. Your vacuum cleaner may consist of a motorized nozzle, wand, hose, and/or vacuum pod. This device contains electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
2. Use only identical replacement parts.
3. Carefully observe and follow the instructions provided below to avoid improper use of the appliance. **DO NOT** use the vacuum for any purpose other than those described in this manual.
4. Before use, carefully inspect all parts for any damage. **DO NOT** use if any parts are damaged.
5. The use of an extension cord is **NOT** recommended.
6. This vacuum cleaner contains no serviceable parts.

USE WARNINGS

7. **DO NOT** allow the appliance to be used by children. Close supervision is necessary when used near children. This is not a toy.

8. Always turn off the vacuum cleaner before connecting or disconnecting motorized nozzle or any accessories.
9. **DO NOT** handle plug or vacuum cleaner with wet hands.
10. **DO NOT** use without filters in place.
11. Only use Shark® branded filters and accessories. (Failure to do so will also void the warranty).
12. **DO NOT** damage the power cord:
 - a) **DO NOT** pull or carry vacuum cleaner by the cord or use the cord as a handle.
 - b) **DO NOT** unplug by pulling on cord. Grasp the plug, not the cord.
 - c) **DO NOT** run the vacuum cleaner over the power cord, close a door on the cord, pull the cord around sharp corners, or leave the cord near heated surfaces.
13. **DO NOT** put any objects into nozzle or accessory openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
14. **DO NOT** use if nozzle or accessory airflow is restricted. If the air paths or the motorized floor nozzle become blocked, turn the vacuum cleaner off and unplug from electrical outlet. Remove all obstructions before you plug in and turn on the unit again.
15. Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.

16. **DO NOT** use If vacuum cleaner is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
17. Use extra care when cleaning on stairs.
18. **DO NOT** leave the vacuum cleaner unattended while plugged in.
19. When powered on, keep the vacuum cleaner moving over the carpet surface at all times to avoid damaging the carpet fibers.
20. **DO NOT** place vacuum cleaner on unstable surfaces such as chairs or tables.
21. Your Shark® Vacuum may not be designed to stand up on its own. When taking a break from cleaning, you may need to lean it against furniture or a wall, or lay it flat on the floor. Using the vacuum for an application where the unit lacks stability may result in personal injury.
22. **DO NOT** use to pick up:
 - a) Liquids
 - b) Large objects
 - c) Hard or sharp objects (glass, nails, screws, or coins)
 - d) Large quantities of dust (drywall dust, fireplace ash, or embers). **DO NOT** use as an attachment to power tools for dust collection.
 - e) Smoking or burning objects (hot coals, cigarette butts, or matches)
 - f) Flammable or combustible materials (lighter fluid, gasoline, or kerosene)
 - g) Toxic materials (chlorine bleach, ammonia, or drain cleaner)

23. **DO NOT** use in the following areas:
 - a) Poorly lit areas
 - b) Wet or damp surfaces
 - c) Outdoor areas
 - e) Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, moth-proofing substances, or flammable dust).
24. Turn off all controls before plugging in or unplugging the vacuum.
25. Unplug from electrical outlet when not in use and before any maintenance or cleaning.
26. Hand wash with water only. Washing with cleaning chemicals could damage the unit.
27. During cleaning or routine maintenance, **DO NOT** cut anything other than hair, fibers, or string wrapped around the brushroll.
28. Allow all filters to air-dry completely before replacing in the vacuum to prevent liquid from being drawn into electric parts.
28. Make sure dust cup and all filters are in place after routine maintenance.
30. If provided, secure the power cord around the two cord hooks during storage.

SAVE THESE INSTRUCTIONS

THANK YOU
for purchasing the Shark Navigator® Lift-Away® Pro



TIP: You can find the model and serial numbers on the QR code label which is located on the back of your unit behind the dust cup.

TIP: You can locate the date code on one of the prongs of the power cord plug.

REGISTER YOUR PURCHASE

- registeryourshark.com
- Scan QR code using mobile device

RECORD THIS INFORMATION

Model Number: _____

Date Code: _____

Date of Purchase (Keep receipt): _____

Store of Purchase: _____

TECHNICAL SPECIFICATIONS

Voltage: 120V., 60Hz

Watts: 1200W

Amps: 10 A

PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

If you have any questions, please visit sharkclean.com.

