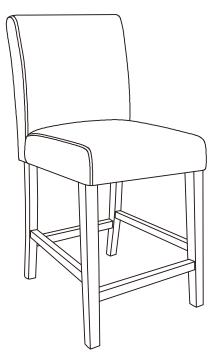


USE AND CARE GUIDE

Banford Counter Stool



Questions, problems, missing parts?

Before returning to the store, call StyleWell Customer Service
8 a.m. - 7 p.m., EST, Monday-Friday, 9 a.m. - 6 p.m., EST, Saturday

1-877-527-0313

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THANK YOU

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Safety Information

Please read and understand this entire manual before attempting to assemble the product. If you have any questions regarding the product, please call customer service at 1-877-527-0313, 8 a.m. – 7 p.m., EST, Monday – Friday, 9 a.m. – 6 p.m., EST, Saturday.

- Read these instructions carefully and retain them for future use.
 If this product is passed by a third party, then these instructions must be included.
- When using the product, basic safety precautions should always be followed to reduce the risk of injury including the following:
 - Ensure there are no missing parts prior to assembly.
 - Assemble the product on carpet to prevent damage.
 - Be careful not to cross-thread screws and do not use power tools.
 - □ Before using the product, ensure that it is completely and properly assembled.
 - Assembly is to be carried out by competent adults only.
- During assembly children should be kept away from the product to avoid possible risk of injury.
- Keep all hardware parts away from children.
- Dispose of plastic packaging material immediately to avoid any risk of suffocation.
- Regularly check screws to ensure they are tightened securely.



WARNING: Keep all hardware parts away from children.



WARNING: Before assembly, carefully use scissors or autility knife to cut and unwrap all parts. Make sure you do not discard the hardware.



WARNING: Dispose of plastic packaging material immediately to avoid any risk of suffocation to children and animals.

Warranty

1 YEAR WARRANTY

WHAT IS COVERED

We guarantee this product to be free of manufacturing defects to the original purchaser for one year.

WHAT IS NOT COVERED

This warranty does not cover commercial use, acts of nature, and abusive use.

Contact the Customer Service Team at 1-877-527-0313 or visit HOMEDEPOT.COM.

Pre-assembly

PLANNING ASSEMBLY

- Remove all packaging materials.
- □ Refer to the parts and hardware lists, and ensure all parts and hardware are present before assembly.
- □ Contact customer service for missing parts.
- □ Place all wooden parts on a clean, flat and soft surface (e.g. carpet or rug) to prevent scratch and damage to parts.

ASSEMBLY TOOL

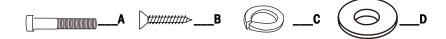


INCLUDED IN HARDWARE PACK

HARDWARE INCLUDED



NOTE: Hardware not shown to actual size.

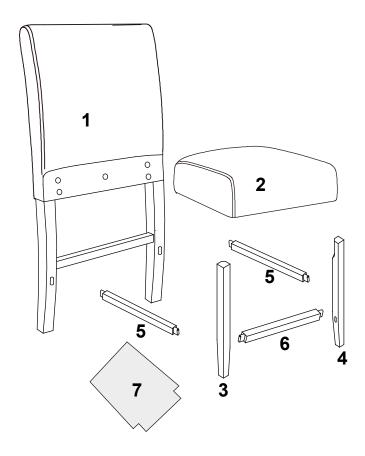


Part	Description	Quantity
Α	Screws (M8x60 mm)	9
В	Screws (M4x45 mm)	6
С	Washers	9
D	Lock Washers	9

3

Pre-assembly (continued)

PACKAGE CONTENTS



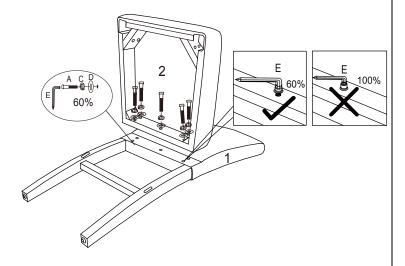
Part	Description	Quantity
1	Back rest	1
2	Seat	1
3	Left - Front Leg	1
4	Right – Front Leg	1
5	Side Rung	2
6	Front Rung	1
7	Cover	1

Assembly

1 Fastening the Seat

- □ Place the backrest (1) and seat (2) on a soft surface to avoid any scratches or to the product.
- □ Align the holes on backrest (1) with the holes on the seat(2). Use your left hand to push the seat frame floorwards, depicted by Arrow 1. This action helps to ensure the seat (2) is pressed towards to backrest (1) with no gap between these.
- □ Fasten the seat (2) with backrest (1) in the middle with screws (A) and washers (C) and lock washers (D) to 60%.

WARNING!! Over tightening could lead to issue during leveling assembly step and product wobble. Tighten only until secure and stable.

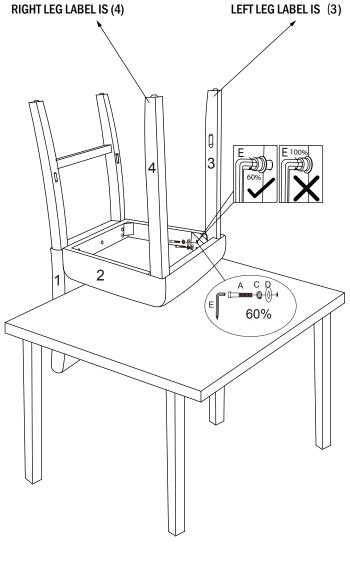


2 Fastening the Legs

Fasten the front legs (3)(4) into the seat with screws (A) and washers (C) and lock washers (D) to 60%.

