

## **Quick Setup Guide**

Digital Video Recorder (DVR) Product Setup



# Wired DVR Security System



For system manuals, troubleshooting guides, FAQs, video tutorials and more:

- Please visit Support.NightOwlSP.com
- Enter the Series listed on the Product Support Sticker into the Search bar.
- Access the support material needed.



#### **DVR Hardware Setup Video**

Follow along as we guide you through the DVR's hardware setup. Step-by-step instructions make it even easier to connect your system!

Use the QR Code for easy access to the DVR Hardware Setup Video on Night Owl's YouTube Channel.



For more Support Videos, go to Night Owl's YouTube page by typing www.youtube.com/nightowlsp into your web browser.

### Night Owl Technical Support

If you require Technical Support, you should always go to **Support.NightOwISP.com** first. With 24/7 access to system manuals, troubleshooting guides, FAQs, video tutorials, and more, you'll have all the support you could need.

# Still need more support? Before calling Night Owl Technical Support, keep in mind we can only provide phone support if:

- 1 Your device is running the latest firmware version.
- 2 Your device is registered. To register your device:
  - Download Night Owl Protect from your Smart Device's App Store. Click "Sign Up" to create an account.
  - **b** Go to NightOwlSP.com/NOProtect and manually register your device.
- 3 You are in front of the device with it powered on and connected to TV a Monitor.

Thank you for being a Night Owl Customer! Secure, Protect, Connect your world!

#### What's in the Box



**DISCLAIMER:** The exact components of your system, images, and quantities may vary depending on your model number. While these may vary, this QSG addresses the setup of your DVR and cameras.



#### Step 2: Download Night Owl Protect



If you're a First Time User, download Night Owl Protect from the App Store or Google Play Store onto your Smart Device. If you already have an account skip to Step 3b.

2b Create and verify your Night Owl Protect account. Use your Night Owl Protect username and password to log into the DVR in Step 3b.



**NOTE:** Setup is the same for Smartphone and Tablet.

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<	Create Account	
+1 Pho	ne number	
A verific	ation code will be sent via your account.	text to verify
Usema	me	
Email		

#### Step 3: Startup Wizard



**STOP:** Connected DVRs automatically search for the latest firmware version. If you are NOT going to connect your DVR to the Internet, follow the onscreen prompts for updating the firmware and registering the device.

Skip to "Don't Want to Connect the DVR to the Internet."

3a If you have NOT created a Night Owl Protect account, click "First Time Users" and follow the onscreen steps. If you have a Night Owl Protect account, click "Already have an account," and skip to step 3b.



3b When prompted, log in using the Night Owl Protect App username and password created in Step 2b.

**NOTE:** The DVR is automatically added to the Night Owl Protect App when you log in using your Night Owl Protect credentials.

3c After logging into your Night Owl Protect account, the Startup Wizard continues to lead you through the setup process. Click "Complete Setup" to complete the Startup Wizard.





#### I Don't Want to Connect the DVR to the Internet



Night Owl Strongly Recommends connecting the DVR to the Internet. If you have decided not to connect:

- You MUST manually update to the recorder's latest firmware version to use Technical Phone Support. Firmware is available on your product's support page.
- The DVR must be registered to receive Technical Phone Support.
- You cannot view your system remotely.
- Resetting your password is a much longer process to ensure security.
- 4a Go to **NightOwlSP.com/NOProtect** to register the DVR. Use the information found on the DVR's support sticker to complete registration.



4b Create Local Password1. Default username is "admin"

2. Create a password (any alphanumeric combo with a minimum of 8 characters; MUST include a number, a lowercase, and uppercase letter).

3. Click "Continue" to go to the Login Screen.

4c Once the DVR is added to the App, complete the Startup Wizard and camera installation.



#### Night Owl Protect Login Credentials

You MUST enter your username and password to log in to your Night Owl Protect Account. Store your login credentials below:

**Username:** 

**Password:** 



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- 1 Please visit Support.NightOwlSP.com
- 2 Enter the Series listed on the Product Support Sticker (on top of the DVR) into the Search bar.
- 3 Access the support material needed.