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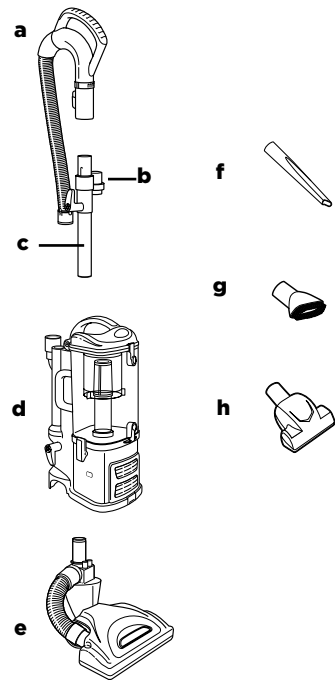
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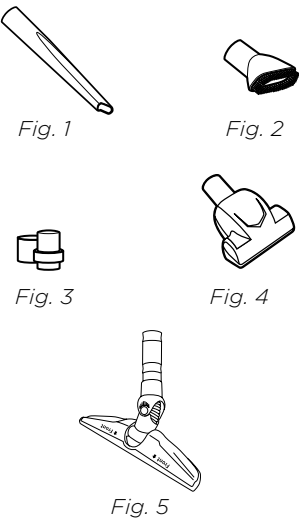
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GETTING STARTED



- a Handle with Stretch Hose
- b Accessory Holder
- c Extension Wand
- d Portable Lift-Away® Canister
- e Motorized Floor Nozzle*
- f 8" Crevice Tool
- g Dusting Brush
- h Pet Power Brush

***NOTE:** Motorized floor nozzle may differ from what is shown in the illustration above.



ACCESSORIES:

CREVICE TOOL

Reach deep into narrow spaces and clean between cushions, under radiators and baseboards, and in hard-to-reach crevices and corners. **(Fig. 1)**

DUSTING BRUSH

Dust shelves, lampshades, window blinds, books, furniture and other upholstered household items. **(Fig. 2)**

ACCESSORY HOLDER

Designed to hold the crevice tool and dusting brush. For quick access to tools when vacuuming and cleaning around the house. **(Fig. 3)**

AIR-DRIVEN PET BRUSH

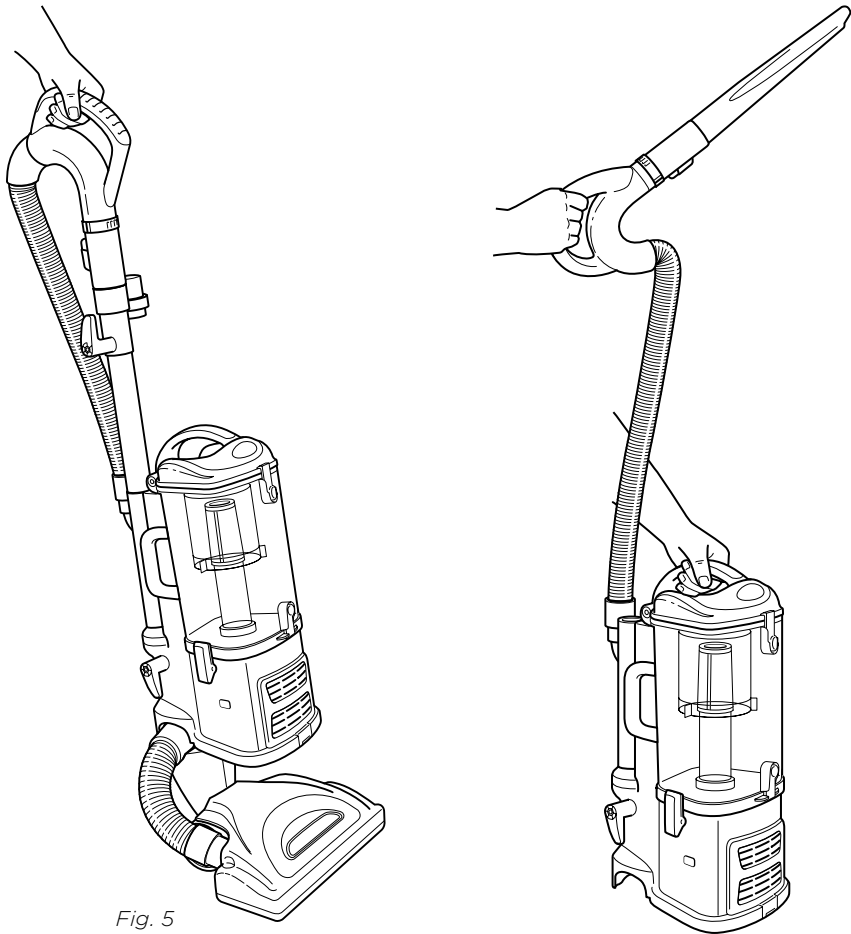
Picks up pet hair and debris. Deep cleans dander on all surfaces. **(Fig. 4)**

HARD FLOOR HERO™

Picks up surface litter and stuck-on debris, providing superior bare floor cleaning. Attaches to the end of the wand. **(Fig. 5)**

GETTING STARTED CONT.