WARNING!! Over tightening could lead to issue during leveling assembly step and product wobble. Tighten only until secure and stable .

WARNING !!It will cause wobby if assembly front legs backwards.

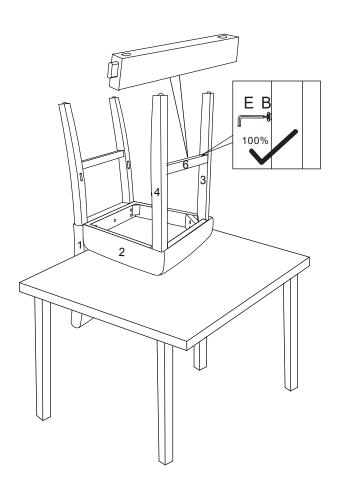


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Assembly (continued)

3 Connecting all rungs

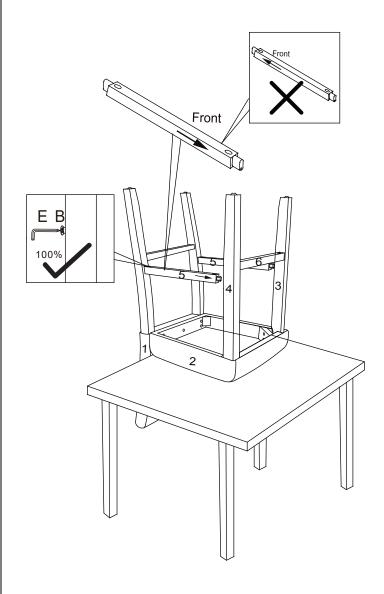
 Place the chair onto the side of a table, keep the chair bottom and legs facing skywards. Connect all rungs into legs with screws (B) to 100%.



WARNING!! Over tightening could lead to issue during leveling assembly step and product wobble. Tighten only until secure and stable.

4 Connecting all rungs

Connect all rungs into legs with screws (B).

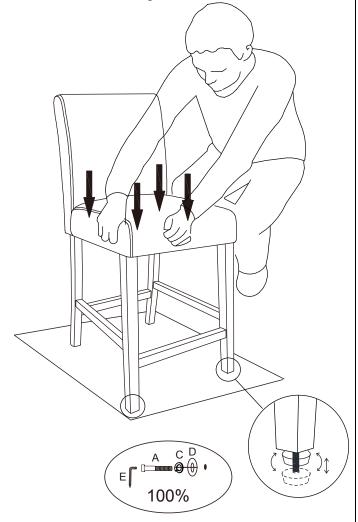


WARNING!! Over tightening could lead to issue during leveling assembly step and product wobble. Tighten only until secure and stable.

Assembly (continued)

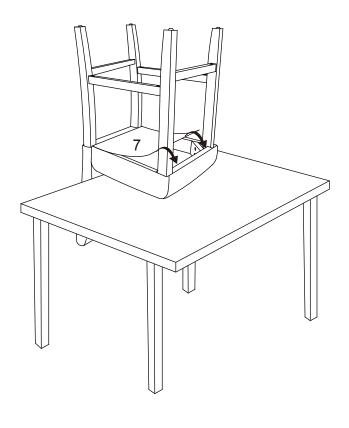
5 Level the chair/Tightening up all screws

 Place the chair on a level surface and keep 4 legs straight down on the floor, then tighten up all screws to 100%. Turn the pin at the bottom of the front legs to make chair level.



6 Putting bottom cover back

Put bottom cover back on the seat.



Troubleshooting

PROBLEMS	SOLUTION
Rung not fit into the leg / wobbly/not level.	According to the parts label on the Instruction Runner, check whether the wooden legs or rung are installed in the wrong direction.
	If they are wrong, re-assemble according to the correct part label on the Instruction Runner.
	For dining chair, lock the screws to 60% first, then tighten the screws to 100% after put on a level platform.
	For barstool, lock the screws to 60% first, then should 100% lock the rung, finally tighten the srews to 100% after put on a level platform.

Maintenance

- Check all screws and nuts periodically for tightness, fastening them again as required.
- Disassemble the product in the reverse order of the assembly steps.
- Always disassemble the product completely. A partially-disassembled product is not stable enough to sit on, and therefore can be damaged or cause injury.
- For cleaning, use water or mild detergent. Do not use solvent-type cleaning agents.
- Periodically (every 90 days) make sure that the screws are fully tightened.

Care and Cleaning

- For washing the seat, use water or mild detergent. If there is solvent on it, clean with a dry cloth and water.
- Does not use bleach, acid, or other abrasive cleaners on the frame parts.
- Metal components of indoor furniture are treated with powder coating. Surface oxidation (rusting) will occur if the coating is scratched. To minimize:
 - □ It is recommended that care be taken when assembling and handling the product in order to prevent the paint from being scratched.
 - □ Surface rust can be removed easily using a very light application of common cooking oil.
 - If surface oxidation (rusting) occurs and no measures are taken to correct it, the oxidation may start dripping onto the assembly surface, which may cause damaging stains that may be difficult to remove.

StyleWell

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Retain this manual for future use.