Your new Shark Navigator® Lift-Away® Pro vacuum cleaner can easily be configured into different cleaning modes to meet all your cleaning needs: upright vacuum and portable Lift-Away, both with constant suction power.



MODES:

UPRIGHT VAC

Use upright mode for cleaning floors and carpets. **(Fig. 5)**

2 PORTABLE LIFT-AWAY

Take the Lift-Away canister with you around the house to clean hard-to-reach places. **(Fig. 6)**

MODE 1: UPRIGHT VAC

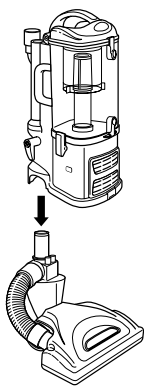


Fig. 7

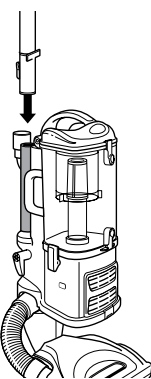


Fig. 8

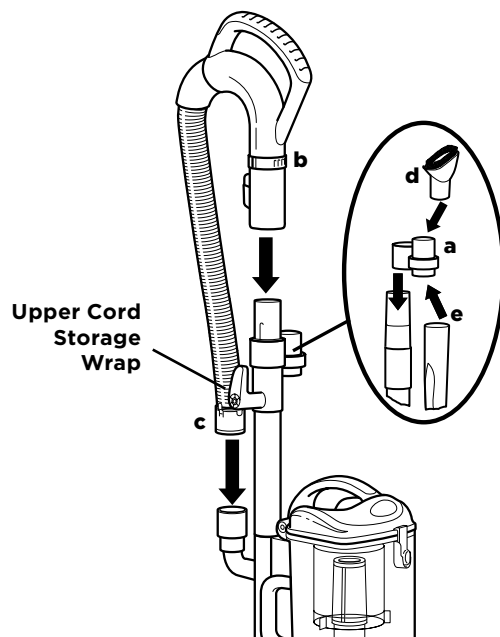


Fig. 9

TO ASSEMBLE:

- 1 Place the floor nozzle on a level surface.
- 2 Align the tube on the canister with the tube on the nozzle. Lower canister onto nozzle until it clicks into place. (Fig. 7)

When attaching the motorized floor nozzle, ensure that the latching mechanism is fully locked in place to ensure electrical connection has been made.

- 3 Attach the end of the extension wand to the tube on the back of the Lift-Away canister until it clicks into place. (Fig. 8)

- 4 Slide the accessory holder (a) positioned opposite the upper cord wrap, over the extension wand. Align the tab with the groove and push down. (Fig. 9)
- 5 Push the handle (b) onto the top of the extension wand until it clicks into place. (Fig. 9)
- 6 Insert the end of the stretch hose (c) into the connector on the back of the canister, pressing it in until it clicks into place. (Fig. 9)
- 7 Store the dusting brush (d) and the crevice tool (e) on the mounts of the accessory holder. (Fig. 9)

Suction Release Collar

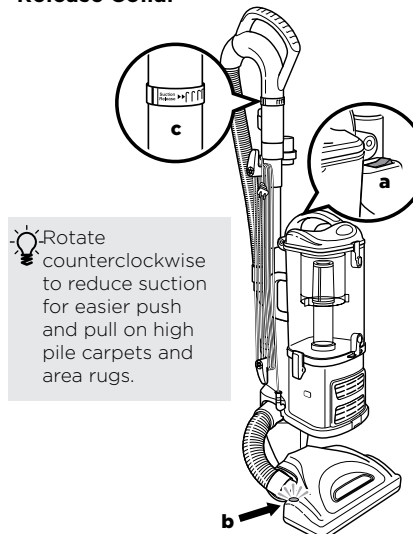


Fig. 10

⚡ Rotate counterclockwise to reduce suction for easier push and pull on high pile carpets and area rugs.

TO USE:

- 1 Rotate the cord release to quickly release the power cord.
- 2 Secure the power cord in the cord hook.

- || = Brushroll ON
 | = Bare Floor
 ○ = OFF



- 3 Press the On/Off switch (a) to the "I" position to vacuum bare floors (straight suction only) or to the "II" position to engage the motorized brushroll (for vacuuming carpets and rugs). (Fig. 10)

IMPORTANT: The brushroll indicator light (b) will illuminate green when the brushroll is on, or red if there is a blockage or jam. (Fig. 10) This feature is designed to protect your Lifetime Belt that powers your brushroll. See Checking for Blockages section for more information.

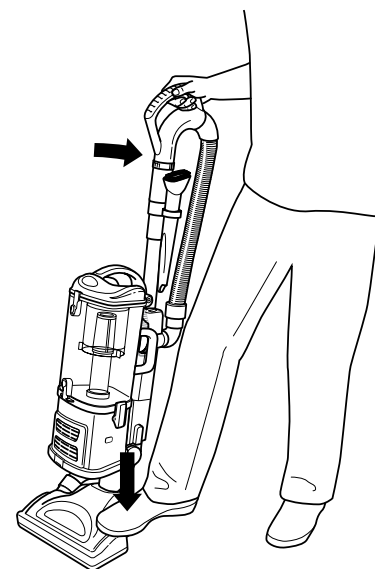


Fig. 11

- 4 To activate the brushroll, place your foot on the floor nozzle and recline the handle. (Fig. 11)

NOTE: The brushroll will not spin unless the nozzle is flat against the floor and the handle is tilted back.

- 5 Due to the huge suction power of this vacuum, it may become necessary at times to adjust the suction release collar (c) on the handle. (Fig. 10) If the vacuum seems difficult to push or pull, or if it is lifting area rugs, rotate the suction release collar counterclockwise to reduce suction. Rotate the collar clockwise to increase suction.
- 6 Empty dust cup after vacuuming and periodically during use when it appears full. See Maintenance section for instructions.
- 7 When you are finished vacuuming, turn the vacuum off.

MODE 2: PORTABLE LIFT-AWAY®

💡 In either mode, you can use the handle on top of the canister to carry the vacuum.

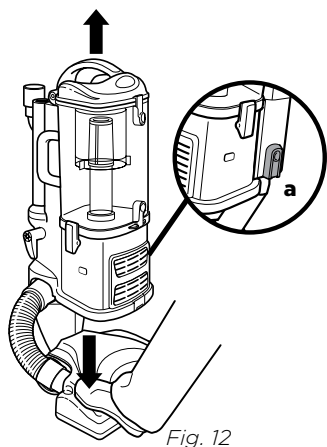


Fig. 12

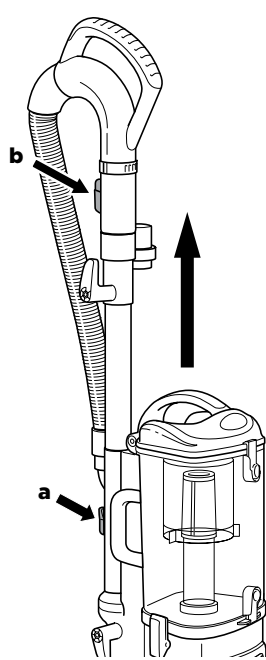


Fig. 13

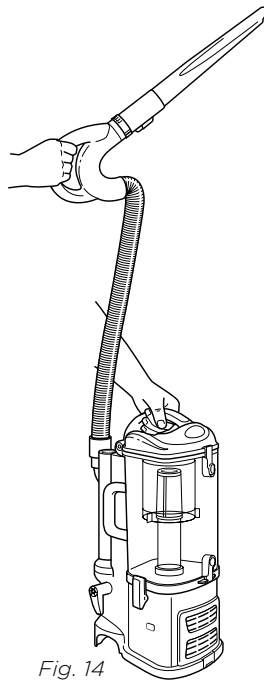


Fig. 14

PORTABLE LIFT-AWAY

- 1 To remove the canister from the floor nozzle, place your foot on the nozzle, press the red release button (a) on the side of the canister, then lift. (Fig. 12)
- 2 To clean with the handle, press the release button on the handle (b) and lift. To use the wand to clean with more reach, press the wand release button and remove the wand from the canister. (Fig. 13)
- 3 Attach desired accessory onto the end of either the extension wand or the handle.
- 4 Press the On/Off switch to the "I" position to clean above-floor areas. Hold the handle in one hand while you carry the portable canister with the other hand. (Fig. 14)

ABOVE-FLOOR CLEANING

Suction Release Collar



Fig. 15a

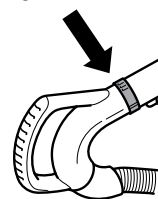
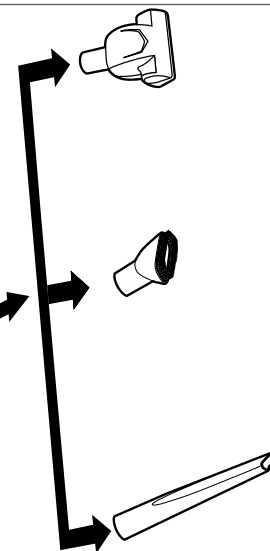


Fig. 15



💡 Rotate the suction release collar counterclockwise to reduce suction when cleaning delicate objects, furniture, or draperies.

- 1 To clean with the handle, press the release button on the handle (b) and lift. To use the wand to clean with more reach, press the wand release button and remove the wand from the canister.
- 2 Attach desired accessory onto the end of either the extension wand or the handle. (Fig. 15)
- 3 Your vacuum has tremendous suction power. To adjust the suction, rotate the collar on the handle counterclockwise to reduce suction to clean drapes or other delicate surfaces. Rotate the collar clockwise to increase suction. (Fig. 15-a)
- 4 Press the On/Off switch to the "I" position for above-floor cleaning.
IMPORTANT: Ensure vacuum is in upright position. **DO NOT** use position "II" when cleaning above the floor in the upright vac mode, as this will engage the brushroll, which may damage floors if left running for a prolonged period of time in one area.

STORAGE

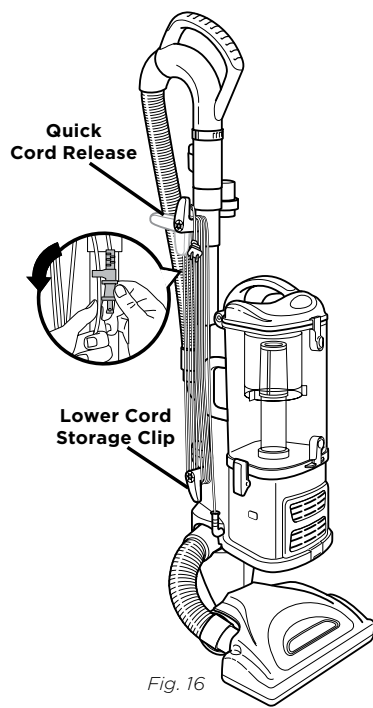


Fig. 16

STORE YOUR VACUUM SAFELY

- 1 Convert your vacuum back to upright vac mode.
- 2 Rotate the upper quick cord release to its upright position and coil the power cord loosely around the two clips. Clip the plug onto the cord to secure. (Fig. 16)
- 3 Store the dusting brush and the crevice tool on the mounts on the accessory holder.
- 4 Store your vacuum cleaner safely in a cool, dry area where it will not be a hazard, will not get damaged, and will not cause damage to anyone or anything.

NOTE: Empty dust cup after cleaning and prior to storing. (See Maintenance section for instructions.)

To reduce the risk of electric shock, unplug the unit before performing any cleaning, maintenance, or troubleshooting checks.

Reassemble all parts securely before operating vacuum.

DO NOT operate the vacuum without the filters and dust cup in place.

IMPORTANT: Make sure all filters are completely dry before inserting back into vacuum. **DO NOT** operate the vacuum with WET filters.

IMPORTANT: Damages caused while clearing or attempting to clear blockages are not covered under your product's limited warranty.

MAINTENANCE

COMPONENT	MAINTENANCE SCHEDULE
1 Dust Cup	Empty each time you vacuum.
2 Pre-Motor Foam Filter	Rinse and air-dry every 3 months under normal use.
3 Pre-Motor Felt Filter	Rinse and air-dry every 3 months under normal use.
4 Post-Motor HEPA Filter	Clean once every 2 years or as needed.

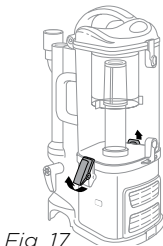


Fig. 17

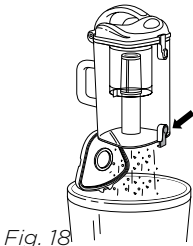


Fig. 18

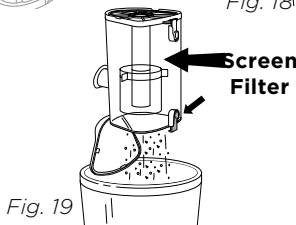


Fig. 19

IMPORTANT: Loss of suction may occur if pre-motor filters are not cleaned every 3 months. Rinse filters only with water and allow them to air-dry completely. Also, tap loose dirt off filter between washes as needed. Foam filters may appear dirty after use - this is normal.

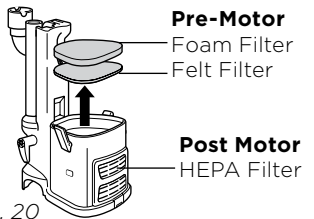


Fig. 20

EMPTYING THE DUST CUP

The dust cup needs to be emptied each time you vacuum and periodically during cleaning, when the dust cup appears full.

- 1 Undo the latches on the sides of the dust cup by lifting them up and outwards to remove the dust cup from the canister. (Fig. 17)
- 2 Hold the dust cup over a trash receptacle and press the bottom door release button. (Fig. 18) Tap gently to empty contents. Press the door shut again until it clicks.
- 3 If needed, turn the dust cup upside down over the trash receptacle and press the top door release button. (Fig. 19) Tap gently to remove contents.
Use a dry cloth or paper towel to remove debris stuck to the screen filter inside the dust cup. Press the door shut again until it clicks.
- 4 Replace the dust cup on top of the canister. Hook the two latches onto the tabs on the sides of the dust cup and push down to lock.

CLEANING THE PRE-MOTOR FILTERS

- 1 Remove the dust cup.
- 2 Pull the 2 filters out from the top of the canister. (Fig. 20)
- 3 Rinse the filters thoroughly in lukewarm water until the water runs clear.
DO NOT put the filter in the washing machine or dishwasher.
NOTE: The material in the filter will discolor over time. This is NORMAL and will not affect the performance of the filter.
- 4 Squeeze out excess water and let air-dry for at least 24 hours before replacing. **DO NOT** use a hair dryer or other heating methods to dry.
- 5 Place the felt filter in first, then the foam filter.
- 6 Replace the dust cup.

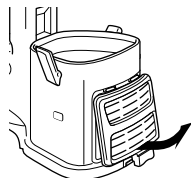


Fig. 21

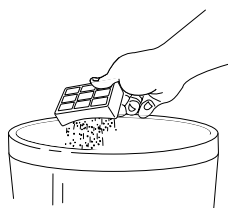


Fig. 22

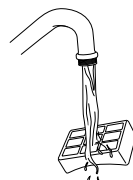


Fig. 23

CLEANING THE POST-MOTOR HEPA FILTER

- 1 Remove the filter cover from the front of the canister by pulling up on the tab and pulling the cover away from the vacuum. **(Fig. 21)**
- 2 Pull the HEPA filter straight out.
- 3 Turn the filter over so that the dirty side is on the bottom and vigorously tap it clean over a trash receptacle. **(Fig. 22)**
- 4 Rinse the filter under the tap using lukewarm water with the dirty side face-down until the water runs clear. **(Fig. 23)**

DO NOT put the filter in the washing machine or dishwasher.

NOTE: The material in the filter will discolor over time. This is **NORMAL** and will not affect the performance of the filter.

- 5 Allow the filter to air-dry for 24 hours. **DO NOT** use a hair dryer or other heating methods to dry.
- 6 Once the HEPA filter is dry, replace it back into the vacuum.
- 7 Replace the cover by inserting the two tabs into the holes at the top and then swinging the cover down until it clicks into place.

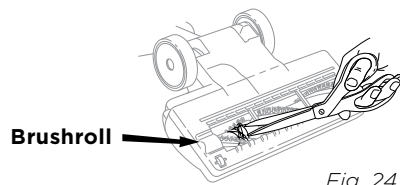


Fig. 24

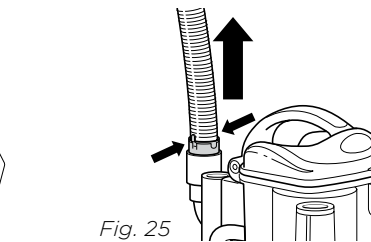



Fig. 25

CLEANING THE BRUSHROLL

When your brushroll needs cleaning or locks onto an object, it automatically shuts down to prevent damage to your lifetime belt. The indicator light will illuminate red, warning you to turn off the vacuum and clear the blockage immediately. The light will reset itself once the blockage has been cleared and power has been cycled on/off or vacuum has been locked in the upright position.

- 1 Detach the motorized floor nozzle from the portable "Lift-Away" canister.
- 2 Inspect the brushroll and the opening on the bottom of the nozzle. Remove any built-up debris. Use scissors to carefully cut anything wound around the brushroll. Avoid damaging or cutting the bristles. **(Fig. 24)**

 Make sure you are working in a well lit area and use a flashlight to help search for blockages.

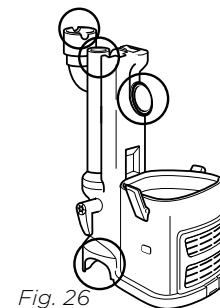
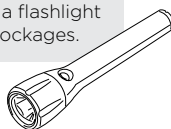


Fig. 26

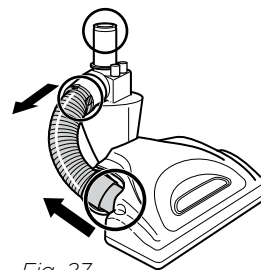


Fig. 27

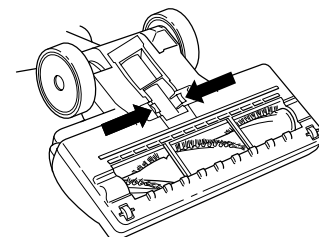


Fig. 28

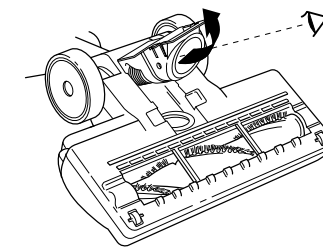


Fig. 29

CHECKING FOR BLOCKAGES

Blockages may cause your vacuum to overheat and shut down. To prevent this from happening, check potential blockage areas after heavy use or if you detect a loss of suction or poor cleaning performance.

1 Dust Cup

Dust cup may be full. Empty dust cup.

2 Pre-Motor & Post-Motor Filters

- Ensure that all the filters are clean. Pre-motor filters require cleaning every 3 months for optimum performance. The post-motor HEPA filter needs to be cleaned every 2 years.

3 Accessories

- Check intake openings: clear away any blockages from the intake opening of the extension wand and accessories such as the dusting brush and crevice tool.

4 Hose and Connections to Vacuum

- Detach the stretch hose from the back of the portable Lift-Away® canister by squeezing the tabs together and pulling up. **(Fig. 25)** Straighten out the hose and look inside for blockages.
- Remove the dust cup and extension wand and separate the portable Lift-Away canister from the motorized floor nozzle. Look in all 4 openings for any blockages. **(Fig. 26)**

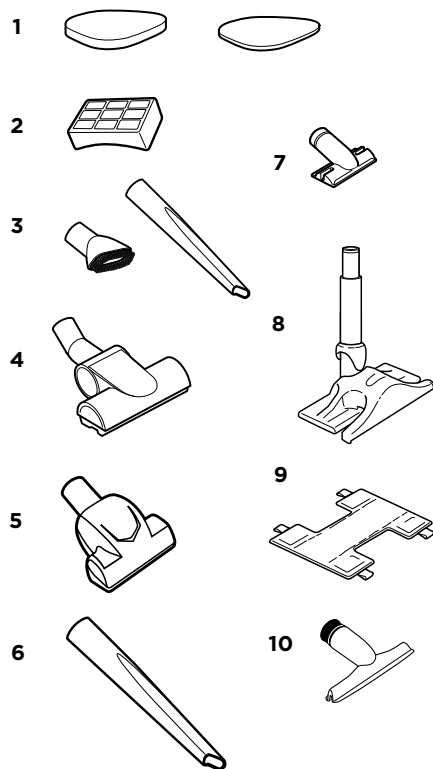
5 Motorized Floor Nozzle (Side suction models)

- Detach the hose on the motorized floor nozzle at the top by squeezing the tabs together and pulling out, and at the bottom by pulling out the connector. Inspect the 3 openings. **(Fig. 27)**

(Center suction models)

- Turn motorized floor nozzle over and detach the hose by squeezing the tabs together and pulling it out. Straighten out the hose and inspect it for any blockages. **(Fig. 28, Fig. 29)**

ORDERING PARTS



PART	PART NO.
1 Pre-Motor Filter Set	XFF350
2 HEPA Filter	XHF350
3 Dusting Brush & Crevice Tool	112FFJ
4 Turbo Brush	119FFJC
5 Air-Driven Pet Brush	137FFJ
6 24" Crevice Tool	1124-FC
7 Pet/Upholstery Tool	128FF
8 Dust-Away® Hard Floor Attachment	142FFJ
9 Dust-Away Micro-Fiber Pad (1)	P200W
Dust-Away Micro-Fiber Pads (2)	XPD356
Dust-Away Micro-Fiber Pads (3)	XTW356
10 Wide Upholstery Tool	261FFJ46

To order additional parts or accessories go to sharkclean.com or call 1-800-798-7398.

TROUBLESHOOTING GUIDE

PROBLEM	POSSIBLE REASONS & SOLUTIONS
Vacuum is not picking up dirt.	<p>Check filters to see if they need cleaning. Follow instructions for rinsing and drying the filters before reinstalling them back into the vacuum. (See Maintenance sections for instructions.)</p> <p>Dust cup may be full; empty dust cup.</p> <p>Check hose and hose connections for blockages; clear blockages if required.</p> <p>If dust cup is empty, and attachment inlets are clear, check for other blockages. (See Checking for Blockages for instructions.)</p>
Vacuum lifts area rugs (lightweight, movable rugs).	<p>Suction is powerful. Take care when vacuuming area rugs with delicately sewn edges. Open the suction release on the handle to decrease suction power.</p> <p>Move the On/Off switch to I - Suction Only position to disengage the brushroll</p>
Airflow is restricted. No suction or light suction.	<p>Check filters to see if they need cleaning. Follow instructions for rinsing and drying the filters before reinstalling them back into the vacuum.</p> <p>Dust cup may be full; empty dust cup.</p> <p>Check hose, hose connections, nozzles, and accessories for blockages; clear blockages if required.</p> <p>Rotate the suction release collar clockwise to increase suction power.</p> <p>If dust cup is empty, and attachment inlets are clear, check for other blockages.</p>
Brushroll does not spin.	<p>Immediately turn off and unplug vacuum, disconnect the nozzle and remove blockage before reconnecting and turning vacuum back on.</p> <p>Set the On/Off switch to position II and tilt the handle to activate the brushroll.</p>
Vacuum turns off on its own.	<p>This vacuum cleaner is equipped with a motor protective thermostat. If for some reason your vacuum overheats, the thermostat will automatically turn the unit off. Should this occur, perform the following steps to restart the motor thermostat:</p> <ol style="list-style-type: none">1. Move the On/Off switch to the "O" (Off) position.2. Unplug the vacuum.3. Empty the dust cup and clean filters.4. Check for blockages in hose, accessories, and inlet openings.5. Allow the unit to cool for a minimum of 45 minutes.6. Plug in the vacuum.7. Turn the On/Off switch to the "I" (Bare Floor) position to restart the vacuum. <p>Note: If vacuum still does not start, contact Customer Service at: 1-800-798-7398.</p>

To purchase replacement parts, please visit our website: sharkaccessories.com or contact customer service: 1-800-798-7398.

FIVE (5) YEAR LIMITED WARRANTY

SharkNinja warrants that the unit shall be free from defects in material and workmanship for a period of 5 years from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in this instruction manual, subject to the following conditions and exclusions.

1. The original unit and/or non-wearable components deemed defective, in SharkNinja's sole discretion, will be repaired or replaced for up to 5 years from the original purchase date.
2. In the rare event that a replacement unit is issued, the warranty coverage ends six months following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is greater. If the unit is replaced, SharkNinja reserves the right to replace the unit with one of equal or greater value.

1. Normal wear and tear of wearable parts such as foam filters, HEPA filters, pads etc., which require regular maintenance and/or replacement to ensure the proper functioning of your unit are not covered by this warranty.
2. Any unit that has been tampered with or used for commercial purposes.
3. SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of \$19.95 for return shipping costs will be charged at the time of return shipment of the repaired or replacement unit.
4. Damage caused by misuse, abuse, or negligent handling, or damage due to mishandling in transit.
5. Consequential and incidental damages.
6. Defects caused by or resulting from damages from shipping or from repairs, service, or alteration to the product or any of its parts which have been performed by a repair person not authorized by SharkNinja.
7. Products purchased, used or operated outside of North America.

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit sharkclean.com for product care/maintenance self-help. Our Customer Service and product specialists are also available at 1-800-798-7398 to assist with product support and warranty service options.

You can call 1-800-798-7398 to have a Customer Service specialist assist you. Please note you must call 1-800-798-7398 to initiate a warranty claim. Return and Packing Instruction information will be provided at that time.

Replacement parts are available for purchase at sharkclean.com. For more information on which parts are classified as wearable and non-wearables, please visit sharkclean.com/warranty.

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.



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1-800-798-7398

sharkclean.com

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Printed in China

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